

**OBSERVER FORUM REVIEW OF THE RIGHTS
ALLOCATION PROCESS FOR SMALL-SCALE
FISHERIES PERMITS**

MASTER REPORT

FINAL REPORT
REVISION 00

MARCH 2023



**forestry, fisheries
& the environment**

Department:
Forestry, Fisheries and the Environment
REPUBLIC OF SOUTH AFRICA



EXECUTIVE SUMMARY

The below table indicates on a high-level how each part of the process scored for this area. Detailed information for each part of the process can be found in the annexure below.

Table 1-1: Overview of observation

LOCATION	AREA 49
MOBILIZATION COMPLIANCE RATING	56%
DISTRIBUTION COMPLIANCE RATING	100%
CATCH - ALL COMPLIANCE RATING	100%
MOBILIZATION FOR RECEIPTING COMPLIANCE RATING	100%
RECEIPTING COMPLIANCE RATING	88%
VERIFICATION COMPLIANCE RATING	100%
AVERAGE COMPLIANCE RATING	91%

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GLOSSARY OF TERMS AND ABBREVIATIONS

CBO	Community Bases Organisation
Comms	Communications
DFFE	Department of Forestry, Fisheries, and the Environment
RoD	Reason of Decision
SP	Service Provider
SSFM	Small-Scale Fisheries Management
SSF	Small Scale Fisheries
SE	Stakeholder Engagement

1 INTRODUCTION

This chapter will be presented in the following sections:

- Background
- Purpose of the report
- Structure of the report.

1.1 BACKGROUND

In 2016, the former Department of Agriculture, Forestry and Fisheries verified approximately eight thousand four hundred and eighty-eight individuals in fishing communities that expressed interest in small-scale fishery. Thereafter, the Department declared two thousand eight hundred and two individual's small-scale fishers. However, after the announcement of declared small-scale fishers, the Department received several complaints implying that the process followed in the Western Cape was unjust and not transparent. The Minister of Forestry, Fisheries and the Environment, Ms Barbara Creecy ("the Minister"), engaged with various fishing communities and other fisheries stakeholders in the Western Cape to note the challenges faced by fishers and to respond to the concerns raised by the fishers. The fishers showed unhappiness about the entire process in the Western Cape. Subsequently to that, the Department decided to launch an audit on the entire process of verifying and registering fishers in the Western Cape. The findings proved that the process in the Western Cape was ambiguous, unfair, and not transparent and thereby recommended that the Minister should start the process afresh.

The audit report further concluded that the verification criteria used were not in line with the Small-Scale Fisheries Policy, the verification form was ambiguous, the community panel members excluded fishers unfairly and deliberately, officials assessing verification information were not consistent, the service provider did not capture information correctly, and the process followed for the Western Cape (WC) was wholly inadequate and unfair. Furthermore, the audit report concluded that the criteria on the verification form were not clear for fishers to understand. The verification form allowed for inconsistent information and confusion to fishers who were completing the form without assistance. The Criteria (SSF Regulation 4 (1)) were not defined, hence a possibility of ambiguity. In redoing the process, the Department is determined to ensure consistency; hence, the appointment of an observer committee, which will include the recognised Community-Based Organisations (CBOs).

This project involves the observation of the mobilization, distribution, receipting and verification processes of Small-Scale Fishers in the Western Cape. The purpose of the observer forum is to observe that all processes are adhered to in the manner outlined in the implementation plan. The implementation plan with an additional checklist can be found below.

Delta Built Environment Consultants (Delta BEC) was appointed to ensure the management of the observer committee as well as the documentation, processing and reporting on any documentation that emanates from the observer committee's duties.

1.2 PURPOSE OF REPORT

This report aims to give the reader feedback as to how well the Department of Forestry, Fisheries and the Environment did with following the due procedure set out to issue individuals with small-scale fishing permits fairly. The high-level process that was followed is as follows:

- Step 1: Mobilization
- Step 2: Distribution
- Step 3: Catch-All Distribution
- Step 4: Mobilization for Receipting
- Step 5: Receipting
- Step 6: Verification (3 Phases).

Steps 3 and 4 were not part of the original process; these processes were added after step 2 by DFFE as a necessity. The catch-all distribution phase was implemented as DFFE noticed that the number of fishers who collected forms was a lot lower than initially anticipated. The mobilization for receipting phase was brought in by DFFE for two reasons; firstly, the DFFE wanted to give the fishers who collected during the catch-all phase additional time to get their documentation in order, and secondly, because the fisher representative organisations requested additional time for the fishers to collate their documentation.

Delta BEC is not employed to observe the appeals and final list announcement process. The appeals process will be handled by an external department. Once the appeals process has run its course, the final list will be announced.

The report will include the purpose of each stage, methodology, types of data collected and summaries of the results from the days observed, and detailed checklists and photo evidence will be included as appendices.

1.3 STRUCTURE OF REPORT

The report comprises the following sections:

- Section 2: Approach
- Section 3: Mobilization
- Section 4: Distribution
- Section 5: Catch-All Distribution
- Section 6: Mobilisation for Receipting
- Section 7: Receipting
- Section 8: Verification
- Section 9: Conclusion

2 APPROACH

The difficulty that the observer forum faces is that the members reside all over the Western Cape and do not have access to office space. Furthermore, the availability of the observers posed a risk as many of the observers are also fishers and, therefore, cannot commit to full-time observing. The solution implemented is one that uses WhatsApp to administer the checklist questions to the observer on the day of the observation. Delta BEC asked the observers a variety of questions throughout the day, to which the relevant observers responded and provided relevant proof for the questions asked. All these conversations and proof received are presented in this report.

3 MOBILIZATION

The mobilisation phase of the process refers to the phase where the local fisherman interested in obtaining fishing rights is notified with that the distribution phase (further detailed in section 4) will commence. This communication is done via posters, bulk SMSs and radio broadcasts.

This chapter is detailed in the following sections:

- Overview
- Criteria to be met for distribution to be successful
- Data collected.

3.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date and elaborates on the observer responsible for this location with his/her comments.

Table 3-1: Mobilization - Planned start vs Actual start

ITEM	DESCRIPTION
Venue	Ebenhaezer Community Centre
Planned Start Date	19 September 2022
Actual Start date	19 September 2022, this date is not definite as the DFFE issue Delta BEC with information retrospectively, this date was deduced by looking at the file name of the photo provided. The photo file name is "IMG-20220919-WA0140 Ebenhaezer Community Centre".
Data collector	DFFE – No specific person from DFFE observed on the day. The information was received in bulk through Sindisa Sigam.
Effect on applicants	The project is on track to be completed as committed by the department.
Additional Comments	No observer forum had been formed by the time DFFE commenced with mobilization, therefore, all mobilization information was received from DFFE officials through pictures which they downloaded from their WhatsApp group chat.


3.2 CRITERIA TO BE MET TO BE SUCCESSFUL


This section presents the posters put up, SMSs sent, and radio broadcasts made by DFFE to communicate the initial timelines to the fishers.

3.2.1 POSTER

The posters were put up at various locations in the vicinity of the main centre where fishers could clearly see them. The posters below (Table 3-2) were also made available online through the DFFE website.

Table 3-2: Mobilization – Poster criteria to be met

#	Criteria To Be Met	Yes/No																																																																																																																																																													
1	Have posters been designed with the following information:		 <p>PUBLIC NOTICE</p> <p>DEPARTMENT OF FORESTRY, FISHERIES AND THE ENVIRONMENT ROLLING OUT WESTERN CAPE SMALL-SCALE FISHERIES VERIFICATION, REGISTRATION, DECLARATION, AND RIGHTS ALLOCATION</p> <p>The Department of Forestry, Fisheries and the Environment (DFFE) is in the process of rolling out the new verification, registration, declaration, and rights allocation process for the small-scale fishers in the Western Cape. The process will only be open to the community members who participated in the initial process in 2016. Community members will need to present their original/valid temporary identity document on the day of registration and should gather all necessary documentation in preparation for the registration and verification processes.</p> <p>If community members are unable to attend these meetings, as per the schedule, valid reasons include as an example a medical emergency or the death of an immediate family member. "Fishing" or "attending to other business" will not be regarded as valid reasons for not attending the meetings.</p> <p>Community members must notify the DFFE prior to the meeting, on the number provided below, to arrange the authorisation of a proxy letter.</p> <p>A template of the proxy letter can be retrieved from the nearest Fisheries Compliance Offices of the DFFE.</p> <p>Notes on the verification process</p> <ul style="list-style-type: none"> • Verification forms are not for sale. • Each verification form will have a unique sequence number and the form should not be photocopied. • Eligible community members will be required to visit the distribution centres to collect their verification forms. • Community members will be given 31 days to complete the forms and collect all the required documentation. • The DFFE will collect/receive all verification forms after 31 days at the same venues. • Community members will be given a receipt with a unique number, which will also be visible on the original verification form. The receipt will be used as proof that they have submitted the verification form. <p>The process timeline will be as follows:</p>																																																																																																																																																												
1.1	<ul style="list-style-type: none"> • Visitation schedule 	Yes																																																																																																																																																													
1.2	<ul style="list-style-type: none"> • Location of the venues 	Yes																																																																																																																																																													
1.3	<ul style="list-style-type: none"> • Dates and times for distribution and receipting 	Yes																																																																																																																																																													
1.4	<ul style="list-style-type: none"> • Documents required for registration 	Yes																																																																																																																																																													
1.5	<ul style="list-style-type: none"> • That forms are free 	Yes	<table border="1"> <thead> <tr> <th colspan="6">WEST COAST REGION</th> </tr> <tr> <th>COMMUNITY</th> <th>VENUE</th> <th>ESTIMATED MOBILISATION DATE</th> <th>ESTIMATED DISTRIBUTION</th> <th>DFFE COLLECTION DATE</th> <th>REGISTRATION TIME</th> </tr> </thead> <tbody> <tr> <td>Ebenhaezer</td> <td>Ebenhaezer Community Centre</td> <td>19 September 2022</td> <td>3 October 2022</td> <td>7 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Lutzville</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Papendorp</td> <td>Papendorp Church Centre</td> <td>19 September 2022</td> <td>4 October 2022</td> <td>8 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Leipolville</td> <td>Leipolville Church Hall</td> <td>19 September 2022</td> <td>6 October 2022</td> <td>10 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Graafwater</td> <td>Leipolville Church Hall</td> <td>19 September 2022</td> <td>6 October 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Darling	Darling Community Hall	12 September 2022	27 September 2022	1 November 2022	09:00-16:00																																																																																																																																																										
Manre	Manre Moravian Church Hall	12 September 2022	27 September 2022	1 November 2022	09:00-16:00																																																																																																																																																										
Blouberg	Melkboes Country Club	12 September 2022	26 September 2022	31 October 2022	09:00-16:00																																																																																																																																																										
Atlantis	Saxon Sea Civic Centre	12 September 2022	26 September 2022	31 October 2022	09:00-16:00																																																																																																																																																										

2	Were the posters put up at the venue and other locations as stated?	N/A	
3	Were the poster put up 2 weeks prior to the distribution phase date?	N/A	

3.2.2 BULK SMS'S

The SMSs were meant to be broadcast to let fishers know about the distribution and receipting process that will take place in the community. The below table indicates the criteria which the DFFE needs to meet to prove that the SMSs were sent and that the correct information was shared.

