OBSERVER FORUM REVIEW OF THE RIGHTS ALLOCATION PROCESS FOR SMALL-SCALE FISHERIES PERMITS

MASTER REPORT

FINAL REPORT REVISION 00

MARCH 2023







EXECUTIVE SUMMARY

The below table indicates on a high-level how each part of the process scored for this area. Detailed information for each part of the process can be found in the annexure below.

Table 1-1: Overview of observation

LOCATION	AREA 65
MOBILISATION COMPLIANCE RATING	56%
DISTRIBUTION COMPLIANCE RATING	100%
CATCH - ALL COMPLIANCE RATING	100%
MOBILISATION FOR RECEIPTING COMPLIANCE RATING	100%
RECEIPTING COMPLIANCE RATING	91%
VERIFICATION COMPLIANCE RATING	92%
AVERAGE COMPLIANCE RATING	90%

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GLOSSARY OF TERMS AND ABBREVIATIONS

- CBO Community Bases Organisation
- Comms Communications
- DFFE Department of Forestry, Fisheries, and the Environment
- RoD Reason of Decision
- SP Service Provider
- SSFM Small-Scale Fisheries Management
- SSF Small Scale Fisheries
- SE Stakeholder Engagement

1 INTRODUCTION

This chapter will be presented in the following sections:

- Background
- Purpose of the report
- Structure of the report.

1.1 BACKGROUND

In 2016, the former Department of Agriculture, Forestry and Fisheries verified approximately eight thousand four hundred and eighty-eight individuals in fishing communities that expressed interest in small-scale fishery. Thereafter, the Department declared two thousand eight hundred and two individual's small-scale fishers. However, after the announcement of declared small-scale fishers, the Department received several complaints implying that the process followed in the Western Cape was unjust and not transparent. The Minister of Forestry, Fisheries and the Environment, Ms Barbara Creecy ("the Minister"), engaged with various fishing communities and other fisheries stakeholders in the Western Cape to note the challenges faced by fishers and to respond to the concerns raised by the fishers. The fishers showed unhappiness about the entire process in the Western Cape. Subsequently to that, the Department decided to launch an audit on the entire process of verifying and registering fishers in the Western Cape. The findings proved that the process in the Western Cape was ambiguous, unfair, and not transparent and thereby recommended that the Minister should start the process afresh.

The audit report further concluded that the verification criteria used were not in line with the Small-Scale Fisheries Policy, the verification form was ambiguous, the community panel members excluded fishers unfairly and deliberately, officials assessing verification information were not consistent, the service provider did not capture information correctly, and the process followed for the Western Cape (WC) was wholly inadequate and unfair. Furthermore, the audit report concluded that the criteria on the verification form were not clear for fishers to understand. The verification form allowed for inconsistent information and confusion to fishers who were completing the form without assistance. The Criteria (SSF Regulation 4 (1)) were not defined, hence a possibility of ambiguity. In redoing the process, the Department is determined to ensure consistency; hence, the appointment of an observer committee, which will include the recognised Community-Based Organisations (CBOs).

This project involves the observation of the mobilisation, distribution, receipting and verification processes of Small-Scale Fishers in the Western Cape. The purpose of the observer forum is to observe that all processes are adhered to in the manner outlined in the implementation plan. The implementation plan with an additional checklist can be found below. Delta Built Environment Consultants (Delta BEC) was appointed to ensure the management of the observer committee as well as the documentation, processing and reporting on any documentation that emanates from the observer committee's duties.

1.2 PURPOSE OF REPORT

This report aims to give the reader feedback as to how well the Department of Forestry, Fisheries and the Environment did with following the due procedure set out to issue individuals with small-scale fishing permits fairly. The high-level process that was followed is as follows:

- Step 1: Mobilisation
- Step 2: Distribution
- Step 3: Catch-All Distribution
- Step 4: Mobilisation for Receipting
- Step 5: Receipting
- Step 6: Verification (3 Phases).

Steps 3 and 4 were not part of the original process; these processes were added after step 2 by DFFE as a necessity. The catch-all distribution phase was implemented as DFFE noticed that the number of fishers who collected forms was a lot lower than initially anticipated. The mobilisation for receipting phase was brought in by DFFE for two reasons; firstly, the DFFE wanted to give the fishers who collected during the catch-all phase additional time to get their documentation in order, and secondly, because the fisher representative organisations requested additional time for the fishers to collate their documentation.

Delta BEC is not employed to observe the appeals and final list announcement process. The appeals process will be handled by an external department. Once the appeals process has run its course, the final list will be announced.

The report will include the purpose of each stage, methodology, types of data collected and summaries of the results from the days observed, and detailed checklists and photo evidence will be included as appendices.

1.3 STRUCTURE OF REPORT

The report comprises the following sections:

- Section 2: Approach
- Section 3: Mobilisation
- Section 4: Distribution
- Section 5: Catch-All Distribution
- Section 6: Mobilisation for Receipting
- Section 7: Receipting
- Section 8: Verification
- Section 9: Conclusion

2 APPROACH

The difficulty that the observer forum faces is that the members reside all over the Western Cape and do not have access to office space. Furthermore, the availability of the observers posed a risk as many of the observers are also fishers and, therefore, cannot commit to full-time observing. The solution implemented is one that uses WhatsApp to administer the checklist questions to the observer on the day of the observation. Delta BEC asked the observers a variety of questions throughout the day, to which the relevant observers responded and provided relevant proof for the questions asked. All these conversations and proof received are presented in this report.

3 MOBILISATION

The mobilisation phase of the process refers to the phase where the local fisherman interested in obtaining fishing rights is notified with that the distribution phase (further detailed in section 4) will commence. This communication is done via posters, bulk SMSs and radio broadcasts.

This chapter is detailed in the following sections:

- Overview
- Criteria to be met for distribution to be successful
- Data collected.

3.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date and elaborates on the observer responsible for this location with his/her comments.

ITEM	DESCRIPTION	
Venue	Smutzville Community Hall - Sedgefield	
Planned Start Date	19 – 20 September 2022	
Actual Start date	20 September 2022, this date is not definite as the DFFE issue Delta BEC with information retrospectively, this date was deduced by looking at the file name of the photo provided. The photo file name is "IMG-20220920-WA0129 Smutzville community hall".	
Data collector	DFFE – No specific person from DFFE observed on the day. The information was received in bulk through Sindisa Sigam.	
Effect on applicants	The project is on track to be completed as committed by the department.	
Additional Comments	No observer forum had been formed by the time DFFE commenced with mobilisation, therefore, all mobilisation information was received from DFFE officials through pictures which they downloaded from their WhatsApp group chat.	

Table 3-1: Mobilisation - Planned start vs Actual start

3.2 CRITERIA TO BE MET TO BE SUCCESSFUL

This section presents the posters put up, SMSs sent, and radio broadcasts made by DFFE to communicate the initial timelines to the fishers.

3.2.1 POSTER

The posters were put up at various locations in the vicinity of the main centre where fishers could clearly see them. The posters below (Table 3-2) were also made available online through the DFFE website.

#	CRITERIA TO BE	YES/NO			
	MET	123/100			
1	Have posters been designed with the following information:		PUBLIC NOTICE DEPARTMENT OF FORESTRY, FISHERIES AND THE ENVIRONMENT ROLLING OUT WESTERN CAPE SMALL-SCALE FISHERIES VERIFICATION, REGISTRATION, DECLARATION, AND RIGHTS ALLOCATION		
1.1	 Visitation schedule 	Yes	The Department of Forestry, Faheries and the Environment (DFFE) is in the process of rolling out the new verification, registration, declaration, and rights allocation process for the small-scale fahers in the Western Cape. The process will only be open to the community members who participated in the Initial process in 2016. Community members will need to present their original/valid temporary identity document on the day of registration and should gather all necessary documentation in preparation for the registration and verification processes. If community members are unable to attend these meetings, as per the schedule, valid reasons include as an example a medical emergency or the death of an immediate family member. "Fishing" or iterations will not be regreted as valid reasons for not attending the meetings.		
1.2	 Location of the venues 	Yes	member. "Fihing" of "stretcring to other business" will not be regarded as valid reasons for not attending the meetings. Community members must not by he DFFE provide to the meeting, on the number provide block, burange the authorisation of a proxy letter. A temptate of the proxy letter can be retrieved from the nearest Fisheries Compliance Offices of the DFFE. Neter on the workfallow provide • Verification forms are not for sall. • Explose community members will be required to visit the distribution entries to collect their verification forms. • Eigble community members will be given 31 days to collect their verification forms. • Community members will be given a receipt with a unique number, which will also be visible on the original verification form. The receipt will be used as proof that they have submet the verification form.		
	a Datas and		SOUTHERN CAPE (GARDEN ROUTE) REGION		
	 Dates and 		COMMUNITY VENUE ESTIMATED MOBILISATION DATE ESTIMATED DISTRIBUTION DATE DFFE COLLECTION DATE REGISTRATION TIME		
	times for		Kurland (Plett) Kurland Community Hall 19-20 September 2022 3 October 2022 7 November 2022 09:00-16:00		
1.3	distribution	Yes	Covie St Paul's Anglican 19 September 2022 4 October 2022 7 November 2022 09:00-16:00		
1.5		res	Colveni[Plett] New Horizon Community 19-20 September 2022 5 October 2022 8 November 2022 09:00-16:00 Pine Trees Hall 09:00-16:00		
	and		New Horizon		
	receipting		KwaNokuthula (Plett) / Bossies Thusong Community 19-20 September 2022 5 October 2022 9 November 2022 09:00-16:00		
	receipting		Kranshoek Kranshoek Hall 19-20 September 2022 6 October 2022 10 November 2022 09:00-16:00		
	. De sum ente		Hornlee Hornlee Community Hall 19-20 September 2022 5 October 2022 9 November 2022 09:00-16:00 Greenvalley Wittedrift Community Hall 19-20 September 2022 4 October 2022 8 November 2022 09:00-16:00		
	 Documents 		Wittedrift		
	required		Wittokasie / White Location Rheenendal Youth Centre 19-20 September 2022 6 October 2022 10 November 2022 09:00-16:00		
1.4		Yes	Touwsranten Touwsranten Community 19-20 September 2022 3 October 2022 7 November 2022 09:00-16:00		
	for		Kleinkrantz (Wildnerness) Kleinkrant Nuender 2022 7 October 2022 11 November 2022 09:00-16:00		
	registration		Sedgefield / Smutsville Community Hall 19-20 September 2022 7 October 2022 11 November 2022 09:00-16:00		
	registration		Klein Brak / Power Town Klein Brak / Power Town 19-20 September 2022 4 October 2022 8 November 2022 09:00-16:00		
	 That forms 		Tarka / New Sunnyside D'almeida Town Hall 19-20 September 2022 6 October 2022 10 November 2022 09:00-16:00 D'almeida		
1.5		Yes	Diametod Mossel Bay Town Hall 19-20 September 2022 5 October 2022 9 November 2022 09:00-16:00		
1.5	are free	105	KwaNongaba Mossel Bay / Herbertsdale		
2	Were the posters put up at the venue and other locations as stated?	N/A	CCCCCCC Tawakal Cash Store		

Table 3-2: Mobilisation – Poster criteria to be met

#	CRITERIA TO BE MET	YES/NO
3	Were the poster put up 2 weeks prior to the distribution phase date?	N/A

3.2.2 BULK SMS's

The SMSs were meant to be broadcast to let fishers know about the distribution and receipting process that will take place in the community. The below table indicates the criteria which the DFFE needs to meet to prove that the SMSs were sent and that the correct information was shared.