Table 3-3: Mobilization - Bulk SMS's criteria to be met

	CRITERIA TO BE MET	YES/NO
1	Have SMSs been sent with the following information:	
1.1	<ul style="list-style-type: none"> • Visitation schedule 	No
1.2	<ul style="list-style-type: none"> • Location of the venues 	No
1.3	<ul style="list-style-type: none"> • Dates and times for distribution and receipting 	No
1.4	<ul style="list-style-type: none"> • Documents required for registration 	No
1.5	<ul style="list-style-type: none"> • That forms are free 	No
2	Was proof provided that the SMS's were sent to the applicants of the area?	No

3.2.3 RADIO BROADCAST

The radio message was to be broadcast to let fishers know about the distribution and receipting process that will take place in the community. The below table indicates the criteria which the DFFE needs to meet to prove that the radio broadcast was made and that the correct information was shared.

Table 3-4: Mobilization - Radio broadcast criteria to be met

	CRITERIA TO BE MET	YES/NO
1	Radio broadcast communicated the following:	
1.1	<ul style="list-style-type: none"> • Visitation schedule 	No
1.2	<ul style="list-style-type: none"> • Location of the venues 	No
1.3	<ul style="list-style-type: none"> • Dates and times for distribution and receipting 	No
1.4	<ul style="list-style-type: none"> • Documents required for registration 	No
1.5	<ul style="list-style-type: none"> • That forms are free 	No
2	Was a copy of the broadcast message provided?	No
3	Was a letter from the radio station provided stating the dates the message aired?	No
4	Is there correspondence from DFFE to the radio stations?	No

3.3 DATA COLLECTED:

This section presents the evidence collected in the form of photos and letters from various service providers.

Table 3-5: Mobilization - Data collected

DATA COLLECTED	YES/NO
Observer forum feedback forms	No
Letters from various service providers	No

3.3.1 OBSERVER FORUM FEEDBACK FORMS

The observer forum had not yet been established when DFFE commenced with the mobilisation phase. The DFFE noted that they are comfortable to commence with mobilisation without the observer forum present and opted to provide the proof themselves. Due to this no observer forum feedback forms were generated.

3.3.2 LETTERS FROM VARIOUS SERVICE PROVIDERS

Delta BEC requested the DFFE to submit letters from the service providers of the radio station and the SMS broadcasting; these letters will serve as proof of services rendered in a certain area on a certain date and convey the relevant information. This would assist DFFE in providing evidence that protocol was followed, as the observer forum was not established by the time these services were to be rendered.

The DFFE has not retrospectively provided Delta BEC with letters or correspondence from various service providers as proof of sending out SMSs and broadcasting on the radio.

4 DISTRIBUTION

The distribution phase of the process refers to the distribution of application forms to the interested fishers who wish to obtain small-scale fishing licenses. The distribution of the licenses is limited to the applicants who applied for fishing licenses during the 2016 process. This chapter of the reports details the findings from observing the process under the following sections:

- Overview
- Criteria to be met for distribution to be successful
- WhatsApp Messages

4.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date of the distribution process and elaborates on the observer responsible for this location with his/her comments.


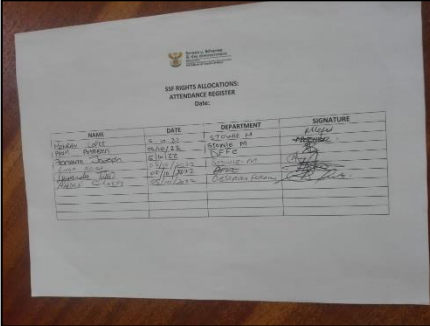

Table 4-1: Distribution - Planned start vs Actual start


ITEM	DESCRIPTION
Venue	Ebenhaezer Community Centre
Planned Start Date	03/10/2022
Actual Start Date	05/10/2022
Data collector	Andre Cloete – Observer Forum
Effect on applicants	The project is delayed, and means that the applicants will have to wait longer to know the outcome of the process and whether they will be receiving a permit
Additional Comments	N/A

4.2 CRITERIA TO BE MET FOR DISTRIBUTION TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

Table 4-2: Distribution -Criteria to be met

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
1	Did the DFFE arrange a venue and date for the collection of verification forms?	Yes	
2	Did the venue open on time?	Yes	See above item 1
3	Has an attendance register been signed by all parties including the observer forum?	Yes	
4	On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?	Yes	

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
5	On the date of verification form collection, did the DFFE members explain to fishers that forms can be filled in on the day of verification?	Yes	

4.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Ebenhaezer Community Centre to report on the observations made during the day of the distribution process. The conversations held on the WhatsApp group is presented below (Figure 4-1: WhatsApp conversation, evidence for Table 4-2 item 1,2,3,4 and 5, indicating the correspondence received from the observer for the distribution process.

2022/09/23, 14:48 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

2022/09/23, 14:48 - You created group "Ebenhaezer Comm Centre OF"

2022/10/05, 08:15 - You added Andre Cloete and Sindisa Sigam

2022/10/05, 08:15 - Isaac - Delta BEC: Good Morning, this group will be used for communication regarding this venue (Name of the group) and the distribution process taking place here today. We will be asking a series of Yes/No questions, please answer them accordingly. In between the questions we will be asking for photos and be giving space to raise concerns, please answer these questions when prompted.

2022/10/05, 08:16 - Andre Cloete: Okay

2022/10/05, 08:20 - Isaac - Delta BEC: Are you at the venue yet?

2022/10/05, 08:21 - Andre Cloete: On my way

2022/10/05, 08:21 - Isaac - Delta BEC: Ok,

2022/10/05, 09:07 - Isaac - Delta BEC: @27663120120 are you there yet?

2022/10/05, 09:14 - Andre Cloete: Nearly there

2022/10/05, 09:15 - Isaac - Delta BEC: Ok

2022/10/05, 09:18 - Andre Cloete: I am here

2022/10/05, 09:18 - Andre Cloete: At the venue

2022/10/05, 09:19 - Isaac - Delta BEC: Ok, is the venue open?

2022/10/05, 09:19 - Andre Cloete: Yes

2022/10/05, 09:20 - Isaac - Delta BEC: Can I have a picture please.

2022/10/05, 09:20 - Andre Cloete: IMG-20221005-WA0011.jpg (file attached)

2022/10/05, 09:21 - Andre Cloete: IMG-20221005-WA0012.jpg (file attached)

2022/10/05, 09:22 - Andre Cloete: IMG-20221005-WA0013.jpg (file attached)

2022/10/05, 09:22 - Isaac - Delta BEC: Are there any posters visible?

2022/10/05, 09:22 - Andre Cloete: Nope

2022/10/05, 09:23 - Isaac - Delta BEC: Are there any officials?

2022/10/05, 09:23 - Andre Cloete: Yes

2022/10/05, 09:24 - Andre Cloete: Still waiting for afrikaans verifications form

2022/10/05, 09:24 - Isaac - Delta BEC: Ok.

2022/10/05, 09:37 - Andre Cloete: IMG-20221005-WA0019.jpg (file attached)

2022/10/05, 09:37 - Andre Cloete: IMG-20221005-WA0020.jpg (file attached)

2022/10/05, 09:44 - Andre Cloete: IMG-20221005-WA0022.jpg (file attached)

2022/10/05, 09:47 - Andre Cloete: People register

2022/10/05, 10:57 - Andre Cloete: Forms are here ,just want to finish registration then they are going to start distributing

2022/10/05, 10:58 - Isaac - Delta BEC: Did the DFFE arrange a venue and date for the collection of verification forms?

2022/10/05, 10:58 - Andre Cloete: Yes

2022/10/05, 10:59 - Andre Cloete: Spoke to the municipal officials now now

2022/10/05, 11:00 - Isaac - Delta BEC: Did the process commence on time?

2022/10/05, 11:01 - Andre Cloete: Yes

2022/10/05, 11:03 - Andre Cloete: IMG-20221005-WA0032.jpg (file attached)

2022/10/05, 11:04 - Andre Cloete: IMG-20221005-WA0033.jpg (file attached)

2022/10/05, 11:05 - Isaac - Delta BEC: Has an attendance register being signed by all parties including the Observer Forum?

2022/10/05, 11:09 - Andre Cloete: Just waiting for everyone to sign it

2022/10/05, 11:13 - Isaac - Delta BEC: Ok, please take a picture when they are done

2022/10/05, 11:26 - Isaac - Delta BEC: @27663120120 are they still busy signing the register.

2022/10/05, 11:26 - Andre Cloete: Yes

2022/10/05, 11:26 - Andre Cloete: And distributing now

2022/10/05, 11:26 - Isaac - Delta BEC: Did the process start on time?

2022/10/05, 11:27 - Andre Cloete: IMG-20221005-WA0034.jpg (file attached)

2022/10/05, 11:27 - Andre Cloete: IMG-20221005-WA0035.jpg (file attached)

2022/10/05, 11:27 - Andre Cloete: Yes start on time

2022/10/05, 11:30 - Isaac - Delta BEC: Does the department have a list with all the names of all the fishers from 2016? And are verification forms being handed out to the fishers on site?

2022/10/05, 11:30 - Andre Cloete: Yes

2022/10/05, 11:32 - Isaac - Delta BEC: On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?

2022/10/05, 11:34 - Andre Cloete: Not yet, waiting till everyone has a form

2022/10/05, 11:35 - Andre Cloete: Still distributing

2022/10/05, 11:35 - Isaac - Delta BEC: Ok

2022/10/05, 11:47 - Andre Cloete: IMG-20221005-WA0039.jpg (file attached)

2022/10/05, 11:47 - Andre Cloete: IMG-20221005-WA0040.jpg (file attached)

2022/10/05, 11:48 - Andre Cloete: Officials explaining the form

2022/10/05, 11:54 - Andre Cloete: We had somewhat of a problem seeing that here is another meeting also that concern the same fishers

2022/10/05, 11:55 - Isaac - Delta BEC: What other meeting is there?

2022/10/05, 11:55 - Isaac - Delta BEC: @27714140671 please see this concerns about two meetings in one venue.

2022/10/05, 11:57 - Andre Cloete: With Cape Nature regarding the management plan of the Olifants river

2022/10/05, 12:00 - Sindisa Sigam: I will call colleagues to find out

2022/10/05, 12:04 - Isaac - Delta BEC: On the date of verification form collection, did the DFFE members explain to fishers that forms can be filled in on the day of verification?

2022/10/05, 12:05 - Andre Cloete: Yes, busy explaining

2022/10/05, 12:07 - Isaac - Delta BEC: Can I get a picture please?

2022/10/05, 12:16 - Andre Cloete: IMG-20221005-WA0060.jpg (file attached)

2022/10/05, 12:16 - Andre Cloete: IMG-20221005-WA0061.jpg (file attached)

2022/10/05, 12:33 - Andre Cloete: Done explaining the forms

2022/10/05, 12:47 - Andre Cloete: IMG-20221005-WA0066.jpg (file attached)

2022/10/05, 12:47 - Andre Cloete: Register for the officials

2022/10/05, 12:50 - Andre Cloete: IMG-20221005-WA0070.jpg (file attached)

2022/10/05, 12:50 - Andre Cloete: IMG-20221005-WA0071.jpg (file attached)

2022/10/05, 12:50 - Andre Cloete: IMG-20221005-WA0072.jpg (file attached)

2022/10/05, 12:50 - Andre Cloete: Fishers on Annexure B

2022/10/05, 12:50 - Andre Cloete: IMG-20221005-WA0073.jpg (file attached)

2022/10/05, 12:53 - Andre Cloete: IMG-20221005-WA0074.jpg (file attached)

2022/10/05, 12:53 - Andre Cloete: IMG-20221005-WA0075.jpg (file attached)

2022/10/05, 12:53 - Andre Cloete: IMG-20221005-WA0076.jpg (file attached)

2022/10/05, 12:53 - Andre Cloete: IMG-20221005-WA0077.jpg (file attached)

2022/10/05, 12:54 - Isaac - Delta BEC: You deleted this message

2022/10/05, 12:54 - Andre Cloete: IMG-20221005-WA0078.jpg (file attached)

2022/10/05, 12:54 - Andre Cloete: List of fishers that registered

2022/10/05, 12:55 - Isaac - Delta BEC: IMG-20220928-WA0033.jpg (file attached)

Hi, @27663120120, if throughout the day any of the above criteria is not met please do let us know. If there are any other concerns with the process please bring them to our attention as they happen.

2022/10/05, 12:57 - Andre Cloete: Will do

Figure 4-1: WhatsApp conversation, evidence for Table 4-2 item 1,2,3,4 and 5

5 CATCH-ALL DISTRIBUTION

During the distribution phase DFFE noted that the number of forms collected were low compared to the number of applicants from 2016. The DFFE noted that this was due to varying reasons but wanted to give fishers another chance to collect. As a result, DFFE ran a second distribution phase, this distribution phase did not go to each venue, but went to central venues in the larger regions where fishers from surrounding areas could collect their forms. The dates of this process were advertised via SMS's. This chapter of the reports detail the findings from observing the process under the following sections:

- Overview
- Criteria to be met for distribution to be successful
- Data collected

5.1 OVERVIEW

The table below presents the findings for the venue, date, and data collector of the catch-all distribution process.

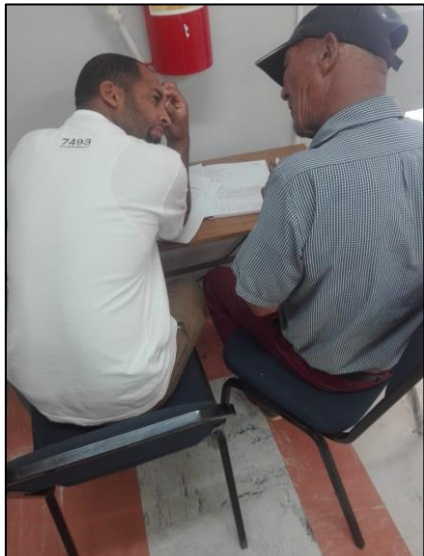
Table 5-1: Catch-All Distribution - Date and Venue

ITEM	DESCRIPTION
Venue	Doringbaai Community Hall
Date	20/10/2022
Data Collection	Andre Cloete – Observer Forum

5.2 CRITERIA TO BE MET FOR CATCH-ALL DISTRIBUTION TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

Table 5-2: Distribution -Criteria to be met

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
1	Did the DFFE arrange a venue and date for the collection of verification forms?	Yes	See below item 4 and 5
2	Did the venue open on time?	Yes	See below item 4 and 5
3	Has an attendance register been signed by all parties including the observer forum?	Yes	N/A
4	On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?	Yes	

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
5	On the date of verification form collection, did the DFFE members explain to fishers that forms can be filled in on the day of verification?	Yes	 A photograph showing two people sitting on red plastic chairs in a room. One person, a woman with her hair in a bun, is wearing a floral patterned shirt and dark pants. The other person, a man wearing glasses and a dark jacket, is sitting next to her. They are both looking at a document held by the woman. The room has a wooden floor and several other red plastic chairs are visible in the background.

5.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Doringbaai Community Hall to report on the observations made during the day of the catch-all distribution process. The conversations held on the WhatsApp group is presented below, indicating the correspondence received from the observer for the distribution process.

Table 5-3: Catch-All Distribution - WhatsApp messages

2022/10/17, 13:18 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.
2022/10/17, 13:18 - Isaac created group "C-A:D. Doringbaai "
2022/10/17, 13:18 - Isaac added you
2022/10/20, 08:04 - Isaac added Andre Cloete
2022/10/20, 08:15 - Dezire - Deltz BEC: Good Morning *Andre* , this group will be used for communication regarding this venue *Fort Doringbaai* , and the distribution process taking place here today. We will be asking a series of *Yes/No* questions, please answer them accordingly. In between the questions we will be asking for photos and be giving space to raise concerns, please answer these questions when prompted.
2022/10/20, 08:16 - Dezire - Deltz BEC: Venue Doorringbaai , I ment
2022/10/20, 08:16 - Dezire - Deltz BEC: Let me know when you at the venue
2022/10/20, 08:32 - Andre Cloete: Okay
2022/10/20, 09:01 - Dezire - Deltz BEC: Andre are you still not at the venue? Double checking
2022/10/20, 09:09 - Andre Cloete: On my way
2022/10/20, 09:42 - Andre Cloete: Attendance register of me and officials
2022/10/20, 09:43 - Andre Cloete: IMG-20221020-WA0001.jpg (file attached)
2022/10/20, 09:49 - Dezire - Deltz BEC: Did the venue open on time? Yes or no
2022/10/20, 09:49 - Andre Cloete: Yes
2022/10/20, 09:51 - Dezire - Deltz BEC: Sent me the photo of the entrance
2022/10/20, 09:52 - Andre Cloete: IMG-20221020-WA0005.jpg (file attached)
2022/10/20, 10:06 - Dezire - Deltz BEC: Has the attendance register been signed by all parties including the observer forum? Yes or No
2022/10/20, 10:13 - Andre Cloete: Yes

2022/10/20, 10:13 - Dezire - Deltz BEC: Sent photo

2022/10/20, 10:13 - Andre Cloete: IMG-20221020-WA0001.jpg (file attached)

2022/10/20, 10:15 - Dezire - Deltz BEC: Does the department have a list with all the names of all the fisher's from 2016? And are verification forms being handed out to the fisher's on the list? Yes or No

2022/10/20, 10:16 - Andre Cloete: Yes

2022/10/20, 10:16 - Dezire - Deltz BEC: Sent photo

2022/10/20, 10:17 - Andre Cloete: IMG-20221007-WA0095.jpg (file attached)

2022/10/20, 10:18 - Dezire - Deltz BEC: Sent a picture that is correctly positioned

2022/10/20, 10:19 - Andre Cloete: IMG-20221020-WA0007.jpg (file attached)

2022/10/20, 10:19 - Dezire - Deltz BEC: The whole page not some information cut out

2022/10/20, 10:20 - Dezire - Deltz BEC: On the date of verification form collection, did the DFFE member's explain to fishers how to fill in the forms? Yes or No

2022/10/20, 10:21 - Andre Cloete: Yes

2022/10/20, 10:21 - Dezire - Deltz BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/20, 10:21 - Andre Cloete: IMG-20221020-WA0008.jpg (file attached)

2022/10/20, 10:22 - Andre Cloete: No

2022/10/20, 10:22 - Dezire - Deltz BEC: Sent another picture as well

2022/10/20, 10:23 - Andre Cloete: Meaning

2022/10/20, 10:23 - Dezire - Deltz BEC: Sent a 2nd photo so we have more than one picture

2022/10/20, 10:24 - Andre Cloete: Can we do it later, seeing here is only the one person now

2022/10/20, 10:25 - Dezire - Deltz BEC: Understood

2022/10/20, 10:25 - Andre Cloete: Okay

2022/10/20, 10:26 - Dezire - Deltz BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/20, 10:26 - Andre Cloete: No

2022/10/20, 10:29 - Dezire - Deltz BEC: Sent me pictures of public notice

2022/10/20, 10:31 - Andre Cloete: No public notice of the second round of distribution

2022/10/20, 10:35 - Andre Cloete: We the CBO Coastal Links informed our people of today's event

2022/10/20, 10:37 - Dezire - Deltz BEC: Can you screenshot that sms and sent to us

2022/10/20, 10:39 - Andre Cloete: Se vi oom Tat hy moet more sy form in Doring bay kom afhaal asb en aunti Ou Bet

2022/10/20, 10:40 - Andre Cloete: *DFFE meeting- Update on SSF WC Verification process*

14 October 2022

1. *Abongile* introduced the meeting explaining this is a DFFE report on progress on the implementation of the SSF Verification process.

First phase of the process went quite smoothly, just small challenges here and there. Appreciation for the CBOs and Observer Forum members support and ongoing feedback.

2. *Stowie M – Service Provider appointed to carry our verification and registration+ Cooperative training and support for rights application*.

Worked in 8 teams across 4 regions

8114 registered people

5140 forms were distributed in communities

Gave breakdown of the distribution- see pics

Challenges

Average turnout was 70%- given the number of deceased is not that high, this means that there is a substantial number of people that didn't collect forms.

A failure to apply social facilitation methods to ensure that appropriate methods of mobilization was recognised catch all process supposed to be a remedy for this.

Not enough Afrikaans forms available on 3rd and 4th October they will go back to the affected communities to swap forms from English to Afrikaans

It was noted the tip off line quite active ☑ challenges were shared.

Everyone is encouraged to use the call center to communicate any challenge experienced.

The issue of many people that didn't collect the form was raised with DFFE

DFFE views is that there are different categories:

1. People that did not participate to go and to catch snoek- that it should not be a reason enough not to go collect the form. This was communicated since the beginning protect process ☑ People are STRONGLY ENCOURAGED to make use of the catch all process to remedy and avoid remaining out of the process
2. People who passed away
3. People who were at work/got permanent employment and could not attend (especially in South Coast) – these might be people that don't qualify ☑ again the advice was to use the catch all process
4. People who didn't know about the process ☑ DFFE says they tried to mobilise as much as possible and also requested the support of CBOs to share information as much as possible
5. People that took chances in 2016 ☑ they might have not applied again
6. People might have migrated ☑ some communities had more participants than in previous rounds

After the catch-all process, the numbers and stats will be shared.

DFFE will use the phone numbers collected to share about the process and increase mobilization.

Catch-all

Dates have been shared, see PDF shared this morning

The SSF Team asked the DG to approve *2 week extension* to ensure that even those who will only collect the form next week have enough time to complete the form

Dates for the pick up will be of the applications will be communicated and a meeting will take place before hand to explain the process to the organisations

Sadly, it was communicated that Paramount Chief Booyesen has passed away.

2022/10/20, 10:41 - Dezire - Deltz BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/20, 10:42 - Andre Cloete: No

2022/10/20, 10:47 - Andre Cloete: IMG-20221020-WA0013.jpg (file attached)

2022/10/20, 10:48 - Andre Cloete: Explaining the forms

2022/10/20, 10:55 - Dezire - Deltz BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/20, 11:11 - Andre Cloete: No

2022/10/20, 11:11 - Dezire - Deltz BEC: IMG-20221007-WA0101.jpg (file attached)

2022/10/20, 15:02 - Fritz - Delta BEC: Hi All, Please provide an update on the area. are there any issues?