	CRITERIA TO BE MET	YES/NO
1	Have SMSs been sent with the following information:	
1.1	Visitation schedule	No
1.2	Location of the venues	No
1.3	• Dates and times for distribution and receipting	No
1.4	 Documents required for registration 	No
1.5	That forms are free	No
2	Was proof provided that the SMS's were sent to the applicants of the area?	No

Table 3-3: Mobilisation - Bulk SMS's criteria to be met

3.2.3 RADIO BROADCAST

The radio message was to be broadcast to let fishers know about the distribution and receipting process that will take place in the community. The below table indicates the criteria which the DFFE needs to meet to prove that the radio broadcast was made and that the correct information was shared.

	CRITERIA TO BE MET	YES/NO
1	Radio broadcast communicated the following:	
1.1	Visitation schedule	No
1.2	Location of the venues	No
1.3	Dates and times for distribution and receipting	No
1.4	 Documents required for registration 	No
1.5	That forms are free	No
2	Was a copy of the broadcast message provided?	No
3	Was a letter from the radio station provided stating the dates the message aired?	No

Table 3-4: Mobilisation - Radio broadcast criteria to be met

	CRITERIA TO BE MET	YES/NO
4	Is there correspondence from DFFE to the radio stations?	No

3.3 DATA COLLECTED:

This section presents the evidence collected in the form of photos and letters from various service providers.

Table 3-5: Mobilisation - Data collected

DATA COLLECTED	YES/NO
Observer forum feedback forms	No
Letters from various service providers	No

3.3.1 OBSERVER FORUM FEEDBACK FORMS

The observer forum had not yet been established when DFFE commenced with the mobilisation phase. The DFFE noted that they are comfortable to commence with mobilisation without the observer forum present and opted to provide the proof themselves. Due to this no observer forum feedback forms were generated.

3.3.2 LETTERS FROM VARIOUS SERVICE PROVIDERS

Delta BEC requested the DFFE to submit letters from the service providers of the radio station and the SMS broadcasting; these letters will serve as proof of services rendered in a certain area on a certain date and convey the relevant information. This would assist DFFE in providing evidence that protocol was followed, as the observer forum was not established by the time these services were to be rendered.

The DFFE has not retrospectively provided Delta BEC with letters or correspondence from various service providers as proof of sending out SMSs and broadcasting on the radio.

4 **DISTRIBUTION**

The distribution phase of the process refers to the distribution of application forms to the interested fishers who wish to obtain small-scale fishing licenses. The distribution of the licenses is limited to the applicants who applied for fishing licenses during the 2016 process. This chapter of the reports details the findings from observing the process under the following sections:

- Overview
- Criteria to be met for distribution to be successful
- WhatsApp Messages

4.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date of the distribution process and elaborates on the observer responsible for this location with his/her comments.

ITEM	DESCRIPTION		
Venue	Smutzville Community Hall		
Planned Start Date	07/10/2022		
Actual Start Date	07/10/2022		
Data collector	Phumeza -DFFE		
Effect on applicants	The project is delayed, and means that the applicants will have to wait longer to know the outcome of the process and whether they will be receiving a permit		
Additional Comments	N/A		

Table 4-1: Distribution - Planned start vs Actual start

4.2 CRITERIA TO BE MET FOR DISTRIBUTION TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

Tab	ble 4-2: Distribution -Criteria to be met			
#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE	
1	Did the DFFE arrange a venue and date for the collection of verification forms?	Yes		
2	Did the venue open on time?	Yes	See above item 1	
3	Has an attendance register been signed by all parties including the observer forum?	Yes		
4	On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?	Yes		

Table 4-2: Distribution -Criteria to be met

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
5	On the date of verification form collection, did the DFFE members explain to fishers that forms can be filled in on the day of verification?	Yes	

4.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Smutzville Community Hall to report on the observations made during the day of the distribution process. The conversations held on the WhatsApp group is presented below (Figure 4-1: WhatsApp conversation, evidence for Table 4-2 item 1,2,3,4 and 5, indicating the correspondence received from the observer for the distribution process.

2022/09/27, 10:29 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

2022/09/27, 10:29 - Isaac - Delta BEC created group "Sedgefield Comm Hall"

2022/09/27, 10:29 - Isaac - Delta BEC added you

2022/10/06, 16:23 - Isaac - Delta BEC: Good day @27714140671 could you please allocate officials for this venue for tomorrow.

2022/10/07, 07:46 - Isaac - Delta BEC: Good morning @27714140671, please remember to give us the contacts for the OF for this venue running today. Thanks in advance.

2022/10/07, 10:18 - Fritz - Delta BEC: @27714140671 Please let us know who the team lead is

2022/10/07, 11:35 - Fritz - Delta BEC: you can add Bazukile to this group

2022/10/07, 11:43 - Isaac - Delta BEC added Phumeza DFFE

2022/10/07, 11:46 - Isaac - Delta BEC: Phumeza is at this venue and I have sent her an invitation.

2022/10/07, 11:48 - Zukiswa - Delta BEC: Good Morning *Phumeza*, this group will be used for communication regarding this venue *Sedgefield Community Hall*, and the distribution process taking place here today. We will be asking a series of *Yes/No* questions, please answer them accordingly. In between the questions we will be asking for photos and be giving space to raise concerns, please answer these questions when prompted.

2022/10/07, 11:48 - Zukiswa - Delta BEC: Are you at the venue?

2022/10/07, 11:49 - Phumeza DFFE: Yes

2022/10/07, 11:49 - Zukiswa - Delta BEC: Please send a photo: venue outside & inside

2022/10/07, 11:50 - Phumeza DFFE: IMG-20221007-WA0076.jpg (file attached)

2022/10/07, 11:50 - Phumeza DFFE: IMG-20221007-WA0077.jpg (file attached)

2022/10/07, 11:51 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/07, 11:51 - Phumeza DFFE: No

2022/10/07, 11:52 - Zukiswa - Delta BEC: Did the DFFE arrange a venue and date for the collection of verification forms? Yes or No

2022/10/07, 11:52 - Phumeza DFFE: Yes

2022/10/07, 11:52 - Zukiswa - Delta BEC: Please send a photo

2022/10/07, 11:53 - Phumeza DFFE: IMG-20221007-WA0079.jpg (file attached)

2022/10/07, 11:58 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/07, 11:58 - Phumeza DFFE: No

2022/10/07, 11:58 - Zukiswa - Delta BEC: Did the process commence on time?

2022/10/07, 11:59 - Phumeza DFFE: Yes

2022/10/07, 11:59 - Zukiswa - Delta BEC: Please send a photo

2022/10/07, 12:00 - Phumeza DFFE: IMG-20221007-WA0085.jpg (file attached)

2022/10/07, 12:02 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/07, 12:02 - Phumeza DFFE: No

2022/10/07, 12:02 - Zukiswa - Delta BEC: Has the attendance register been signed by all parties including the observer forum? Yes or No

2022/10/07, 12:03 - Phumeza DFFE: Yes

2022/10/07, 12:03 - Zukiswa - Delta BEC: Please send a photo: of the register

2022/10/07, 12:04 - Phumeza DFFE: IMG-20221007-WA0091.jpg (file attached)

2022/10/07, 12:04 - Phumeza DFFE: IMG-20221007-WA0092.jpg (file attached)

2022/10/07, 12:04 - Phumeza DFFE: IMG-20221007-WA0093.jpg (file attached)

2022/10/07, 12:05 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/07, 12:05 - Phumeza DFFE: No

2022/10/07, 12:06 - Zukiswa - Delta BEC: Does the department have a list with all the names of all the fisher's from 2016? And are verification forms being handed out to the fisher's on the list? Yes or No

2022/10/07, 12:06 - Phumeza DFFE: Yes

2022/10/07, 12:09 - Zukiswa - Delta BEC: Please send a photo: of that list as per the above question

2022/10/07, 12:10 - Phumeza DFFE: IMG-20221007-WA0100.jpg (file attached)

2022/10/07, 12:10 - Phumeza DFFE: IMG-20221007-WA0101.jpg (file attached)

2022/10/07, 12:12 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/07, 12:12 - Phumeza DFFE: No

2022/10/07, 14:22 - Zukiswa - Delta BEC: On the date of verification form collection, did the DFFE member's explain to fishers how to fill in the forms? Yes or No

2022/10/07, 14:22 - Phumeza DFFE: Yes

2022/10/07, 14:24 - Zukiswa - Delta BEC: Please send a photo: DFFE explaining

2022/10/07, 14:26 - Phumeza DFFE: IMG-20221007-WA0123.jpg (file attached)

2022/10/07, 14:29 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/07, 14:29 - Phumeza DFFE: No

2022/10/07, 14:29 - Zukiswa - Delta BEC: On the date of verification form collection, did the DFFE member's explain to fishers that forms can be filled in on the day of verification? Yes or No

2022/10/07, 14:31 - Phumeza DFFE: Yes

2022/10/07, 14:33 - Zukiswa - Delta BEC: Please send a photo: DFFE explaining

2022/10/07, 14:37 - Phumeza DFFE: IMG-20221007-WA0126.jpg (file attached)

2022/10/07, 14:39 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/07, 14:40 - Phumeza DFFE: No

2022/10/07, 14:48 - Zukiswa - Delta BEC: IMG-20221007-WA0115.jpg (file attached)

Hi *Phumeza*, if throughout the day any of the above criteria is not met, please let us know. If there are any other concerns with the process, please bring them to our attention as they happen.

2022/10/07, 14:52 - Phumeza DFFE: No. There were no concerns.

Figure 4-1: WhatsApp conversation, evidence for Table 4-2 item 1,2,3,4 and 5

5 CATCH-ALL DISTRIBUTION

During the distribution phase DFFE noted that the number of forms collected were low compared to the number of applicants from 2016. The DFFE noted that this was due to varying reasons but wanted to give fishers another chance to collect. As a result, DFFE ran a second distribution phase, this distribution phase did not go to each venue, but went to central venues in the larger regions where fishers from surrounding areas could collect their forms. The dates of this process were advertised via SMS's. This chapter of the reports detail the findings from observing the process under the following sections:

- Overview
- Criteria to be met for distribution to be successful
- Data collected

5.1 OVERVIEW

The table below presents the findings for the venue, date, and data collector of the catch-all distribution process.

ITEM	DESCRIPTION
Venue	D'Almeida Town Hall
Date	20/10/2022
Data Collection	Nola - DFFE

Table 5-1: Catch-All Distribution - Date and Venue

5.2 CRITERIA TO BE MET FOR CATCH-ALL DISTRIBUTION TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
1	Did the DFFE arrange a venue and date for the collection of verification forms?	Yes	
2	Did the venue open on time?	Yes	See above item 1
3	Has an attendance register been signed by all parties including the observer forum?	Yes	

Table 5-2: Distribution -Criteria to be met

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
4	On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?	Yes	
5	On the date of verification form collection, did the DFFE members explain to fishers that forms can be filled in on the day of verification?	Yes	

5.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the D'Almeida Town Hall to report on the observations made during the day of the catch-all distribution process. The conversations held on the WhatsApp group is presented below, indicating the correspondence received from the observer for the distribution process.

Table 5-3: Catch-All Distribution - WhatsApp messages

2022/10/17, 14:19 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

2022/10/17, 14:19 - Isaac - Delta BEC created group "C-A:D. D'almeida Hall"

2022/10/17, 14:19 - Isaac - Delta BEC added you

2022/10/20, 08:05 - Isaac - Delta BEC: Good morning @27714140671 please allocate us an official for this venue. Thanks in advance.

2022/10/20, 09:07 - Sindisa DFFE: Nola.vcf (file attached)

2022/10/20, 09:16 - Isaac - Delta BEC added Nola DFFE

2022/10/20, 09:19 - Zukiswa - Delta BEC: Good Morning *Nola*, this group will be used for communication regarding this venue *C-A-D D'almeida Hall*, and the distribution process taking place here today. We will be asking a series of *Yes/No* questions, please answer them accordingly. In between the questions we will be asking for photos and be giving space to raise concerns, please answer these questions when prompted.

2022/10/20, 09:19 - Zukiswa - Delta BEC: Are you at the venue?

2022/10/20, 09:21 - Nola DFFE: Yes

2022/10/20, 09:22 - Zukiswa - Delta BEC: Please send a photo: venue outside and inside

2022/10/20, 09:23 - Nola DFFE: IMG-20221020-WA0000.jpg (file attached)

2022/10/20, 09:23 - Nola DFFE: IMG-20221020-WA0001.jpg (file attached)

2022/10/20, 09:26 - Nola DFFE: IMG-20221020-WA0002.jpg (file attached)

2022/10/20, 09:26 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/20, 09:26 - Nola DFFE: No

2022/10/20, 09:37 - Zukiswa - Delta BEC: Did the DFFE arrange a venue and date for the collection of verification forms? Yes or No

2022/10/20, 09:37 - Nola DFFE: Yes

2022/10/20, 09:37 - Zukiswa - Delta BEC: Please send a photo: of venue arranged by DFFE

2022/10/20, 09:39 - Nola DFFE: IMG-20221020-WA0003.jpg (file attached)

2022/10/20, 09:43 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/20, 09:44 - Nola DFFE: No

2022/10/20, 09:53 - Zukiswa - Delta BEC: Did the process commence on time? Yes or No

2022/10/20, 09:55 - Nola DFFE: Yes

2022/10/20, 10:05 - Zukiswa - Delta BEC: Please send a photo: process taking place on time

2022/10/20, 10:07 - Nola DFFE: IMG-20221020-WA0006.jpg (file attached)

2022/10/20, 10:27 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/20, 10:28 - Nola DFFE: No

2022/10/20, 10:39 - Nola DFFE: IMG-20221020-WA0009.jpg (file attached)

2022/10/20, 10:39 - Nola DFFE: IMG-20221020-WA0010.jpg (file attached)

2022/10/20, 10:40 - Nola DFFE: IMG-20221020-WA0011.jpg (file attached)

2022/10/20, 10:45 - Nola DFFE: IMG-20221020-WA0014.jpg (file attached)

2022/10/20, 11:05 - Nola DFFE: IMG-20221020-WA0016.jpg (file attached)

2022/10/20, 11:05 - Zukiswa - Delta BEC: Hi Nola thank you so much for the additional photos, much appreciated.

2022/10/20, 11:07 - Zukiswa - Delta BEC: Has an attendance register been signed by all parties including the observer forum? Yes or No

2022/10/20, 11:08 - Nola DFFE: Yes

2022/10/20, 11:08 - Zukiswa - Delta BEC: Please send a photo: of the register

2022/10/20, 11:08 - Nola DFFE: IMG-20221020-WA0021.jpg (file attached)

2022/10/20, 11:09 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/20, 11:10 - Nola DFFE: Yes

2022/10/20, 11:11 - Nola DFFE: There is no observer.

2022/10/20, 12:15 - Zukiswa - Delta BEC: Does the department have a list with all the names of all the fisher's from 2016? And are verification forms being handed out to the fisher's on the list? Yes or No

2022/10/20, 12:30 - Nola DFFE: Yes

2022/10/20, 12:31 - Zukiswa - Delta BEC: Please send a photo: a list of fisher's from 2016

2022/10/20, 12:32 - Nola DFFE: IMG-20221020-WA0030.jpg (file attached)

2022/10/20, 12:33 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/20, 12:33 - Nola DFFE: No

2022/10/20, 13:03 - Zukiswa - Delta BEC: On the date of verification form collection, did the DFFE member's explain to fishers how to fill in the forms? Yes or No

2022/10/20, 13:20 - Nola DFFE: Yes

2022/10/20, 13:20 - Zukiswa - Delta BEC: Please send a photo: DFFE explaining

2022/10/20, 13:22 - Nola DFFE: IMG-20221020-WA0032.jpg (file attached)

2022/10/20, 13:22 - Nola DFFE: IMG-20221020-WA0033.jpg (file attached)

2022/10/20, 13:23 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/20, 13:23 - Nola DFFE: No

2022/10/20, 13:24 - Zukiswa - Delta BEC: On the date of verification form collection, did the DFFE member's explain to fishers that forms can be filled in on the day of verification? Yes or No

2022/10/20, 13:24 - Nola DFFE: Yes

2022/10/20, 13:25 - Zukiswa - Delta BEC: Please send a photo: again DFFE explaining

2022/10/20, 13:26 - Nola DFFE: IMG-20221020-WA0002.jpg (file attached)

2022/10/20, 13:27 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/20, 13:28 - Nola DFFE: No

2022/10/20, 13:29 - Zukiswa - Delta BEC: IMG-20221007-WA0115.jpg (file attached)

Hi Nola please let me know if there are any other issue's throughout the day. Kindly please refence to the attached screenshot.

2022/10/20, 13:30 - Nola DFFE: OK will do.

2022/10/20, 15:02 - Fritz - Delta BEC: Hi All, Please provide an update on the area. are there any issues?

2022/10/20, 15:44 - Nola DFFE: All is good no issues at D'Almeida Hall.

2022/10/20, 16:13 - Zukiswa - Delta BEC: That's the end of the session..thank you so much for taking part in the data collection process.

6 MOBILISATION FOR RECEIPTING

During the distribution phase, the DFFE noted that they got multiple requests from fisher Non-profit Organisation's (NPO) to extend the time between the distribution and receipting dates. The NPOs noted that the fishers required more time to get their supporting documentation together. The DFFE agreed to push the receipting dates out and, in turn, proceeded to arrange a mobilisation for receipting process. The mobilisation for the receipting process included going to the venues and putting up posters that advertised the new dates for the receipting process.

Delta BEC was put on WhatsApp groups with DFFE members who would send photos of the posters at the venues as evidence that it has been put up.

6.1 **OVERVIEW**

The table below presents the findings for the venue, the originally planned start date and the updated planned start date of the mobilisation for the receipting process.

ITEM	DESCRIPTION
Venue	Smutzville Community Hall - Sedgefield
Date new poster was put up	01/12/2022
Original Planned Start Date	07/11/2022
Updated Planned Start Date	12/12/2022

Table 6-1: Mobilisation for Receipting - Overview of the process

6.2 **NEW POSTER**

The below poster (Figure 6-1) is the new poster that advertised the updated date that receipting will take place. Figure 6-1 shows the digital poster, whereas Figure 6-2 shows the physical poster in the areas.

SOUTHERN CAPE (GARDEN ROUTE)				[SOUTHERN CAPE (G	ARDEN ROUTE)	
COMMUNITY	VENUES	RECEIPTING DATES (05 - 15 DECEMBER 2022)	TIME		COMMUNITY	VENUES	RECEIPTING DATES (05 -	TIME
Kurland (Plett)	Kurland Community Hall	12 December 2022	09:00 -16:00				15 DECEMBER 2022)	
Kurland (Plett)	Kurland Community Hall	12 December 2022	09:00 -16:00		Touwsranten	Touwsranten Community Centre	12 December 2022	09:00 -16:00
Covie	St Paul's Anglican	12 December 2022	09:00 -16:00		Kleinkranz (Wilderness)	Kleinkranz Church	13 December 2022	09:00 -16:00
Qolweni (Plett)	Church New Horizon	13 December 2022	09:00 -16:00		Sedgefield/Smutsville	Smutzville Community	14 December 2022	09:00 -16:00
Pine Trees	Community Hall				Grootbrak/ Klein Brak	Hall	12 December 2022	09:00 -16:00
New Horizon					Glooiblak/ Nein blak	D'almeida Town Hall		
KwaNokuthula (Plett)/Bossiesgif	Thusong Community Centre	14 December 2022	09:00 -16:00		Tarka/New sunnyside Dailmeida			
Kranshoek	Kranshoek Hall	15 December 2022	09:00 -16:00		Asla	Asla Community Hall	15 December 2022	09:00 -16:00
Hornlee Greenvalley	Hornlee Community Hall Witterdrift Community Hall	13 December 2022 14 December 2022	09:00 -16:00 09:00 -16:00		KwaNonqaba			
Wittedrift	- TON				Mossel Bay/Herbertsdale			
Rheenendal	Rheenendal Youth Centre	15 December 2022	09:00 -16:00					

Figure 6-1: Mobilisation for Receipting – New poster



Figure 6-2: Mobilisation for Receipting – Poster at venue

7 RECEIPTING

7.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date and elaborates on the observer responsible for this location with his/her comments.