2022/10/20, 17:45 - Andre Cloete: Loadshedding was between 12H00 and 14H00 and there was nobody

6 MOBILIZATION FOR RECEIPTING

During the distribution phase, the DFFE noted that they got multiple requests from fisher Non-profit Organisation's (NPO) to extend the time between the distribution and receipting dates. The NPOs noted that the fishers required more time to get their supporting documentation together. The DFFE agreed to push the receipting dates out and, in turn, proceeded to arrange a mobilisation for receipting process. The mobilisation for the receipting process included going to the venues and putting up posters that advertised the new dates for the receipting process.

Delta BEC was put on WhatsApp groups with DFFE members who would send photos of the posters at the venues as evidence that it has been put up.

6.1 OVERVIEW

The table below presents the findings for the venue, the originally planned start date and the updated planned start date of the mobilisation for the receipting process.

Table 6-1: Mobilization for Receipting - Overview of the process

ITEM	DESCRIPTION
Venue	Ebenhaezer Community Centre
Date new poster was put up	23/11/2022
Original Planned Start Date	07/11/2022
Updated Planned Start Date	12/12/2022

6.2 NEW POSTER

The below poster (Figure 6-1) is the new poster that advertised the updated date that receipting will take place. Figure 6-1 shows the digital poster, whereas Figure 6-2 shows the physical poster in the areas.

WEST COAST REGION				WEST COAST REGION			
COMMUNITY	VENUES	RECEIPTING DATES (05 - 15 DECEMBER 2022)	TIME	COMMUNITY	VENUES	RECEIPTING DATES (05 - 15 DECEMBER 2022)	TIME
Ebenhaezer	Ebenhaezer Community Centre	12 December 2022	09:00-16:00	Saldanha Diaz Vile	White City Multi-purpose centre		
Lutzville				Hopefield	Hopefield Community Hall	08 December 2022	09:00-16:00
Papendorp	Papendorp Church Hall	13 December 2022	09:00-16:00	Langebaan	Langebaan Thusong Centre	07 December 2022	09:00-16:00
Graafwater	Leipoldville Church Hall	15 December 2022	09:00-16:00	Yzerfontein	Yzerfontein Community Hall	07 December 2022	09:00-16:00
Leipoldville				Darling	Darling Community Hall	09 December 2022	09:00-16:00
Doring Bay	Miriam Owies Hall	14 December 2022	09:00-16:00	Mamre	Mamre Moravian Church Hall	06 December 2022	09:00-16:00
Lamberts Bay	Don Burrell Hall	12 December 2022	09:00-16:00	Blouberg	Melkbos Country Club	06 December 2022	09:00-16:00
Blands Bay	Blands Bay Community Hall	13 December 2022	09:00-16:00	Atlantis	Saxon Sea Primary School Hall	06 December 2022	09:00-16:00
Veldrift	Noordhoek Civic	14 December 2022	09:00-16:00				
Vredenberg	Witfokip Community Hall	15 December 2022	09:00-16:00				
Sandy Point	St Helena Bay Community Hall	13 December 2022	09:00-16:00				
Slompneus Bay/Duykers Island/Columbine							
Steenberg Cove	Steenberg Cove Community Hall	13 December 2022	09:00-16:00				
Laingville/West Point	Laingville Sports Club house	14 December 2022	09:00-16:00				
Paternoster	Paternoster Community Hall	15 December 2022	09:00-16:00				
Saldanha (white city)		08 December 2022	09:00-16:00				

For more information, please contact: 021 402 3614.

Figure 6-1: Mobilization for Receipting – New poster



Figure 6-2: Mobilization for Receipting – Poster at venue

7 RECEIPTING

7.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date and elaborates on the observer responsible for this location with his/her comments.

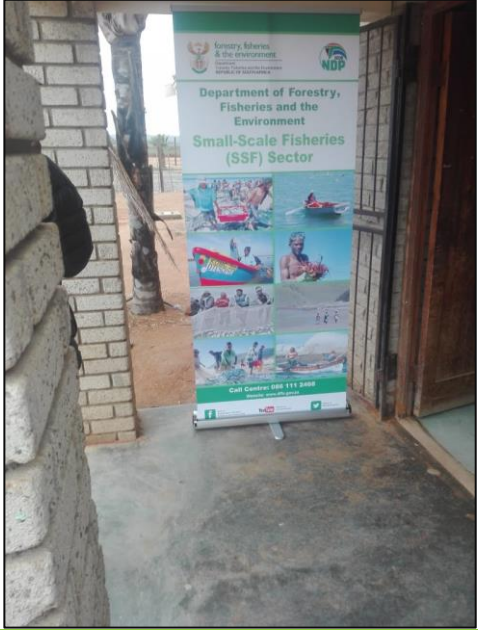
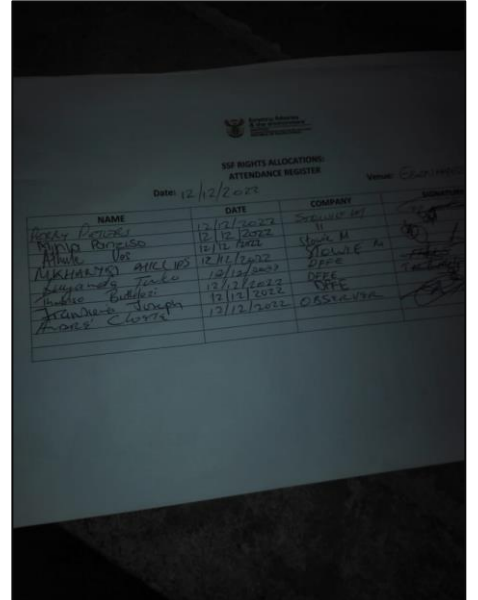
Table 7-1: Receipting - Planned start vs Actual start

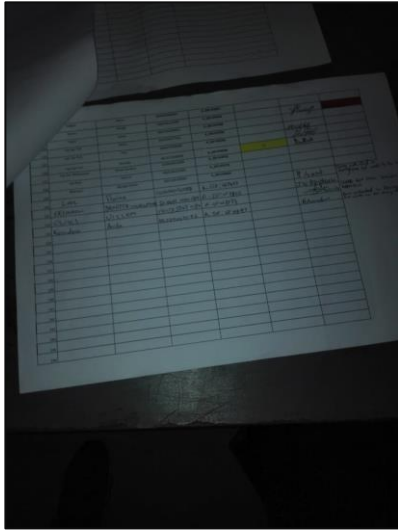
ITEM	DESCRIPTION
Venue	Ebenhaezer Community Centre
Original Planned Start Date	07/11/2022
Updated Planned Start Date	12/12/2022
Actual Start Date	12/12/2022
Data collector	Andre Cloete – Observer Forum
Effect on applicants	<p>The project is delayed according to the original start date which means that the applicants will have to wait longer to know the outcome of the process and whether they will be receiving a permit.</p> <p>The delay was caused by fisher representing organisations requesting to have more time for the fishers to fill in the forms.</p>
Additional Comments	<p>Due to the fisher organisations requests to move the receipting dates later, DFFE implemented a mobilization for receipting process whereby they went to the area and put-up new posters indicating the new dates. The above “Updated Start Date” refers to the new start date according to the updated dates.</p>



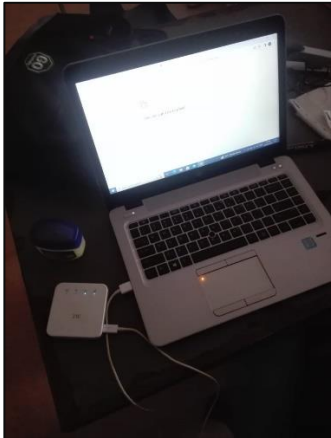
7.2 CRITERIA TO BE MET FOR RECEIPTING TO BE SUCCESSFUL

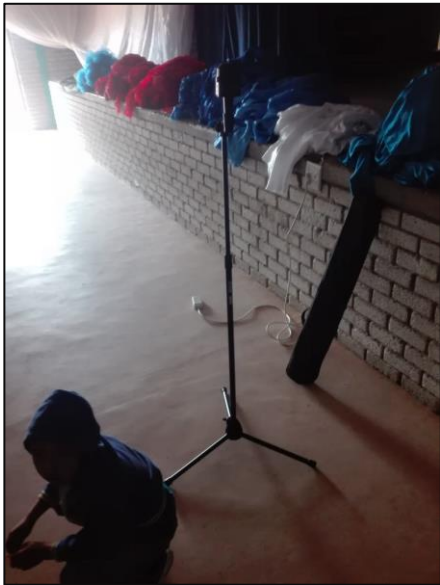

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.



Table 7-2: Receipting - Criteria to be met

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
1	Was the venue opened at 08:30?	Yes	
2	Is there an attendance register for the DFFE team and observer forum?	Yes	


#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
3	Have you signed the attendance register? (Send a Photo of the register you and the service provider signed)	Yes	See above item 2
4	Is there an attendance register for the fishers to sign?	Yes	
5	Are there electronic and paper copies of the registered fishers?	Yes	N/A
6	Is there an electronic checklist?	Yes	N/A

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
7	Is there a stamp pad for complete or incomplete forms?	Yes	
8	Are there receipt books?	Yes	
9	Are there laptops set up?	Yes	
10	Do the laptops have internet connection? (Ask the laptop operator to open google)	No	<p>See above item 9. No internet connection could be established.</p>

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
11	Is there a video camera set up?	Yes	
12	Are there clearly labelled boxes for storing the applications?	Yes	
13	Has the service provider explained the procedure of the day to the fishers?	Yes	N/A
14	Are fishers being guided to data capturers?	Yes	N/A
15	Are the data capturers friendly?	Yes	N/A

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
16	Are fishers' forms being marked with a big "R" if they are registered on the database?	No	
17	Are the data capturers going through the applications to ensure that they are complete?	Yes	
18	Are the data capturers adding a thumbprint where applicants have not signed?	Yes	N/A
19	Are the data capturers filling in the electronic checklist?	Yes	N/A

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
20	Are the data capturers stamping either "COMPLETE" or "INCOMPLETE" on fishers' forms after checking it?	Yes	See above item 17
21	Are data capturers completing the first part of the fisher's application forms?	Yes	See above item 17
22	Are fishers being issued with receipts? Sporadically check that the receipt number matches the one on their form.	Yes	See above item 8
23	Are the data capturers stapling all the fisher's documentation?	Yes	N/A

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
24	Are the data capturers placing the stapled documentation in the labelled box next to them?	Yes	
25	Are there Stowie-M and DFFE team leaders assisting and explain to the fishers how the process work and facilitating any questions?	Yes	N/A
26	Did the venue close at 16:00?	Yes	N/A

7.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Ebenhaezer Community Centre to report on the observations made during the day of the receipting process. The conversations held on the WhatsApp group are presented below (Table 7-3: Receipting - WhatsApp), indicating the correspondence received from the observer for the receipting process.

Table 7-3: Receipting - WhatsApp

022/11/29, 17:01 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

2022/11/29, 17:01 - You created group "Ebenhaezer Receipting "

2022/11/30, 10:14 - You added Sindisa Sigam

2022/12/12, 09:48 - Fritz - Delta BEC added Andre Cloete

2022/12/12, 09:48 - Andre Cloete: Hi

2022/12/12, 09:49 - Fritz - Delta BEC: Good day Andre, are you at the venue?

2022/12/12, 09:49 - Andre Cloete: Yes

2022/12/12, 09:50 - Fritz - Delta BEC: Hi Observer Team, thank you for serving your community by agreeing to observe today. This group will be used for communication regarding the venue *Ebenhaezer Community Centre* , and the receipting process taking place here today. We will be asking a series of " *Yes"/"No* " questions, please answer them when prompted. In between the questions we will be asking for photos and be giving opportunity to raise concerns, please answer these questions when prompted. They are important for the adequate observation of the DFFE processes.