Table 7-1: Receipting - Planned start vs Actual start

ITEM	DESCRIPTION
Venue	Smutzville Community Hall - Sedgefield
Original Planned Start Date	11/11/2022
Updated Planned Start Date	14/12/2022
Actual Start Date	14/12/2022
Data collector	Vincent Blaauw – Observer Forum
Effect on applicants	The project is delayed according to the original start date which means that the applicants will have to wait longer to know the outcome of the process and whether they will be receiving a permit. The delay was caused by fisher representing organisations requesting to have more time for the fishers to fill in the forms.
Additional Comments	Due the fisher organisations requests to move the receipting dates later, DFFE implemented a mobilisation for receipting process whereby they went to the area and put-up new posters indicating the new dates. The above "Updated Start Date" refers to the new start date according to the updated dates.

7.2 CRITERIA TO BE MET FOR RECEIPTING TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

	Table 7-2: Receipting - Criteria to be met				
#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE		
1	Was the venue opened at 08:30?	Yes			
2	Is there an attendance register for the DFFE team and observer forum?	Yes	<image/>		
3	Have you signed the attendance register? (Send a Photo of the register you and the service provider signed)	Yes	See above item 2		
4	Is there an attendance register for the fishers to sign?	Yes	<section-header><section-header><section-header><section-header><text><text><text><text></text></text></text></text></section-header></section-header></section-header></section-header>		

Table 7-2: Receipting - Criteria to be met

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
5	Are there electronic and paper copies of the registered fishers?	Yes	
6	Is there an electronic checklist?	Yes	See above item 5
7	Is there a stamp pad for complete or incomplete forms?	Yes	Observer noted that the "incomplete" stamp pad was not present on the day.
8	Are there receipt books?	Yes	
9	Are there laptops set up?	Yes	See above, item 5
10	Do the laptops have internet connection? (Ask the laptop operator to open google)	Yes	

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
11	Is there a video camera set up?	Yes	
12	Are there clearly labelled boxes for storing the applications?	Yes	Tildy File Contractor
13	Has the service provider explained the procedure of the day to the fishers?	Yes	

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
14	Are fishers being guided to data capturers?	Yes	
15	Are the data capturers friendly?	Yes	N/A
16	Are fishers' forms being marked with a big "R" if they are registered on the database?	No	N/A
17	Are the data capturers going through the applications to ensure that they are complete?	Yes	AR ANALASIA MARINA M
18	Are the data capturers adding a thumbprint where applicants have not signed?	No	N/A
19	Are the data capturers filling in the electronic checklist?	Yes	N/A

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
20	Are the data capturers stamping either "COMPLETE" or "INCOMPLETE " on fishers' forms after checking them?	Yes	See above item 17
21	Are data capturers completing the first part of the fisher's application forms?	Yes	See above item 17
22	Are fishers being issued with receipts? Sporadically check that the receipt number matches the one on their form.	Yes	See above item 8
23	Are the data capturers stapling all the fisher's documentatio n?	Yes	

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
24	Are the data capturers placing the stapled documentatio n in the labelled box next to them?	Yes	
25	Are there Stowie-M and DFFE team leaders assisting and explaining to the fishers how the process work and facilitating any questions?	Yes	N/A
26	Did the venue close at 16:00?	Yes	

7.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Smutzville Community Hall -Sedgefield to report on the observations made during the day of the receipting process. The conversations held on the WhatsApp group are presented below (Table 7-3: Receipting - WhatsApp), indicating the correspondence received from the observer for the receipting process.

Table 7-3: Receipting - WhatsApp

2022/12/01, 11:45 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

2022/12/01, 11:45 - You created group "Smutzville Comm Hall"

2022/12/01, 12:00 - You changed the subject from "Smutzville Comm Hall" to "Smutzville Receipting"

2022/12/02, 11:10 - You added Vincent Blaauw

2022/12/14, 05:46 - Zukiswa - Delta BEC: Hi Observer Team, thank you for serving your community by agreeing to observe today. This group will be used for communication regarding the venue *Smutzville Community Hall*, and the receipting process taking place here today. We will be asking a series of " *Yes"/"No* " questions, please answer them when prompted. In between the questions we will be asking for photos and be giving opportunity to raise concerns, please answer these questions when prompted. They are important for the adequate observation of the DFFE processes.

Please remember that you as the observer are only there to observe and not to make decisions on who gets accepted or not. Please report any concerns via the WhatsApp group so that DFFE can be notified and try rectify or address the concern as soon as possible.

2022/12/14, 06:08 - Vincent Blaauw: Good morning

2022/12/14, 08:43 - Zukiswa - Delta BEC: 2. 1 Was the venue opened at 08:30?

2022/12/14, 08:49 - Vincent Blaauw: Yes

2022/12/14, 08:50 - Vincent Blaauw: IMG-20221214-WA0007.jpg (file attached)

2022/12/14, 08:50 - Zukiswa - Delta BEC: 2. 2 Is there an attendance register for the DFFE team and observer forum?

2022/12/14, 09:27 - Vincent Blaauw: Yes

2022/12/14, 09:27 - Vincent Blaauw: IMG-20221214-WA0018.jpg (file attached)

2022/12/14, 09:43 - Zukiswa - Delta BEC: 2. 3 Have you signed the attendance register? (Send a Photo of the register you signed)

2022/12/14, 09:44 - Vincent Blaauw: Yes

2022/12/14, 09:47 - Vincent Blaauw: IMG-20221214-WA0018.jpg (file attached)

2022/12/14, 09:49 - Zukiswa - Delta BEC: 2.4 Is there an attendance register for the fisers to sign?

2022/12/14, 09:49 - Vincent Blaauw: Yes

P22080_REPORTS_02_49_REV 00 - SEDGEFIELD _ SMUTZVILLE AREA 65

2022/12/14, 09:50 - Zukiswa - Delta BEC: Please send a photo

2022/12/14, 09:52 - Vincent Blaauw: IMG-20221214-WA0040.jpg (file attached)

2022/12/14, 09:52 - Vincent Blaauw: IMG-20221214-WA0042.jpg (file attached)

2022/12/14, 09:53 - Zukiswa - Delta BEC: 2. 5 Are there electronic and paper copies of the registered fishers?

2022/12/14, 09:53 - Vincent Blaauw: Yes

2022/12/14, 09:54 - Zukiswa - Delta BEC: Is there a photo?

2022/12/14, 09:54 - Vincent Blaauw: IMG-20221214-WA0045.jpg (file attached)

2022/12/14, 09:54 - Zukiswa - Delta BEC: 2. 6 Is there an electronic checklist?

2022/12/14, 09:54 - Vincent Blaauw: Yes

2022/12/14, 09:55 - Zukiswa - Delta BEC: Please send a photo

2022/12/14, 09:55 - Vincent Blaauw: IMG-20221214-WA0050.jpg (file attached)

2022/12/14, 09:57 - Zukiswa - Delta BEC: 2. 7 Is there a stamp pad for complete or incomplete forms?

2022/12/14, 09:57 - Vincent Blaauw: Yes

2022/12/14, 09:57 - Zukiswa - Delta BEC: Please send a photo

2022/12/14, 09:57 - Vincent Blaauw: IMG-20221214-WA0053.jpg (file attached)

2022/12/14, 10:02 - Zukiswa - Delta BEC: Only 1 stamp....incomplete stamp not visible. Is that correct?

2022/12/14, 10:02 - Vincent Blaauw: Yes

2022/12/14, 10:05 - Zukiswa - Delta BEC: 2.8 Are there receipt books?

2022/12/14, 10:05 - Vincent Blaauw: Yes

2022/12/14, 10:06 - Zukiswa - Delta BEC: Please send a photo

2022/12/14, 10:06 - Vincent Blaauw: IMG-20221214-WA0060.jpg (file attached)

2022/12/14, 10:06 - Zukiswa - Delta BEC: 2.9 Are there laptops set up?

2022/12/14, 10:06 - Vincent Blaauw: Yes

2022/12/14, 10:07 - Vincent Blaauw: IMG-20221214-WA0063.jpg (file attached)

2022/12/14, 10:07 - Zukiswa - Delta BEC: 2. 10 Do the laptops have internet connection? (Ask thelaptop operator to open google)

2022/12/14, 10:08 - Vincent Blaauw: Yes

2022/12/14, 10:08 - Zukiswa - Delta BEC: Please send a photo: google screen visible on laptop

2022/12/14, 10:09 - Vincent Blaauw: IMG-20221214-WA0065.jpg (file attached)

2022/12/14, 10:09 - Zukiswa - Delta BEC: 2. 11 Is there a video camera set up?

2022/12/14, 10:10 - Vincent Blaauw: Yes

2022/12/14, 10:10 - Vincent Blaauw: IMG-20221214-WA0066.jpg (file attached)

2022/12/14, 10:11 - Zukiswa - Delta BEC: 2. 12 Are there clearly labelled boxes for storing the applications?

2022/12/14, 10:11 - Vincent Blaauw: Yes

2022/12/14, 10:12 - Vincent Blaauw: IMG-20221214-WA0070.jpg (file attached)

2022/12/14, 10:12 - Zukiswa - Delta BEC: 2. 13 Has the service service provider explained the procedure of the day to the fishers?