Please remember that you as the observer are only there to observe and not to make decisions on who gets accepted or not. Please report any concerns via the WhatsApp group so that DFFE can be notified and try rectify or address the concern as soon as possible.

2022/12/12, 09:50 - Andre Cloete: IMG-20221212-WA0003.jpg (file attached)

2022/12/12, 09:52 - Fritz - Delta BEC: 2.1 Was the venue opened at 08:30?

2022/12/12, 09:52 - Andre Cloete: They didn't tell people that they must have a copy of their I D

2022/12/12, 09:52 - Andre Cloete: Yeah

2022/12/12, 09:53 - Fritz - Delta BEC: Comment Noted, everyone was informed at Distribution phase of ID's

2022/12/12, 09:53 - Andre Cloete: Nope

2022/12/12, 09:53 - Fritz - Delta BEC: 2.2 Is there an attendance register for the DFFE team and observer forum?

2022/12/12, 10:49 - Andre Cloete: Yes

2022/12/12, 10:49 - Isaac - Delta BEC: May I have a picture?

2022/12/12, 11:06 - Andre Cloete: IMG-20221212-WA0052.jpg (file attached)

2022/12/12, 11:07 - Isaac - Delta BEC: 2.3 Have you signed the attendance register? (Send a Photo of the register you signed)

2022/12/12, 11:08 - Andre Cloete: Yes

2022/12/12, 11:09 - Andre Cloete: IMG-20221212-WA0055.jpg (file attached)

2022/12/12, 11:09 - Andre Cloete: Dark here

2022/12/12, 11:09 - Isaac - Delta BEC: 2.4 Is there an attendance register for the fishers to sign?

2022/12/12, 11:09 - Andre Cloete: Yes

2022/12/12, 11:10 - Isaac - Delta BEC: May I have a picture?

2022/12/12, 11:13 - Andre Cloete: They busy,will send when it's available

2022/12/12, 11:14 - Andre Cloete: It's very dark in the hall

2022/12/12, 11:16 - Andre Cloete: IMG-20221212-WA0061.jpg (file attached)

2022/12/12, 11:16 - Andre Cloete: IMG-20221212-WA0062.jpg (file attached)

2022/12/12, 11:16 - Andre Cloete: IMG-20221212-WA0063.jpg (file attached)

2022/12/12, 11:17 - Andre Cloete: IMG-20221212-WA0064.jpg (file attached)

2022/12/12, 11:17 - Isaac - Delta BEC: 2.5 Are there electronic and paper copies of the registered fishers?

2022/12/12, 11:18 - Andre Cloete: Yeah

2022/12/12, 11:18 - Isaac - Delta BEC: 2.6 Is there an electronic checklist?

2022/12/12, 11:19 - Andre Cloete: No, loadshedding

2022/12/12, 11:20 - Isaac - Delta BEC: 2.7 Is there a stamp pad for complete or incomplete forms?

2022/12/12, 11:20 - Andre Cloete: Yes

2022/12/12, 11:20 - Isaac - Delta BEC: May I have a picture?

2022/12/12, 11:23 - Andre Cloete: IMG-20221212-WA0067.jpg (file attached)

2022/12/12, 11:24 - Andre Cloete: IMG-20221212-WA0068.jpg (file attached)

2022/12/12, 11:25 - Isaac - Delta BEC: 2.8 Are there receipt books?

2022/12/12, 11:27 - Andre Cloete: Yes

2022/12/12, 11:27 - Isaac - Delta BEC: 2.9 Are there laptops set up?

2022/12/12, 11:27 - Isaac - Delta BEC: May I get a picture?

2022/12/12, 11:27 - Andre Cloete: Yes

2022/12/12, 11:28 - Andre Cloete: IMG-20221212-WA0073.jpg (file attached)

2022/12/12, 11:28 - Andre Cloete: IMG-20221212-WA0074.jpg (file attached)

2022/12/12, 11:29 - Andre Cloete: Loadshedding

2022/12/12, 11:29 - Isaac - Delta BEC: 2.10 Do the laptops have internet connection? (Ask the laptop operator to open google)

2022/12/12, 11:31 - Andre Cloete: No, poor reception

2022/12/12, 11:31 - Andre Cloete: IMG-20221212-WA0077.jpg (file attached)

2022/12/12, 11:32 - Isaac - Delta BEC: 2.11 Is there a video camera set up?

2022/12/12, 11:32 - Andre Cloete: Yes

2022/12/12, 11:32 - Isaac - Delta BEC: May I have a picture?

2022/12/12, 11:33 - Andre Cloete: IMG-20221212-WA0078.jpg (file attached)

2022/12/12, 11:34 - Isaac - Delta BEC: 2.12 Are there clearly labelled boxes for storing the applications?

2022/12/12, 11:36 - Andre Cloete: Not yet

2022/12/12, 11:37 - Isaac - Delta BEC: 2.13 Has the service service provider explained the procedure of the day to the fishers?

2022/12/12, 11:38 - Andre Cloete: Yes

2022/12/12, 11:39 - Isaac - Delta BEC: 2.14 Are fishers being guided to data capturers?

2022/12/12, 11:39 - Andre Cloete: Yes

2022/12/12, 11:40 - Isaac - Delta BEC: 2.15 Are the data capturrers friendly?

2022/12/12, 11:40 - Sindisa Sigam: Morning Colleagues, this venue is facing challenges with electricity, as we are told that this was a problem since Saturday in the area. So due to that we will change the procedure, to not capture forms online at the venue. What will happen is that people will come in to sign the register, then be sent to the data capturers, but the forms will not be captured online, however they will be given a receipt and then they can go home. The forms will be placed in a box labeled "uncaptured ". They will then be captured later tonight when capturers get to their accommodation and have electricity.

2022/12/12, 11:42 - Isaac - Delta BEC: 2.15 Are the data capturrers friendly?

2022/12/12, 11:43 - Andre Cloete: Yes

2022/12/12, 11:43 - Isaac - Delta BEC: 2.16 Are fishers forms being marked with a big "R" if they are registered on the database?

2022/12/12, 11:48 - Andre Cloete: IMG-20221212-WA0081.jpg (file attached)

2022/12/12, 11:50 - Andre Cloete: The marked the forms UR. Unregistered

2022/12/12, 11:50 - Isaac - Delta BEC: 2.17 Are the data capturers going through the applications to ensure that they are complete?

2022/12/12, 11:50 - Andre Cloete: Yes

2022/12/12, 11:51 - Andre Cloete: IMG-20221212-WA0082.jpg (file attached)

2022/12/12, 11:51 - Andre Cloete: The boxes

2022/12/12, 11:51 - Isaac - Delta BEC: 2.18 Are the data capturers adding a thumbprint where applicants have not signed?

2022/12/12, 11:52 - Andre Cloete: Yes

2022/12/12, 11:53 - Isaac - Delta BEC: May I have a picture?

2022/12/12, 11:53 - Andre Cloete: Not such cases yet

2022/12/12, 11:54 - Isaac - Delta BEC: 2.19 Are the data capturers filling in the electronic checklist?

2022/12/12, 11:54 - Andre Cloete: No electricity

2022/12/12, 11:55 - Isaac - Delta BEC: 2.20 Are the data capturers stamping either "COMPLETE" or "INCOMPLETE" on fishers forms after checking it?

2022/12/12, 11:56 - Andre Cloete: Yes

2022/12/12, 11:57 - Andre Cloete: IMG-20221212-WA0083.jpg (file attached)

2022/12/12, 11:57 - Isaac - Delta BEC: 2.21 Are data capturers completing the first part of the fishers application forms?

2022/12/12, 12:02 - Andre Cloete: Completing?

2022/12/12, 12:03 - Isaac - Delta BEC: 2.21 Are data capturers completing the first part of the fishers application forms?

2022/12/12, 12:04 - Andre Cloete: Yes

2022/12/12, 12:05 - Isaac - Delta BEC: 2.22 Are fishers being issued with receipts? Sporadically check that the receipt number matches the one on their form.

2022/12/12, 12:09 - Andre Cloete: Yes

2022/12/12, 12:10 - Isaac - Delta BEC: 2.23 Are the data capturers stapling all the fishers documentation?

2022/12/12, 12:10 - Andre Cloete: IMG-20221212-WA0085.jpg (file attached)

2022/12/12, 12:10 - Andre Cloete: Receipt

2022/12/12, 12:12 - Isaac - Delta BEC: 2.23 Are the data capturers stapling all the fishers documentation?

2022/12/12, 12:13 - Andre Cloete: Yes

2022/12/12, 12:13 - Andre Cloete: Do you need a photo of the stapler

2022/12/12, 12:16 - Isaac - Delta BEC: No

2022/12/12, 12:16 - Andre Cloete: Okay

2022/12/12, 12:16 - Isaac - Delta BEC: 2.24 Are the data captureres placing the stapled documentaion in the labelled box next to them?

2022/12/12, 12:19 - Andre Cloete: IMG-20221212-WA0086.jpg (file attached)

Yes

2022/12/12, 12:19 - Andre Cloete: IMG-20221212-WA0087.jpg (file attached)

2022/12/12, 12:30 - Andre Cloete: Hi, are we done? My phone nearly flat and here is still no electricity

2022/12/12, 12:31 - Isaac - Delta BEC: We are done for now. The final question will be at 16:00pm

2022/12/12, 12:32 - Andre Cloete: Okay

2022/12/12, 16:12 - Isaac - Delta BEC: Did the venue close at 16:00?

2022/12/12, 20:21 - Andre Cloete: After 16H00

2022/12/13, 12:27 - Andre Cloete: All registered for now

7.4 ISSUES RAISED

Table 7-4: Issued Raised

ISSUES RAISED	SORTED OUT ON THE DAY YES/NO
Poor reception and loadshedding resulted in laptops not having internet connection	N/A
Fishers' forms being marked with a big "UR"	N/A

8 VERIFICATION

8.1 OVERVIEW

The verification process is where the DFFE team goes through each application to assess whether they are successful or not. The successful applicants then get placed on a list, whereas the unsuccessful applicants will receive reason of decision (RoD) letters and get the opportunity to appeal.

The protocol that the DFFE team issued to be followed was initially changed in January 2023. The updated protocol indicates that there will no longer be a moderation team and that there will only be assessment and quality control teams.

The DFFE noted that they have set out two weeks to complete the verification process and issue the successful applicants list. It should be noted that the DFFE team was not able to complete the verification process in the timeframe they had initially set out to.

Initially, the DFFE was going to have 3 teams to assess applications. On the day the process commenced, the DFFE indicated that they would have 6 teams.

8.2 OBSERVER FORUM INVOLVEMENT

DFFE specifically noted that they would prefer to have Delta BEC employees as observers due to the sensitive nature of the information that is being reviewed. Due to budgetary constraints, the Delta BEC is unable to observe after 10 February 2023.

It has been noted that the DFFE team will continue to record all the sessions through Stowie-M who is providing a recording service.

8.3 ASSESSMENT TEAM

The table below presents the findings for the region, start date, and end date and elaborates on the observer responsible for this location with his/her comments.

Table 8-1: Verification– Overview

ITEM	DESCRIPTION
Region	WC
Actual Start Date	25 January 2023
End Date	Delta BEC's appointment ends on 10 February 2023. DFFE will continue with the verification process
Observer	Delta BEC

8.3.1 CRITERIA TO BE MET FOR THE VERIFICATION PHASE TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

Table 8-1: Verification - Criteria to be met

DATE	TEAM	OBSERVER	ATTENDANCE*	CHECKING COMPLETENESS*	IS THE ASSESSMENT TEAM MARKING THE VERIFICATION FORMS AS EITHER "COMPLETE" OR "INCOMPLETE"?	SUCCESSFUL OR UNSUCCESSFUL*	RESERVED APPLICATIONS*	IS THE ASSESSMENT TEAM PROVIDING DETAILED REASONS FOR THE OUTCOMES OF THE APPLICATIONS?	IS THE ASSESSMENT TEAM CAPTURING ALL INFORMATION AND OUTCOMES ON AN ELECTRONIC DATABASE FOR EVERY APPLICANT, COMMUNITY AND REGION?
25-JAN-23	TEAM: 1, 2, 3	FRITZ SWANEPOEL	YES	YES	YES	YES	YES	YES	YES
26-JAN-23	TEAM 1	ZUKISWA MNGQOLO	YES	YES	NO	YES	YES	YES	YES
27-JAN-23	TEAM 1	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
30-JAN-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
31-JAN-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
01-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
02-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
03-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
06-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
07-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES

DATE	TEAM	OBSERVER	ATTENDANCE*	CHECKING COMPLETENESS*	IS THE ASSESSMENT TEAM MARKING THE VERIFICATION FORMS AS EITHER "COMPLETE" OR "INCOMPLETE"?	SUCCESSFUL OR UNSUCCESSFUL*	RESERVED APPLICATIONS*	IS THE ASSESSMENT TEAM PROVIDING DETAILED REASONS FOR THE OUTCOMES OF THE APPLICATIONS?	IS THE ASSESSMENT TEAM CAPTURING ALL INFORMATION AND OUTCOMES ON AN ELECTRONIC DATABASE FOR EVERY APPLICANT, COMMUNITY AND REGION?
08-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
09-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
10-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES

*Attendance	<p>Are the following team members at the assessment day:</p> <ul style="list-style-type: none"> • Team leader (SSFM Deputy Director) • Fisheries community development worker (FCDW) • Secretariat (Stowie-M) • Observer <p>Ensure the Delta BEC attendance register is signed. There needs to be a new attendance register for every day of the verification process.</p>
*Checking completeness	<p>Is the DFFE checking the following criteria of the applications?:</p> <ul style="list-style-type: none"> • the verification form is signed by the applicant; • all Required Questions (with three asterisk ***) are completed; • all required supporting documents in line with the criteria are attached.
*Successful or unsuccessful	<p>Is the assessment team marking the verification forms as either "Successful" or "Unsuccessful" based on the 4 qualifying criteria as well as the success criteria decided in 1.2?</p> <p>Confirm what the 4 qualifying criteria are.</p> <ul style="list-style-type: none"> • SA citizen • 18 years or older

	<ul style="list-style-type: none"> • At least 10 years accumulative experience • Majority of livelihood should be dependent on small scale fishing
*Reserved applications	Where the assessment team is unable to make a decision whether a verification form is "complete"/"incomplete" or "successful"/"unsuccessful", are they marking those applications as "Reserved"?

8.3.1.1 Issues

Table 8-2: Comments and Issues

#	DATE	TEAM	COMMENTS/ISSUES
01	25 JAN 2023	TEAM 1, 2, 3	<ul style="list-style-type: none"> • The team did not get through the 50 pilot applications as planned. Going through the applications took a lot longer than expected and the team only got through 4. <p>The team discussed potentially difficult scenarios and agreed on how to move forward from them, this was noted on a documented by DFFE.</p>
02	26 JAN 2023	TEAM 1, 2, 3	There was no space for the teams to mark an application either "Complete" or "Incomplete". The observer forum raised this, and Abongile made the adjustment on the google forms.
03	02 FEB 2023	TEAM 1, 2, 3	The team agreed to go through all the applications that were previously marked as unsuccessful. The review of these applications came about due to the change in the "issues to consider" document. The changes came about during a plenary meeting.
04	06 FEB 2023	TEAM 1A	No FCDW present
05	06 FEB 2023	TEAM 1B	No FCDW present
06	07 FEB 2023	TEAM 1A	No FCDW present
07	07 FEB 2023	TEAM 1B	No FCDW present
08	08 FEB 2023	TEAM 1A	No FCDW present
08	08 FEB 2023	TEAM 1B	No FCDW present
09	09 FEB 2023	TEAM 1A	No FCDW present
10	09 FEB 2023	TEAM 1B	No FCDW present
11	10 FEB 2023	TEAM 1A	No FCDW present
12	10 FEB 2023	TEAM 1B	No FCDW present

DELTA sustainable environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	30.01.2023		
PROJECT NAME	Rights Allocation Process	TIME	10:20		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 1				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiswa Mngqolo	Email	msmngqolo		[Signature]
Company	Delta BEC	Mobile	0838688158		
Designation	Observer	Office	CPT		
Name	Kuan Tousek	Email	ktousek@coimail.com		[Signature]
Company	STONE M	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	Bonumelo Chabane-Maxiani	Email	B.Chabane@gmail.com		[Signature]
Company	DTFG	Mobile	082 672 0777		
Designation	FCDW - Technical Team	Office	Mosses BAT		
Name	Bonumelo Chabane	Email	bonumelo.chabane@efsa.gov.za		[Signature]
Company	DTFG	Mobile	083 870 8008		
Designation	Observer	Office	CPT		
Name	Pholohle Nkomo	Email	Pholohle.Nkomo@efsa.gov.za		[Signature]
Company	DFPE	Mobile	083 870 8008		
Designation	Administrator	Office	P. Edward		

Figure 8-3: Verification - 30/01/2023 Team 1A Attendance Register

DELTA sustainable environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	30.01.2023		
PROJECT NAME	Rights Allocation Process	TIME	10:41		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Riaan Hendriks	Email	Riaan.h101@gmail.com		[Signature]
Company	DFPE	Mobile	0715464954		
Designation	CPT FCDW	Office			
Name	Luyanda Tjeko	Email	Ltjeko@efpe.gov.za		[Signature]
Company	DFPE (SSPM)	Mobile	0835183016		
Designation	ASSISTANT DIRECTOR	Office			
Name	ANOSINA NORA	Email	anosina@efpe.gov.za		[Signature]
Company	DFPE	Mobile	063460085		
Designation	DEVEE	Office			
Name	Zukiswa Mngqolo	Email	msmngqolo@yahoo.com		[Signature]
Company	Delta BEC	Mobile	083 8688 158		
Designation	Observer	Office	CPT		
Name	Kuan Tousek	Email	ktousek@coimail.com		[Signature]
Company	STONE M	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		

Figure 8-4: Verification - 30/01/2023 Team 1B Attendance Register

DELTA sustainable environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	31.01.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:20		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Kuan Tousek	Email	ktousek@coimail.com		[Signature]
Company	STONE M	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	Bonumelo Chabane	Email	bonumelo.chabane@efsa.gov.za		[Signature]
Company	DTFG	Mobile	082 672 0777		
Designation	Observer	Office	CPT		
Name	Pholohle Nkomo	Email	Pholohle.Nkomo@efsa.gov.za		[Signature]
Company	DFPE	Mobile	083 870 8008		
Designation	Admin	Office	P. Edward		
Name	Bonumelo Chabane-Maxiani	Email	B.Chabane@gmail.com		[Signature]
Company	DTFG	Mobile	082 672 0777		
Designation	FCDW - Technical Support	Office	Mosses BAT		
Name	Udoberathi Dubea	Email	udoberathi@efpe.gov.za		[Signature]
Company	DFPE (SSPM)	Mobile	083 866 7974		
Designation	SAC	Office	CPT		

Figure 8-5: Verification - 31/01/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	31/01/2023		
PROJECT NAME	Rights Allocation Process	TIME	08:16		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Awo-Isa Nosa	Email	anosa@dffe.gov.za		
Company	DFPE - SSFM	Mobile	0696120985		
Designation	DRIVER	Office			
Name	Bonnie Hama	Email	Bhama@dffe.gov.za		
Company	DFPE - SSFM	Mobile	0717521516 / 0713502233		
Designation	ADMINISTRATOR	Office			
Name	Luyanda Tuko	Email	L.Tuko@dffe.gov.za		
Company	DFPE: SSFM	Mobile	0835183016		
Designation	Asst. Team Leader	Office			
Name	Riaan Hendricks	Email	Rhendricks@dffe.gov.za		
Company	DFPE: SE	Mobile	0714541804		
Designation	Tech. Support	Office			
Name	Zuziso Mngqolo	Email	m.mngqolo@yahoo.com		
Company	Delo BCC	Mobile	082888158		
Designation	Observer	Office	CPT		

Figure 8-6: 31/01/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	01-02-2023		
PROJECT NAME	Rights Allocation Process	TIME	08:35		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom SA				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Phakiso Nkomo	Email	Pnkomo@dffe.gov.za		
Company	DFPE	Mobile	0730705452		
Designation	Asst. Team Leader	Office			
Name	Kwani Taussey	Email	Kmtaussey@gmail.com		
Company	Stevie M.	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	Zuziso Mngqolo	Email	m.mngqolo@yahoo.com		
Company	Delo BCC	Mobile	0833688158		
Designation	Observer	Office	CPT		
Name	Bonnie Chakam-Nkomo	Email	B.Chakam@dffe.gov.za		
Company	DFPE	Mobile	082 672 0777		
Designation	DFPE - Technical member	Office	Process Body		
Name	Bonnie Hama	Email	Bhama@dffe.gov.za		
Company	DFPE	Mobile			
Designation	Team Leader	Office	CPT		

Figure 8-7: Verification - 01/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	01-02-2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom SA				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Kwani Taussey	Email	Kmtaussey@gmail.com		
Company	Stevie M.	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	Phakiso Nkomo	Email	Pnkomo@dffe.gov.za		
Company	DFPE	Mobile			
Designation	Asst. Team Leader	Office			
Name	Zuziso Mngqolo	Email	m.mngqolo@yahoo.com		
Company	Delo BCC	Mobile	082888158		
Designation	Observer	Office	CPT		
Name	Luyanda Tuko	Email	L.Tuko@dffe.gov.za		
Company	DFPE	Mobile	0835183016		
Designation	Assistant Team leader	Office			
Name	Bonnie Hama	Email	Bhama@dffe.gov.za		
Company	DFPE	Mobile	0717521516		
Designation	Administrator	Office			