2022/12/14, 10:14 - Vincent Blaauw: No..bcouz no fisherman arrive yet 🧝

2022/12/14, 10:19 - Zukiswa - Delta BEC: Okay its not a train smashed, there is still time. We wait for atleast 1 fisher to arrive, so we can continue with the questions

2022/12/14, 10:19 - Vincent Blaauw: No problem @ all

2022/12/14, 10:57 - Zukiswa - Delta BEC: Please answer question 2. 13

2022/12/14, 11:01 - Vincent Blaauw: Still waiting for fishermans to arrive @ the venue

2022/12/14, 11:01 - Zukiswa - Delta BEC: Noted

2022/12/14, 11:01 - Vincent Blaauw: 📥

2022/12/14, 12:16 - Fritz - Delta BEC: Have there been any fishers?

2022/12/14, 12:21 - Vincent Blaauw: Fishermans did arrive but none of those forms is been filled in so they went back home to fill it in as soon they come back I will inform

2022/12/14, 12:49 - Vincent Blaauw: Fisherman just arrive so we can proceed

2022/12/14, 12:51 - Zukiswa - Delta BEC: Thank you

2022/12/14, 12:52 - Zukiswa - Delta BEC: Please answer question 2. 13

2022/12/14, 12:53 - Vincent Blaauw: Yes

2022/12/14, 12:57 - Zukiswa - Delta BEC: Please send a photo: service provider explaining the process to the fishers

2022/12/14, 13:00 - Vincent Blaauw: IMG-20221214-WA0143.jpg (file attached)

2022/12/14, 13:01 - Zukiswa - Delta BEC: 2. 14 Are fishers being guided to data capturers?

2022/12/14, 13:01 - Vincent Blaauw: Yes

2022/12/14, 13:01 - Zukiswa - Delta BEC: Please send a photo

2022/12/14, 13:05 - Vincent Blaauw: IMG-20221214-WA0145.jpg (file attached)

2022/12/14, 13:05 - Vincent Blaauw: IMG-20221214-WA0146.jpg (file attached)

2022/12/14, 13:08 - Zukiswa - Delta BEC: 2. 15 Are the data capturrers friendly?

2022/12/14, 13:08 - Vincent Blaauw: Yes

2022/12/14, 13:08 - Zukiswa - Delta BEC: Any photo of the data capturer fridndly face?

2022/12/14, 13:08 - Vincent Blaauw: IMG-20221214-WA0146.jpg (file attached)

2022/12/14, 13:10 - Vincent Blaauw: IMG-20221214-WA0149.jpg (file attached)

2022/12/14, 13:10 - Zukiswa - Delta BEC: 2. 16 Are fishers forms being marked with a big "R" if they are registered on the database?

2022/12/14, 13:10 - Vincent Blaauw: No

2022/12/14, 13:11 - Vincent Blaauw: Only unregistered applications are marked with a big UR for unregistered

2022/12/14, 13:11 - Zukiswa - Delta BEC: Please send a proof

2022/12/14, 13:14 - Vincent Blaauw: Only two unregistered on the list they didn't arrive yet

2022/12/14, 13:15 - Vincent Blaauw: So the Fisherman how did arrive is been registered

2022/12/14, 13:18 - Zukiswa - Delta BEC: Noted

2022/12/14, 13:19 - Zukiswa - Delta BEC: 2. 17 Are the data capturers going through the applications to ensure that they are complete?

2022/12/14, 13:19 - Vincent Blaauw: Yes

2022/12/14, 13:20 - Zukiswa - Delta BEC: Please send a photo

2022/12/14, 13:21 - Vincent Blaauw: IMG-20221214-WA0153.jpg (file attached)

2022/12/14, 13:22 - Zukiswa - Delta BEC: 2. 18 Are the data capturers adding a thumbprint where applicants have not signed?

2022/12/14, 13:24 - Vincent Blaauw: No fisherman can sign for her self

2022/12/14, 13:27 - Zukiswa - Delta BEC: 2. 19 Are the data capturers filling in the electronic checklist?

2022/12/14, 13:27 - Vincent Blaauw: Yes

2022/12/14, 13:29 - Zukiswa - Delta BEC: Please send a photo: if there is any

2022/12/14, 13:29 - Vincent Blaauw: IMG-20221214-WA0155.jpg (file attached)

2022/12/14, 13:34 - Zukiswa - Delta BEC: 2. 20 Are the data capturers stamping either "COMPLETE" or "INCOMPLETE" on fishers forms after checking it?

2022/12/14, 14:34 - Vincent Blaauw: Yes

2022/12/14, 14:34 - Vincent Blaauw: IMG-20221214-WA0169.jpg (file attached)

2022/12/14, 14:37 - Zukiswa - Delta BEC: 2. 21 Are data capturers competing the first part of the fishers application forms?

2022/12/14, 14:38 - Vincent Blaauw: Yes

2022/12/14, 14:38 - Zukiswa - Delta BEC: Please send a photo

2022/12/14, 14:40 - Vincent Blaauw: IMG-20221214-WA0170.jpg (file attached)

2022/12/14, 14:43 - Zukiswa - Delta BEC: 2. 22 Are fishers being issued with receipts? Sporadically check that the receipt number matches the one on their form

2022/12/14, 14:43 - Vincent Blaauw: Yes

2022/12/14, 14:44 - Zukiswa - Delta BEC: Please send a photo

2022/12/14, 14:44 - Vincent Blaauw: IMG-20221214-WA0171.jpg (file attached)

2022/12/14, 14:45 - Zukiswa - Delta BEC: 2. 23 Are the data capturers stapling all the fishers documentation?

2022/12/14, 14:45 - Vincent Blaauw: Yes

2022/12/14, 14:45 - Zukiswa - Delta BEC: Please send a photo

2022/12/14, 14:45 - Vincent Blaauw: IMG-20221214-WA0172.jpg (file attached)

2022/12/14, 14:45 - Zukiswa - Delta BEC: 2. 24 Are the data captureres placing the stapled documentaion in the labelled box next to them?

2022/12/14, 14:46 - Vincent Blaauw: Yes

2022/12/14, 14:46 - Zukiswa - Delta BEC: Please send a photo

2022/12/14, 14:47 - Vincent Blaauw: IMG-20221214-WA0173.jpg (file attached)

2022/12/14, 16:21 - Zukiswa - Delta BEC: 2. 5 Was the venue closed at 16h00?

2022/12/14, 16:22 - Vincent Blaauw: Yes

2022/12/14, 16:22 - Vincent Blaauw: IMG-20221214-WA0177.jpg (file attached)

2022/12/14, 16:22 - Vincent Blaauw: IMG-20221214-WA0178.jpg (file attached)

2022/12/14, 16:23 - Zukiswa - Delta BEC: Thank you Vincent...enjoy the rest of the day

2022/12/14, 16:23 - Vincent Blaauw: I thank u ones again thank you for the opportunity

7.4 ISSUES RAISED

Table 7-4: Issued Raised

ISSUES RAISED	SORTED OUT ON THE DAY YES/NO
No thumbprint needed. The fisherman were able to sign for themselves.	N/A
Fishers' forms not marked with "R" . Only unregistered applications are marked with a big "UR" for unregistered	N/A

8 VERIFICATION

8.1 **OVERVIEW**

The verification process is where the DFFE team goes through each application to assess whether they are successful or not. The successful applicants then get placed on a list, whereas the unsuccessful applicants will receive reason of decision (RoD) letters and get the opportunity to appeal.

The protocol that the DFFE team issued to be followed was initially changed in January 2023. The updated protocol indicates that there will no longer be a moderation team and that there will only be assessment and quality control teams.

The DFFE noted that they have set out two weeks to complete the verification process and issue the successful applicants list. It should be noted that the DFFE team was not able to complete the verification process in the timeframe they had initially set out to.

Initially, the DFFE was going to have 3 teams to assess applications. On the day the process commenced, the DFFE indicated that they would have 6 teams.

8.2 OBSERVER FORUM INVOLVEMENT

DFFE specifically noted that they would prefer to have Delta BEC employees as observers due to the sensitive nature of the information that is being reviewed. Due to budgetary constraints, the Delta BEC is unable to observe after 10 February 2023.

It has been noted that the DFFE team will continue to record all the sessions through Stowie-M who is providing a recording service.

8.3 ASSESSMENT TEAM

The table below presents the findings for the region, start date, and end date and elaborates on the observer responsible for this location with his/her comments.

ITEM	DESCRIPTION
Region	SC/SCC
Actual Start Date	25 January 2023
End Date	Delta BEC's appointment ends on 10 February 2023. DFFE will continue with the verification process
Observer	Delta BEC

Table 8-1: Verification-Overview

8.3.1 CRITERIA TO BE MET FOR THE VERIFICATION PHASE TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

Tabl	e 8-1: Verificatio	n - Criteria to be m	et						
DATE	TEAM	OBSERVER	ATTENDANCE*	CHECKING COMPLETENESS*	IS THE ASSESSMENT TEAM MARKING THE VERIFICATION FORMS AS EITHER "COMPLETE" OR "INCOMPLETE"?	SUCCESSFUL OR UNSUCCESSFUL*	RESERVED APPLICATIONS*	IS THE ASSESSMENT TEAM PROVIDING DETAILED REASONS FOR THE OUTCOMES OF THE APPLICATIONS?	IS THE ASSESSMENT TEAM CAPTURING ALL INFORMATION AND OUTCOMES ON AN ELECTRONIC DATABASE FOR EVERY APPLICANT, COMMUNITY AND REGION?
25-JAN-23	TEAM: 1, 2, 3	FRITZ SWANEPOEL	YES	YES	YES	YES	YES	YES	YES
26-JAN-23	TEAM 3	IRLON CLEOPHAS	YES	YES	YES	YES	YES	YES	YES
27-JAN-23	TEAM 3	IRLON CLEOPHAS	YES	YES	YES	YES	YES	YES	YES
30-JAN-23	TEAM 3A	IRLON CLEOPHAS	YES	YES	YES	YES	YES	YES	YES
	TEAM 3B	IRLON CLEOPHAS	YES	YES	YES	YES	YES	YES	YES
31-JAN-23	TEAM 3A	IRLON CLEOPHAS	YES	YES	YES	YES	YES	YES	YES
	TEAM 3B	IRLON CLEOPHAS	YES	YES	YES	YES	YES	YES	YES
01-FEB-23	TEAM 3A	IRLON CLEOPHAS	YES	YES	YES	YES	YES	YES	YES
	TEAM 3B	IRLON CLEOPHAS	YES	YES	YES	YES	YES	YES	YES
02-FEB-23	TEAM 3A	IRLON CLEOPHAS	YES	YES	YES	YES	YES	YES	YES
	TEAM 3B	IRLON CLEOPHAS	YES	YES	YES	YES	YES	YES	YES
03-FEB-23	TEAM 3A	IRLON CLEOPHAS	YES	YES	YES	YES	YES	YES	YES
	TEAM 3B	IRLON CLEOPHAS	YES	YES	YES	YES	YES	YES	YES
06-FEB-23	TEAM 3A	IRLON CLEOPHAS	NO	YES	YES	YES	YES	YES	YES
	TEAM 3B	IRLON CLEOPHAS	NO	YES	YES	YES	YES	YES	YES
07-FEB-23	TEAM 3A	IRLON CLEOPHAS	NO	YES	YES	YES	YES	YES	YES
	TEAM 3B	IRLON CLEOPHAS	NO	YES	YES	YES	YES	YES	YES

Table 8-1: Verification - Criteria to be met

08-FEB-23	TEAM 3A	IRLON CLEOPHAS	NO	YES	YES	YES	YES	YES
	TEAM 3B	IRLON CLEOPHAS	NO	YES	YES	YES	YES	YES
09-FEB-23	TEAM 3A	IRLON CLEOPHAS	NO	YES	YES	YES	YES	YES
-	TEAM 3B	IRLON CLEOPHAS	NO	YES	YES	YES	YES	YES
10-FEB-23	TEAM 3A	IRLON CLEOPHAS	NO	YES	YES	YES	YES	YES
	TEAM 3B	IRLON CLEOPHAS	NO	YES	YES	YES	YES	YES
*Attendance	npleteness	 To Fi So O Ensure th Is the DF th a 	ollowing team membe eam leader (SSFM Dep isheries community de ecretariat (Stowie-M) Ibserver ne Delta BEC attendan FE checking the follow he verification form is Il Required Questions Il required supporting	outy Director) evelopment worker (F ce register is signed. ring criteria of the app signed by the applica (with three asterisk *	CDW) There needs to be a n plications?: int; ***) are completed;		er for every day of the	e verification process
*Successful or	unsuccessful	decided i Confirm • Si • 18 • A	sessment team markin in 1.2? what the 4 qualifying o A citizen 8 years or older t least 10 years accum 1ajority of livelihood sl	criteria are. nulative experience		ful" or "Unsuccessful"	based on the 4 qualit	ying criteria as well a
*Reserved ap	plications		ne assessment team is those applications as '		lecision whether a ve	erification form is "co	mplete"/"incomplete	" or "successful"/"un

	YES
	YES
s.	
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ŭ	
	C 111
ns	successful", are they

8.3.1.1 Issues

Table 8-2: Coments and Issues

#	DATE	TEAM	COMMENTS/ISSUES
01	25 JAN 2023	TEAM 1, 2, 3	The team did not get through the 50 pilot applications as planned. Going through the applications took a lot longer than expecte
			The team discussed potentially difficult scenarios and agreed on how to move forward from them, this was noted on a documen
02	26 JAN 2023	TEAM 1, 2, 3	There was no space for the teams to mark an application either "Complete" or "Incomplete". The observer forum raised this, and forms.
03	02 FEB 2023	TEAM 1, 2, 3	The team agreed to go through all the applications that were previously marked as unsuccessful. The review of these application to consider" document. The changes came about during a plenary meeting.
04	06 FEB 2023	TEAM 1A	No FCDW present.
05	06 FEB 2023	TEAM 1B	No FCDW present
06	07 FEB 2023	TEAM 1A	No FCDW present.
07	07 FEB 2023	TEAM 1B	No FCDW present.
			Teams finished early due to there not being water in the building.
08	08 FEB 2023	TEAM 1A	No FCDW present.
			The camera used to record the meeting has a full memory, recording took place through Microsoft teams.
			For a portion of the day the deputy directors left for a meeting. Some of the teams continued assessing applications without the
09	09 FEB 2023	TEAM 1A	No FCDW present.
10	09 FEB 2023	TEAM 1B	No FCDW present.
11	10 FEB 2023	TEAM 1A	No FCDW present.
12	10 FEB 2023	TEAM 1B	No FCDW present.

cted and the team only got through 4.

ented by DFFE.

nd Abongile made the adjustment on the google

ons came about due to the change in the "issues

he deputy directors present.

8.3.2 DATA COLLECTED:

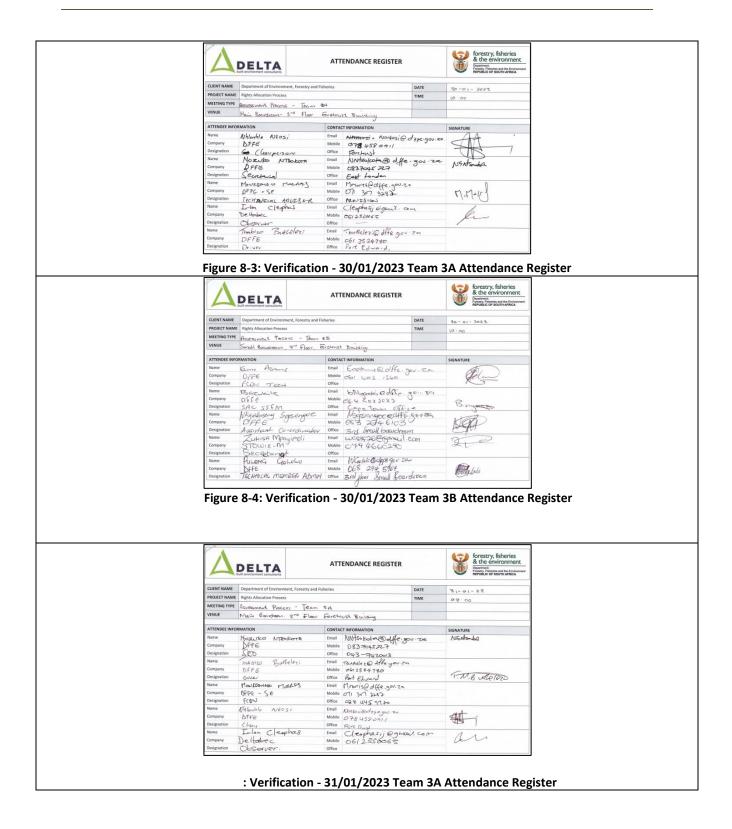
This section presents the evidence collected in the form of attendance registers, photos, and signed observation checklists.

Table 8-3: Verification - Data collected

#	DATA COLLECTED	YES/NO
1	Attendance register	Yes
2	Photos	Yes
3	Checklist signed by all parties involved	Yes

8.3.2.1 Attendance register

					ATTENDAN	ICE REGISTER		E	forestry, fisheries & the environment paramet result or south Affact.		
		ſ	CLIENT NAME	Department of Environment, Forestry and Fi	sheries		DATE	26/01/	2422		
			PROJECT NAME	Rights Allocation Process			TIME	10:30			
			MEETING TYPE	Assessment of Verification	Forms						
			VENUE	Foretnust Building, 3rd floor		om					
		ſ	ATTENDEE INFO	RMATION	CONTACT INFORM	ATION		SIGNATURE			
		-	Name	PULENG GOLOLO			za				
			Company	DEFE	Mobile 068	1010 @ dyne . 900 :2 29 4 596	7	Alland	610		
			Designation	TRANICAL ASSISTANT - ADMIN	Office 021	402 3060		Mining act			
			Name	Zukisa Mpayipeli		\$260 gmail. a	corr	0	5		
			Company	Stowie-M	Mobile OT9 4	660290		25			
		-	Designation '	Decretoriat	Office	11	-				
			Company	Nkgabiseng Sgosengoe	Mobile 0 2	PORI 402	0V.20	- 1000			
			Designation	Team koicdinator	Office	402 37	3-126				
		-	Name	Elmo Adams	Email 200	ans Codita.	Ser. 7 Q.	1			
			Company	DARE	Mobile OGI	403 1360	1	1	ω		
			Designation	TECH WENBER	Office			(H	5		
			Name	ANDISWA NOTA		@dffe you ze		ano			
		-	Company Designation	DFFE DRIVER	Mobile CG 3	6160025		THE	5.		
	DELTA built environment consultants	ATTENDANCE REGISTER	DATE	Department Foreity, Fabrics and the Environm REPUBLIC OF SOUTH AFRICA		DELT.	Autorts		ENDANCE REGISTER	. 🧶	Department Forestry, Faheries and the Environme REPUBLIC OF SOUTH AFRICA
PROJECT NAME		neries	TIME	27-01-2023	ATTENDEE I	NFORMATION			CT INFORMATION	SIGNATU	IRE
MEETING TYPE	Assessment		TIME	08:30	Name	ANDSWA M	Vota	Email	ANOTA @ diffe . gov. 2	a	Xilden
VENUE	Foretrist Building 3" flor	11 Main boardroom.			Company	DFFE		Mobile	043 616 0085		Here
	0.				Designation	Durch	ei 1	Office			A
ATTENDEE INFO	-	CONTACT INFORMATION		SIGNATURE	Name	Irlon (Deltabec	leaphus	Email	Cleaphersij		4
Name	BOTUMOLO (HAMMA - NXUBANI	Mobile 082 692 0777	am	ent	Company Designation			Mobile	061 2.33006 5	4	yes -
Designation	DGPT. FOREATET, FISHGEIGE STIME GAURA FCDW: TUCHM (AL SUPPORT	Office MODEL BAY		Cottad	Name	Ubserver		Email	211		-
Name	PULENG GOLOWO	Email IN Golo lo Delece anuit	za		Company			Mobile			
Company	DFFE	Mobile 068 294 5967		MILL I	Designation			Office			
Designation	SENIOR ADMIN CLERK	Office FISHERIES BRA		Mittilalaro	Name			Email			
Name	Zukisa Mpayipeli	Email Wessf26@gnail.e	CM	22	Company			Mobile			
Company Designation	STOWIE-M	Mobile 079 4660 290 Office		90	Designation			Office			
Name	Nkgabiseng Sejosengoe.	Email Negosengoeodope.go		PD	Name			Email			
Company	DEFE	Mobile 983 2746103		ASTO	Company			Mobile			
Designation	Team Co-ordinator	Office Fisheries BRANC	H.	CHEAN	Designation			Office			
Name	ELLO ADAMS	Email Eadams@dffe.gov.		- (#1)	Name			Email			
Company Designation	DFFE	Mobile 06/ 603 /360		alter	Company			Mobile			
	Gen is the U.S. Mart										
Designation	FCON: TECH SUPPORT	Office /		43	Designation	0		Office			