Figure 8-8: Verification - 01/02/2023 Team 1B Attendance Register

DELTA ATTENDANCE REGISTER				DELTA ATTENDANCE REGISTER				
CLIENT NAME			DATE	ATTENDEE INFORMATION			CONTACT INFORMATION	SIGNATURE
Department of Environment, Forestry and Fisheries			02-02-2023	Name: <i>Phisofo Mlamani</i>			Email: <i>PhisofoM@dlfe.gov.za</i>	
PROJECT NAME: Rights Allocation Process			TIME: 10:30	Company: <i>DLFE</i>			Mobile: <i>072 872 5950</i>	
MEETING TYPE: Assessment Process - Team 1A				Designation: <i>Asst. Comm.</i>			Office: <i>P. Edward</i>	
VENUE: Foretrust Building 5th Floor Boardroom 5A				Name: _____			Email: _____	
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE				
Name: <i>Juriso Mngqolo</i>	Email: <i>msmngqolo@yahoo.com</i>							
Company: <i>Deira BEC</i>	Mobile: <i>082 86 88 158</i>							
Designation: <i>Observer</i>	Office: <i>CPT</i>							
Name: <i>Uzubenathi Dukuza</i>	Email: <i>udzukuza@dlfe.gov.za</i>							
Company: <i>DLFE : SSFM</i>	Mobile: <i>083 266 7994</i>							
Designation: <i>SAC</i>	Office: <i>CPT</i>							
Name: <i>Bonco Mkhisi</i>	Email: <i>bonco@dlfe.gov.za</i>							
Company: <i>DLFE</i>	Mobile: _____							
Designation: <i>DLFE</i>	Office: <i>CPT</i>							
Name: <i>Bokwena Chikana-Nkwanani</i>	Email: <i>BChikana@dlfe.gov.za</i>							
Company: <i>DLFE</i>	Mobile: <i>082 672 0777</i>							
Designation: <i>TECHNICAL MEMBER</i>	Office: <i>Mosses Bay</i>							
Name: <i>Kwan TruSekg</i>	Email: <i>kwantru@dlfe.gov.za</i>							
Company: <i>SECRETARY</i>	Mobile: <i>067 030 3901</i>							
Designation: <i>SECRETARY</i>	Office: <i>CPT</i>							

Figure 8-9: Verification - 02/02/2023 Team 1A Attendance Register

DELTA ATTENDANCE REGISTER				DELTA ATTENDANCE REGISTER				
CLIENT NAME			DATE	ATTENDEE INFORMATION			CONTACT INFORMATION	SIGNATURE
Department of Environment, Forestry and Fisheries			02-02-2023	Name: <i>Lusanda Tuko</i>			Email: <i>Ltuko@dlfe.gov.za</i>	
PROJECT NAME: Rights Allocation Process			TIME: 10:30	Company: <i>DLFE</i>			Mobile: <i>083 518 2016</i>	
MEETING TYPE: Assessment Process - Team 1B				Designation: <i>Asst. Team LEADER</i>			Office: _____	
VENUE: Foretrust Building 5th Floor Boardroom 5A				Name: _____			Email: _____	
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE				
Name: <i>Juriso Mngqolo</i>	Email: <i>msmngqolo@yahoo.com</i>							
Company: <i>Deira BEC</i>	Mobile: <i>082 86 88 158</i>							
Designation: <i>Observer</i>	Office: <i>CPT</i>							
Name: <i>Bonco Mkhisi</i>	Email: <i>bonco@dlfe.gov.za</i>							
Company: <i>DLFE</i>	Mobile: <i>071 920 1516</i>							
Designation: <i>ADMINISTRATOR</i>	Office: _____							
Name: <i>Riaan Hendricks</i>	Email: <i>Rhendricks@dlfe.gov.za</i>							
Company: <i>DLFE</i>	Mobile: <i>071 756 7574</i>							
Designation: <i>TECH. SUPP</i>	Office: _____							
Name: <i>Andiswa Nkomo</i>	Email: <i>ANkomo@dlfe.gov.za</i>							
Company: <i>DLFE</i>	Mobile: <i>063 616 0085</i>							
Designation: <i>DLFE</i>	Office: _____							
Name: <i>Kwan TruSekg</i>	Email: <i>kwantru@dlfe.gov.za</i>							
Company: <i>SECRETARY</i>	Mobile: <i>067 030 3901</i>							
Designation: <i>SECRETARY</i>	Office: <i>CPT</i>							

Figure 8-10: Verification - 02/02/2023 Team 1B Attendance Register

DELTA ATTENDANCE REGISTER				DELTA ATTENDANCE REGISTER				
CLIENT NAME			DATE	ATTENDEE INFORMATION			CONTACT INFORMATION	SIGNATURE
Department of Environment, Forestry and Fisheries			03-02-2023	Name: <i>Bonco Mkhisi</i>			Email: <i>bonco@dlfe.gov.za</i>	
PROJECT NAME: Rights Allocation Process			TIME: 08:15	Company: <i>DLFE</i>			Mobile: <i>083 266 7994</i>	
MEETING TYPE: Assessment Process - Team 1A				Designation: <i>Observer</i>			Office: <i>CPT</i>	
VENUE: Foretrust Building 5th Floor Boardroom 5A				Name: _____			Email: _____	
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE				
Name: <i>Juriso Mngqolo</i>	Email: <i>msmngqolo@yahoo.com</i>							
Company: <i>Deira BEC</i>	Mobile: <i>082 86 88 158</i>							
Designation: <i>Observer</i>	Office: <i>CPT</i>							
Name: <i>Kwan TruSekg</i>	Email: <i>kwantru@dlfe.gov.za</i>							
Company: <i>SECRETARY</i>	Mobile: <i>067 030 3901</i>							
Designation: <i>SECRETARY</i>	Office: <i>CPT</i>							
Name: <i>Phisofo Mlamani</i>	Email: <i>PhisofoM@dlfe.gov.za</i>							
Company: <i>Asst. Comm.</i>	Mobile: <i>072 872 5950</i>							
Designation: <i>Asst. Comm.</i>	Office: _____							
Name: <i>Bokwena Chikana-Nkwanani</i>	Email: <i>BChikana@dlfe.gov.za</i>							
Company: <i>DLFE</i>	Mobile: <i>082 672 0777</i>							
Designation: <i>TECHNICAL MEMBER</i>	Office: <i>Mosses Bay</i>							
Name: <i>Uzubenathi Dukuza</i>	Email: <i>udzukuza@dlfe.gov.za</i>							
Company: <i>DLFE</i>	Mobile: <i>083 266 7994</i>							
Designation: <i>SAC</i>	Office: <i>CPT</i>							

Figure 8-11: Verification - 03/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	03.02.2023		
PROJECT NAME	Rights Allocation Process	TIME			
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiswa Mngqolo	Email	mzmngqolo@ycooo.com		[Signature]
Company	Delta BEC	Mobile	082888158		
Designation	Observer	Office	CPT		
Name	KIAN TRUSKEY	Email	ktruskey@gmail.com		[Signature]
Company	STEWIE M. SECRETARY	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	ANISHA NOTA	Email	anisha@dfpe.gov.za		[Signature]
Company	DFPE	Mobile	083 610085		
Designation	DEIVERA	Office	CPT		
Name	BONKOE NEMO	Email	bnemo@dfpe.gov.za		[Signature]
Company	DFPE	Mobile	091 952 1516		
Designation	ADMINISTRATOR	Office	CPT		
Name	Luyanda Tuko	Email	L.Tuko@dfpe.gov.za		[Signature]
Company	DFPE	Mobile	0825183016		
Designation	NEW TEAM LEADER	Office	CPT		

Figure 8-12: Verification - 03/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	06.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	05:09		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiswa Mngqolo	Email	mzmngqolo@ycooo.com		[Signature]
Company	Delta BEC	Mobile	082888158		
Designation	Observer	Office	CPT		
Name	Phulele Nkomo	Email	PhuleleNkomo@gmail.com		[Signature]
Company	DFPE	Mobile	084 772 7115		
Designation	ADMIN	Office	2 Edinval		
Name	Bontlele Chikane-Nemsi	Email	BChikane@dfpe.gov.za		[Signature]
Company	DFPE	Mobile	082 672 0777		
Designation	ADMIN MGR	Office	MOSSEL BAY		
Name	Udeberathi Duveta	Email	uuduveta@dfpe.gov.za		[Signature]
Company	DFPE:SSFM	Mobile	083 266 7994		
Designation	SAC	Office	CPT		
Name	Boniso Mtho	Email	boniso@dfpe.gov.za		[Signature]
Company	DFPE	Mobile	091 227 5237		
Designation	ADMIN	Office	CPT		

Figure 8-13: Verification - 06/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	06. 02. 2023		
PROJECT NAME	Rights Allocation Process	TIME	08:27		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	ANOSWA NOKA	Email	anoswa@dfpe.gov.za		
Company	DFPE - 55FM	Mobile	0636160086		
Designation	DRIVER	Office			
Name	Bonhaz Nemo	Email	Bonhaz@dfpe.gov.za		
Company	DFPE - 55FM	Mobile	0719521516		
Designation	Administrator	Office			
Name	Luyanda Noko	Email	L.Noko@dfpe.gov.za		
Company	DFPE	Mobile	0835183016		
Designation	ASS TEAM LEADER	Office			
Name	Zukiswa Mngqolo	Email	m.mngqolo@yahoo.com		
Company	Deiro BEC	Mobile	083668158		
Designation	Observer	Office	CPT		
Name	Kenn Thrusky	Email	kthrusky@gmail.com		
Company	STOWIE M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		

Figure 8-14: Verification - 06/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	07. 02. 2023		
PROJECT NAME	Rights Allocation Process	TIME	06:15		
MEETING TYPE	Assessment meeting Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Bono Noko	Email	Bono@dfpe.gov.za		
Company	DFPE	Mobile	083 223 5517		
Designation	Team	Office	CPT		
Name	Phakiso Mkhosi	Email	Phakiso@dfpe.gov.za		
Company	DFPE	Mobile	083 870 8950		
Designation	Admin	Office	889 200 1003		
Name	Umbenathi Dikwe	Email	u.dikwe@dfpe.gov.za		
Company	DFPE	Mobile	083 266 7996		
Designation	SAC	Office	CPT		
Name	Zukiswa Mngqolo	Email	m.mngqolo@yahoo.com		
Company	Deiro BEC	Mobile	083668158		
Designation	Observer	Office	CPT		
Name	Zukisa Mnyireli	Email	wcastp6@gmail.com		
Company	STOWIE-MV	Mobile	079 4660 290		
Designation	Secretary	Office			

Figure 8-15: Verification - 07/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	07. 02. 2023		
PROJECT NAME	Rights Allocation Process	TIME	08:16		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiswa Mngqolo	Email	m.mngqolo@yahoo.com		
Company	Deiro BEC	Mobile	083 868 158		
Designation	Observer	Office	CPT		
Name	Zukisa Mnyireli	Email	wcastp6@gmail.com		
Company	STOWIE-MV	Mobile	079 4660 290		
Designation	Secretary	Office			
Name	Luyanda Noko	Email	L.Noko@dfpe.gov.za		
Company	DFPE	Mobile	0835183016		
Designation	ASS TEAM LEADER	Office			
Name	Bonhaz Nemo	Email	Bonhaz@dfpe.gov.za		
Company	DFPE	Mobile	0719521516		
Designation	Administrator	Office			
Name	ANOSWA NOKA	Email	anoswa@dfpe.gov.za		
Company	DFPE	Mobile	0636160085		
Designation	DRIVER	Office			

Figure 8-16: Verification - 07/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	08.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiso Mngqalo	Email	msmngqalo@yahoo.com		Z. Mngqalo
Company	Delta BEC	Mobile	083868158		
Designation	Observer	Office	CPT		
Name	Pheleke Mbonambi	Email	Pheleke.Mbonambi@eff.gov.za		Pheleke Mbonambi
Company	DFPE	Mobile	033373 3910		
Designation	Admin / Sec	Office	R. Redmond		
Name	Uzuberethu Butweli	Email	uzuberethu@effe.gov.za		Uzuberethu Butweli
Company	DFPE	Mobile	083 266 7994		
Designation	SAC	Office	CPT		
Name	Randa Mkhosi	Email	randa.mkhosi@effe.gov.za		Randa Mkhosi
Company	DFPE	Mobile	072 273 5877		
Designation	Lead	Office	CPT		
Name		Email			
Company		Mobile			
Designation		Office			