CUENT NAME	Department of Environment, Forestry and	Fisheries	DATE	51-01-2023	ATTENDEE INF	ORMATION	CONTAC	T INFORMATION	SIGNATURE
PROJECT NAME			TIME	0800	Name	Irlan Cleophas	Email	Cleophasij@gmail.com	47
MEETING TYPE	Assessment Process. Te				Company	Deltabec	Mobile	0612330065	Alon
VENUE	Sinail Boardroom, 3rd Fl	oor, Foretrust Building			Designation	Observer	Office	000000-00-	2
ATTENDEE INFO	RMATION	CONTACT INFORMATION		SIGNATURE	Name		Email		
Name	PULENG GOLOLO	Email WGaldy Odere and	za	-	Company		Mobile		
Company	DFFE	Email WGololu@dffe.gov Mobile 0.68 294 5987		P. J. MARtalale	Designation		Office		
Designation	TECHNICAL MEMEMKER: AN	TH Office FEHERIES BERNCH : 310	Joer Smally	Condition milling a late	Name		Email		
Name	Jukisa Mpayipeli	Email LOCSS 260 Streel. com	/		Company		Mobile		
Company	STOWIE-M	Mobile 0494660 290		AKO	Designation		Office		
Designation	Secretand	Office	6	0	Name		Email		
Name Company	Nkeabierg Sojangee	Email Asgesenger Odge.g	area	ala	Company		Mobile		
Designation	Assistant Co-ordinater	Mobile 083 274 6103 Office 021 402 372	,	- OI	Designation		Office		
Name	BSENIALE Nozadai	Email Bazulare Alaz			Name		Email		
Company	DESE	Mobile 064 903 5023	an		Company		Mobile		
Designation	Driver	Office humanian offe	004.7 C	1770	Designation		Office		
Name	Elmo Adams	Email Ecodams @ diffe. y	U.Z.a	ALL A	Name		Email		
Company	Offe	Mobile 06/ 603 1360		ada	Company		Mobile		
Designation	RDW TECH	Office		Q	Designation		Office		

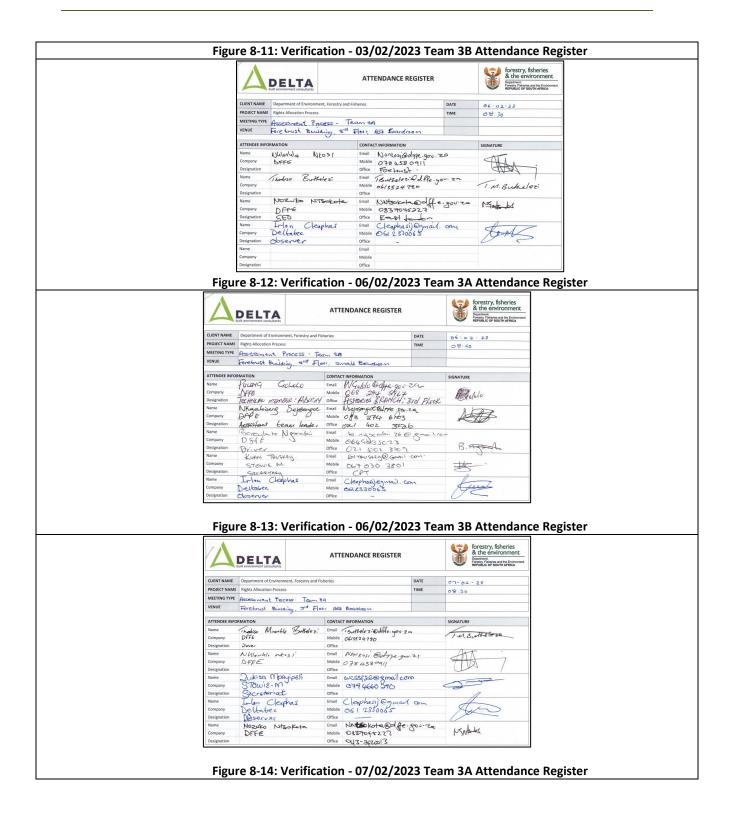
		ATTENDANCE REGISTER	t	forestry, fisheries & the environment Department Republic of Booth AFRICA
CLIENT NAME	Department of Environment, Forestry an	d Fisheries	DATE	01-02-2023
PROJECT NAME	Rights Allocation Process		TIME	09:10
MEETING TYPE	Assessment Rocess - Tean	38		
	Foretrust Building, 3rd Flo			
ATTENDEE INFO	RMATION	CONTACT INFORMATION		SIGNATURE
Name Company Designation	Nozuko NTSOLOTA DPPE	Email NUtroberte Odffe.g Mobile 0837045227 Office East Landon		NYALADA
Name Company Designation	HAOISO Bullelezi DFFE	Email TButtelez: Odfle.g Mobile 06/3524-780 Office		1 M. Buttelet
Name Company Designation	Irlen Cleophics Deltabec Observer	Email Cleapharij@g Mobile 06(2330065 Office	mail.com	A
Name Company Designation	Nhlandija Ntosj DFFE	Email Noricosi @ 1770-gov Mobile 078 45803911 Office Fore Trust.	-29	Æ.
Name Company Designation		Email Mobile Office		

Figure 8-6: Verification - 01/02/2023 Team 3A Attendance Register

Δ		ATTENDANCE REGISTER		forestry, fisheries & the environment Department Republic of South Article
CLIENT NAME	Department of Environment, Forestry and Fis	heries	DATE	01-02-2023
PROJECT NAME	Rights Allocation Process		TIME	08:10
MEETING TYPE	Assessment Process - Team 3	36		
VENUE	Forchrust Building, 3rd Floo			
ATTENDEE INFO	RMATION	CONTACT INFORMATION		SIGNATURE
Name	PULENG GOLOLO	Email NGoldo Ochur. 900	'za	
Company	DFFE	Mobile 068 294 5967		and the late
Designation	TECHNICAL MEMBER: ADMIN	Office FISHERIES BRANCH		mmyeria
Name	ZUKISA MPAYIPELI	Email WCSSF2609mail.c	am	
Company	STOWIE-M	Mobile 079 4660 290		OND
Designation	Secretariet	Office		0
Name	Backere Nyscolii	Email Billique alta df.	Se.	
Company	QSEE 0	Mobile		
Designation	Origer	Office 0649655023	2107	-BAC-
Name	Nkgabiseng Sepsenge	Email Negosargoe Octors	N-7.2	1.00
Company	DEPE	Mobile 083 2946103		Ast
Designation	Assistant Co-ordinator	Office 021 (02 370	b	the second secon
Name	Inlen Clephan	Email Cleophasijagua		
Company	Dellabec	Mobile 061 2350065		X
Designation	observer.	Office		/

Figure 8-7: Verification - 01/02/2023 Team 3B Attendance Register

	1.2ª			
		ATTENDANCE REGISTER	forestry, fisheries & the environment Downment Republic of Bourn APRCA	
	CLIENT NAME Department of Environment, Forestry		02-02-2023	
	PROJECT NAME Rights Allocation Process MEETING TYPE ASSessmen (Process	TIME TEAM 3A	6 E : 01	
		Floor, Main Brardhoum.		
	ATTENDEE INFORMATION Name MONIFICUECO MONULES	Email Manoris Colfe. 700.29	SIGNATURE	
	Company DFFE-SOMTEHOLDER ENGAGE Designation FCOW	イベッズ Mobile 871 357 3583-	Minon	
	Name Thabiso Puthelez: Company OFFE	Email T. Butheler Odffe. you zon Mobile	_	
	Designation Drive-	Office	T.M.B	
	Name Nozuko NTSOKOTA Company DEFE	Mobile 0837045227	NS SANK-ba	
	Name Willerhle NKOSI	Email Nowless,"	< <u>N</u> .	
	Company DFFE Designation C Uarr	Mobile 0784580911 Office DFFE		
	company Deflerkec	Email Clephasijegmaul.com Mobile 0612320665	ten	
	Designation Olsenver	Office		
I	Figure 8-8: Verification	- 02/02/2023 Team 3A	Attendance Reg	
	DELTA	ATTENDANCE REGISTER	forestry, fisheries & the environment	
		and Fisheries DATE		
	PROJECT NAME Rights Allocation Process	TIME	10 30	
	Harden and House at			
	ATTENDEE INFORMATION		SIGNATURE	
	Company DEFE	Mobile 068 294 5957	Millicho	
	Name Elmo Actams	Email Codams@dife.gov.zn	(A)	
	Designation FCDW TECH MCM	Mobile 06/ 003 1360 8 - Office	ale m	
	Name Nkyabisang Sepsengat Company DEFE	Email Nsyssergee edite gev. ea. Mobile 083 274 6103	AN	
	Designation Assistant. Co-adjundo	Email BN yorchied Heapy 20	2901	
	Comment DELE S	Mobile Or Allone Day	2	
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	Designation Driver Nime Irlan Cleaphers Company Deltaker Designation Observer	Office 021 403 8109 Email Cleophes i Poment.com Mobile 06(1336065 Office -	fame.	
I	Designation Driver Nime Irlan Cleaphers Company Deltaker Designation Observer	Office 021 403 8109 Email Cleophes i Poment.com Mobile 06(1336065 Office -	fame.	
I	Designation Driver Name Irlan Cleaphals Company Deltaker Designation Observer	Office 021 403 2109 Email Cleophes i Poment.com Mobile 06(1336065) Office -	fame.	
I	Designation Driver Anne Crient Chapter & Designation Chapter & Figure 8-9: Verification	Office Cru 4003 & 105 Imail Clephas I Communication Office	Attendance Reg	
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CLIENT NAME	Department of Environment, Forestry and Fis	heries	DATE	07-02-23	
PROJECT NAME MEETING TYPE	Rights Allocation Process		TIME	02:00	
VENUE	Assessment Process Team & Forctrust Building, 3rd Floor,				
ATTENDEE INFO		CONTACT INFORMATION		SIGNATURE	
Name	PULENG GOLOLO	Email WGololo adyegov. 20	L .	Mus	
Company Designation	DEFE TECHNICAL MEMBER "ADMIN	Mobile 068 294 5967 * Office FISHERIES BRANCH 310	1 ploor	Allalalo	
Name Company	Nkeabische Syssenge	Email Keloseneoroolife.pov-20	2	1 CO	
Designation	Asistant team leader	Office 03-1 402 3726		20101	
Name Company	Brenhile Nyscolai D&FE	Email 10. nupedhiz6@gr Mobile 06404035020	nailcon	· P ·	
Designation	Diver	Office OU 4023075		5A	
Name Company	Zukisa Mpayipeli	Office OU 4002 309 Email WOSSF26@gmail.co Mobile 079 4660 290	om)	2.19	
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CLIENT NAME	Department of Environment, Forestry and Fis	heries		08-02-23	
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VENUE	Foretrust Building, 3rd Florr,				
ATTENDEE INFO		CONTACT INFORMATION		SIGNATURE	
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Company Designation	DEFE	Mobile 078 458 5911 Office Fore trast		The second	
Name Company	Nozuto Ntsokota	Email NNtsokota Odfe. Mobile 0837045227	govie	155Wtsand	
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Designation		Office Port Edward			
Name Company	Irlon Cleophas Delbabec	Email Cleophasij@gwail. Mobile 061 233 0065	com	tro	
Designation	Observer	Office		400	
		Email KMTENSKENS@GMM			
Name Company	KUAN TRUSKENS STONIE M'				
Name		Mobile 067 030 680			
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CLIENT NAME	Department of Environment, Forestry and F	isheries	DATE	09. + 02. 23
MEETING TYPE	Rights Allocation Process Assessment Process Team	3A	TIME	08:00
VENUE	Foretrust Building, 3rd Fl			
ATTENDEE INFO		CONTACT INFORMATION		SIGNATURE
Company	NHanhly Ntas, DFFE	Email Asontos, ed 770 gev. Z Mobile 078 4580911	.9	THE 7
Designation Name	Nozuko Ntsokota	Office Forchrust Email NUtsokate Odfe. 8	00.22	, /
Company Designation	SFFE SEO	Mobile 0837045227		NYAtarda
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Designation	Diver	Mobile 0613524780 Office Park Edward		
Name Company	Irlan Geophis Deltabec	Email Cleaphasij@gmail. Mobile 061 233 0065	Com	Cemp
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CLIENT NAME	Department of Environment, Forestry and F	Isheries	DATE	00:02:23
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ATTENDEE INFO		CONTACT INFORMATION		SIGNATURE
Name Company	PULENG GOLONO DEFE	Email WGclolo@clysgnan Mobile 068 294 5964	il-com	Minda
Designation	TECHNICAL MEMBER	Office FISHERIES BRANCH : 3 Email Wessflor agmail.com	SIGPPOI	Malalo
Company Designation	STOWIE-M Trading	Mobile 067 1372449		×
Name	NKgabseng Selesenger.	Office FIGHERIES BRANCH Email Neposenge Diffe.ge	ov: Coe	- Car
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CLIENT NAME	Department of Environment, Forestry and F	isheries	DATE	10:02:23
PROJECT NAME	Rights Allocation Process		TIME	
MEETING TYPE	Assessment Process Teo	141 SB		
	Forctrust Building 3rd F			
ATTENDEE INFO	RMATION	CONTACT INFORMATION		SIGNATURE
Name	PULENG GoheLO	Email Cololo Oche 900	·za '	#2-
Company	DEFE	Mobile 068 294 5964		Att Valalo
Designation	TECHNICH MEMBERiffor	In office 3rd floor Small B	earchoom	Ministation
Name	SIWAPHINE BAMBELD	Email WCCCFRD19 WCSSF190gn	nailcom	d
Company	STOWIE-M	Mobile 067 137 2449 0		SB-
Designation	SECRETARIAT	office 3rd floor small Boo		40
Name	Nkenbisene Sapsenere	Email Negabory Southe . 201.	20.	
Company	OPPE 00	Mobile 083 276 6103		ACTA
Designation	Assistant Team leader	Office 021 602 3726		asof.
Name	Perchane	Email Barcula W.G.		
Company	DSIE	Mobile 0,54 90330-2		SA
Designation	Draver	Office		
Name	Inton Cleephas	Email Cleaphasi) Dogmail.	com	1 desta
Company	Deltabec	Mobile 061 233 0065		Goffie
Designation	observer.	Office		Δ

8.3.2.2 Photo's

Handed over to DFFE as part of the information pack.

8.3.2.3 Checklist signed by all parties involved

Scanned copies were handed over to DFFE as part of the information pack.

8.4 QUALITY CONTROL TEAM

The quality control process was initially meant to happen every Friday afternoon once the assessment team have finished for the day. This did not happen; on the first two Fridays, the teams had not completed enough applications to warrant the quality control team meeting. The team only met on the third Friday (10/02/2023).

8.4.1 QUALITY CONTROL TEAM

The table below presents the findings for the region, start date and end date and elaborates on the observer responsible for this location with his/her comments.

ITEM	DESCRIPTION
Region	SC/SCC
Actual Start Date	25 January 2023
End Date	Delta BEC's appointment ends on 10 February 2023. The DFFE will continue with the verification process along with Stowie-M.
Observer	Fritz Swanepoel - Delta BEC

Table 8-4:	Verification–Overview
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8.4.2 CRITERIA TO BE MET FOR THE QUALITY CONTROL TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

	1	n – Quality control								
DATE	TEAM	OBSERVER	*ATTENDANCE	IS THE QUALITY	HOW MANY	HOW MANY OF THE	IS THE QUALITY	WHERE THE	IS THE QUALITY	IS THE REASONING
				CONTROL TEAM	APPLICATIONS HAS	APPLICATIONS HAS	CONTROL TEAM	QUALITY CONTROL	CONTROL TEAM	FOR WHY
				CHECKING A SMALL	THE QUALITY	THE QUALITY	PROVIDING FINAL	TEAMS DECISION	COMPILING A FINAL	APPLICANTS ARE
				SAMPLE OF THE	CONTROL TEAM	CONTROL TEAM	DECISIONS ON THE	DIFFERS FROM	LIST OF	UNSUCCESSFUL
				APPLICATIONS	BEEN GIVEN TO	MADE FINAL	APPLICATIONS	THAT OF THE	"SUCCESSFUL"	BEING COMPILED
				PROVIDED BY THE	MAKE FINAL	DECISIONS ON?	THAT THEY HAVE	ASSESSMENT TEAM,	APPLICANTS?	AND STORED?
				ASSESSMENT	DECISIONS ON?		BEEN GIVEN?	HAS THE QUALITY		
				TEAM?				CONTROL TEAM		
								PROVIDED A		
								DETAILED		
								EXPLANATION?		
25-JAN-23	TEAM: 1, 2,	FRITZ								
20 57 11 25	3	SWANEPOEL	NO	YES	14	0	NO	NO	NO	YES
	J	JUANEFUL								

Table 8-5: Verification – Quality control criteria to be met

Are the following team members present for the quality control day:
Chairperson (SSFML Director)
Assessment team leaders (SSFM Deputy Directors)
Fisheries community development workers (FCDW) d. Secretariat (Stowie-M)
Observer Ensure the Delta BEC attendance register is signed.
There needs to be a new attendance register for every day of the verification process

8.4.2.1 Comments/Issues

Table 8-6: Comments and Issues

			•	
	#	DATE	TEAM	COMMENTS/ISSUES
	01	10 FEB 2023	TEAM 1, 2, 3	No FCDW's were present
-	02	10 FEB 2023	TEAM 1, 2, 3	The quality control team went through the applications that were reserved by the assessment teams. They wen comment, and then sent it back to the assessment teams to assess again.

ent through the applications, provided their

8.4.3 DATA COLLECTED

This section presents the evidence collected in the form of attendance registers, photos, and signed observation checklists.

Table 8-7: Verification - Data collected

#	# DATA COLLECTED				
1	A	ttendance register	Yes		
2	C	hecklist signed by all parties involved	Yes		

8.4.3.1 Attendance register

Δ		ATTENDANCE REGISTER		forestry, fisheries & the environment Department Republic of South Article	Δ		ATTENDANCE REGISTER	forestry, fisheries & the environment Department Foreign Failaries and the Environment Republic or south Africa
CLIENT NAME	Department of Environment, Forestry and Fi	sheries	DATE	10 Feb 2023	ATTENDEE INFO	RMATION	CONTACT INFORMATION	SIGNATURE
PROJECT NAME	Rights Allocation Process		TIME	11:30	Name KUAN TAUSKEN		Email KM THUSKEY@GRAA	
MEETING TYPE	Quality Control Rocess - Te	Earn 1,2 and 3			Company	STOWIE M.	Mobile 067 030 380	
VENUE	MRM Braidicom, 3rd Floor, Fo	retrust Building			Designation	SECRETARY	office CPT	4
ATTENDEE INFO		CONTACT INFORMATION		SIGNATURE	Name		Email	
Name				adhatoke	Company		Mobile	
Company	Fritz Swanapoel Delka REC	Email fritz sconepoel Correct Mobile 0714 557 0461		Fr	Designation		Office	
Designation	Rojeck Monager Observer	Office		Di	Name		Email	
Name	NUlanha Nosi	Email Noncosi@ 1770.0			Company		Mobile	
Company	DFFE	Mobile 078 458 0911	00.29	4	Designation		Office	
Designation	TEAM 3 Chair (bD)	office Fortrust Built	line	4112	Name		Email	
Name	Sindian Signa	Email SSIRG Dalle an	Een	0	Company		Mobile	
Company	DEFE	Email SEgginediffe.gov Mobile 0714140671		\sim	Designation		Office	
Designation	Theom Z Choir (DD)	Office		S	Name		Email	
Name	Benardies Authors	Email bouchs & defe que.	2.0		Company		Mobile	
Company	DAL	Mobile 083 227 5737		65	Designation		Office	
Designation	The back 1 (wc)	Office CPIT	0	1	Name		Email	
Name	Abargile Nogangwa	Email A. Xogungura Doff Mobile 060 508 7014	regariza	Harts	Company			
Company	DFFE	Mobile 060 508 7014.		- INN			Mobile	
Designation	Overter	Office			Designation		Office	

Figure 8-22: Quality Control - 10/02/2023 Attendance Register

8.4.3.2 Checklist signed by all parties involved

Scanned copies handed over to the DFFE.

9 CONCLUSION

This annexure contains the summarised findings collected from the observers during all processes. The findings in this document are not Delta BEC's assumptions, but what was received from the observation teams.