Figure 8-17: Verification - 08/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	08.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Luyemela Tiko	Email	Luyemela.tiko@effe.gov.za		Luyemela Tiko
Company	DFPE	Mobile	0835182616		
Designation	Asst Team Leader	Office			
Name	Luan Tousek	Email	Luan.tousek@gmail.com		Luan Tousek
Company	STANIS M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		
Name	Bombani Mthembu	Email	Bombani.Mthembu@effe.gov.za		Bombani Mthembu
Company	DFPE	Mobile	071 752 1514		
Designation	Administrative	Office			
Name	ANITA MOTA	Email	anita@effe.gov.za		ANITA MOTA
Company	DFPE	Mobile	0636160015		
Designation	DRIVER	Office			
Name	Zukiso Mngqalo	Email	msmngqalo@yahoo.com		Z. Mngqalo
Company	Delta BEC	Mobile	083868158		
Designation	Observer	Office	CPT		

Figure 8-18: Verification - 08/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	09.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	ASSESSMENT VERIFICATION PROCESS - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiso Mngqalo	Email	msmngqalo@yahoo.com		Z. Mngqalo
Company	Delta BEC	Mobile	083 868 158		
Designation	Observer	Office	CPT		
Name	Pheleke Mbonambi	Email	Pheleke.Mbonambi@effe.gov.za		Pheleke Mbonambi
Company	DFPE	Mobile	833 373 3910		
Designation	Admin / Sec	Office	R. Redmond		
Name	Luan Tousek	Email	Luan.tousek@gmail.com		Luan Tousek
Company	STANIS M.	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	Uzuberethu Butweli	Email	uzuberethu@effe.gov.za		Uzuberethu Butweli
Company	DFPE	Mobile	083 266 7994		
Designation	SAC	Office	CPT		
Name	Randa Mkhosi	Email	randa.mkhosi@effe.gov.za		Randa Mkhosi
Company	DFPE	Mobile	072 273 5877		
Designation	Lead	Office	CPT		

Figure 8-19: Verification - 09/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	09.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment meeting / process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	JUKUWO Mngqelo	Email	m.mngqelo@yahoo.com		J Mngqelo
Company	Delta BEC	Mobile	083868158		
Designation	Observer	Office	CPT		
Name	Luyanda Tulo	Email	L.tulo@dffe.gov.za		L Tulo
Company	DFEC	Mobile	0835152616		
Designation	Ass. Team Leader	Office			
Name	BANKISO Nemo	Email	B.Nemo@dffe.gov.za		B Nemo
Company	DFFE	Mobile	071 958 1516		
Designation	Technical Administrator	Office			
Name	Andiso Noto	Email	anoto@dffe.gov.za		A Noto
Company	DFFE	Mobile	0686100081		
Designation	Driver	Office			
Name	KUAN TEUSEN	Email	kuan.teusen@gmail.com		K Teusen
Company	STONIE M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		

Figure 8-20: Verification - 09/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	10 Feb 2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	JUKUWO Mngqelo	Email	m.mngqelo@yahoo.com		J Mngqelo
Company	Delta BEC	Mobile	083868158		
Designation	Observer	Office	CPT		
Name	Andiso Noto	Email	anoto@dffe.gov.za		A Noto
Company	DFFE	Mobile	062 572 5706		
Designation	Team Lead	Office	R. Bhebe		
Name	BANKISO Nemo	Email	B.Nemo@dffe.gov.za		B Nemo
Company	DFFE	Mobile	071 958 1516		
Designation	Technical Administrator	Office			
Name	KUAN TEUSEN	Email	kuan.teusen@gmail.com		K Teusen
Company	STONIE M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		
Name	Uzubenathi DUNZA	Email	udunza@dffe.gov.za		U Dunza
Company	DFFE	Mobile	083 266 7994		
Designation	SAC	Office	CPT		

Figure 8-21: Verification - 10/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	10 Feb 2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	JUKUWO Mngqelo	Email	m.mngqelo@yahoo.com		J Mngqelo
Company	Delta BEC	Mobile	083868158		
Designation	Observer	Office	CPT		
Name	BANKISO Nemo	Email	B.Nemo@dffe.gov.za		B Nemo
Company	DFFE	Mobile	071 958 1516		
Designation	Technical Administrator	Office			
Name	Andiso Noto	Email	anoto@dffe.gov.za		A Noto
Company	DFFE	Mobile	062 616 0806		
Designation	Driver	Office			
Name	Luyanda Tulo	Email	L.tulo@dffe.gov.za		L Tulo
Company	DFFE	Mobile	0835152616		
Designation	ATL	Office			
Name	KUAN TEUSEN	Email	kuan.teusen@gmail.com		K Teusen
Company	STONIE M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		

Figure 8-22: Verification - 10/02/2023 Team 1B Attendance Register

8.3.2.2 Photo's

Handed over to DFFE as part of the information pack.

8.3.2.3 Checklist signed by all parties involved

Scanned copies were handed over to DFFE as part of the information pack.

8.4 QUALITY CONTROL TEAM

The quality control process was initially meant to happen every Friday afternoon once the assessment team have finished for the day. This did not happen; on the first two Friday's the teams had not completed enough application to warrant the quality control team meeting. The team only met on the third Friday (10/02/2023)

8.4.1 QUALITY CONTROL TEAM

The table below presents the findings for the region, start date and end date and elaborates on the observer responsible for this location with his/her comments.

Table 8-4: Verification– Overview

ITEM	DESCRIPTION
Region	WC/SC/CBD/SCC
Actual Start Date	25 January 2023
End Date	Delta BEC's appointment ends on 10 February 2023. The DFFE will continue with the verification process along with Stowie-M.
Observer	Fritz Swanepoel - Delta BEC

8.4.2 CRITERIA TO BE MET FOR THE QUALITY CONTROL TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

Table 8-5: Verification – Quality control criteria to be met

DATE	TEAM	OBSERVER	*ATTENDANCE	IS THE QUALITY CONTROL TEAM CHECKING A SMALL SAMPLE OF THE APPLICATIONS PROVIDED BY THE ASSESSMENT TEAM?	HOW MANY APPLICATIONS HAS THE QUALITY CONTROL TEAM BEEN GIVEN TO MAKE FINAL DECISIONS ON?	HOW MANY OF THE APPLICATIONS HAS THE QUALITY CONTROL TEAM MADE FINAL DECISIONS ON?	IS THE QUALITY CONTROL TEAM PROVIDING FINAL DECISIONS ON THE APPLICATIONS THAT THEY HAVE BEEN GIVEN?	WHERE THE QUALITY CONTROL TEAMS DECISION DIFFERS FROM THAT OF THE ASSESSMENT TEAM, HAS THE QUALITY CONTROL TEAM PROVIDED A DETAILED EXPLANATION?	IS THE QUALITY CONTROL TEAM COMPILING A FINAL LIST OF "SUCCESSFUL" APPLICANTS?	IS THE REASONING FOR WHY APPLICANTS ARE UNSUCCESSFUL BEING COMPILED AND STORED?
25-JAN-23	TEAMS: 1, 2, 3	FRITZ SWANEPOEL	NO	YES	14	0	NO	NO	NO	YES

*Attendance	<p>Are the following team members present for the quality control day:</p> <ul style="list-style-type: none"> • Chairperson (SSFML Director) • Assessment team leaders (SSFM Deputy Directors) • Fisheries community development workers (FCDW) d. Secretariat (Stowie-M) • Observer Ensure the Delta BEC attendance register is signed. <p>There needs to be a new attendance register for every day of the verification process</p>
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8.4.2.1 Comments/Issues

Table 8-6: Comments and Issues

#	DATE	TEAM	COMMENTS/ISSUES
01	10 FEB 2023	TEAM 1, 2, 3	No FCDW's were present
02	10 FEB 2023	TEAM 1, 2, 3	The quality control team went through the applications that were reserved by the assessment teams. They went through the applications, provided their comment, and then sent it back to the assessment teams to assess again.

8.4.3 DATA COLLECTED:

This section presents the evidence collected in the form of attendance registers, photos, and signed observation checklists.

Table 8-7: Verification - Data collected

#	DATA COLLECTED	YES/NO
1	Attendance register	Yes
2	Checklist signed by all parties involved	Yes

8.4.3.1 Attendance register

DELTA ATTENDANCE REGISTER forestry, fisheries & the environment

CLIENT NAME: Department of Environment, Forestry and Fisheries DATE: 10 Feb 2023
 PROJECT NAME: Rights Allocation Process TIME: 11:30
 MEETING TYPE: Quality Control Process - Team 1, 2 and 3
 VENUE: M&M Boardroom, 3rd Floor, Foreweek Building

ATTENDEE INFORMATION	CONTACT INFORMATION	SIGNATURE
Name: Fite Seneppel Company: Delta PEC Designation: Project Manager / Observer	Email: fite.seneppel@sigmal.com Mobile: 074 557 0416 Office:	[Signature]
Name: Nkomo Ndosi Company: DFFE Designation: TEAM 3 Chair (DD)	Email: Nkomo@dfpe.gov.za Mobile: 078 458 0911 Office: Foreweek Building	[Signature]
Name: Stephen Sigau Company: DFFE Designation: Team 2 Chair (DD)	Email: sigau@dfpe.gov.za Mobile: 071414671 Office:	[Signature]
Name: [unclear] Company: DFFE Designation: Team 1 Chair (LUC)	Email: [unclear] Mobile: 083 277 5737 Office: CPT	[Signature]
Name: Absente Ngqungwa Company: DFFE Designation: Director	Email: A.Ngqungwa@dfpe.gov.za Mobile: 060 508 7014 Office:	[Signature]

DELTA ATTENDANCE REGISTER forestry, fisheries & the environment

ATTENDEE INFORMATION	CONTACT INFORMATION	SIGNATURE
Name: Kuan Thwafes Company: STEWIE M. Designation: SECRETARY	Email: kuanthwafes@gmail.com Mobile: 067 030 3801 Office: CPT	[Signature]
Name: [blank] Company: [blank] Designation: [blank]	Email: [blank] Mobile: [blank] Office: [blank]	[blank]
Name: [blank] Company: [blank] Designation: [blank]	Email: [blank] Mobile: [blank] Office: [blank]	[blank]
Name: [blank] Company: [blank] Designation: [blank]	Email: [blank] Mobile: [blank] Office: [blank]	[blank]
Name: [blank] Company: [blank] Designation: [blank]	Email: [blank] Mobile: [blank] Office: [blank]	[blank]
Name: [blank] Company: [blank] Designation: [blank]	Email: [blank] Mobile: [blank] Office: [blank]	[blank]

Figure 8-23: Quality Control - 10/02/2023 Attendance Register

8.4.3.2 Checklist signed by all parties involved

Scanned copies handed over to the DFFE.

9 CONCLUSION

This annexure contains the summarised findings collected from the observers during all processes. The findings in this document are not Delta BEC's assumptions, but what was received from the observation teams.