OBSERVER FORUM REVIEW OF THE RIGHTS ALLOCATION PROCESS FOR SMALL-SCALE FISHERIES PERMITS

MASTER REPORT

FINAL REPORT REVISION 00

MARCH 2023





EXECUTIVE SUMMARY

The below table indicates on a high-level how each part of the process scored for this area. Detailed information for each part of the process can be found in the annexure below.

Table 1-1: Overview of observation

LOCATION	AREA 40
MOBILISATION COMPLIANCE RATING	56%
DISTRIBUTION COMPLIANCE RATING	100%
CATCH - ALL COMPLIANCE RATING	100%
MOBILISATION FOR RECEIPTING COMPLIANCE RATING	100%
RECEIPTING COMPLIANCE RATING	100%
VERIFICATION COMPLIANCE RATING	92%
AVERAGE COMPLIANCE RATING	91%

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GLOSSARY OF TERMS AND ABBREVIATIONS

CBO Community Bases Organisation

Comms Communications

DFFE Department of Forestry, Fisheries, and the Environment

RoD Reason of Decision

SP Service Provider

SSFM Small-Scale Fisheries Management

SSF Small Scale Fisheries

SE Stakeholder Engagement

1 INTRODUCTION

This chapter will be presented in the following sections:

- Background
- Purpose of the report
- Structure of the report.

1.1 BACKGROUND

In 2016, the former Department of Agriculture, Forestry and Fisheries verified approximately eight thousand four hundred and eighty-eight individuals in fishing communities that expressed interest in small-scale fishery. Thereafter, the Department declared two thousand eight hundred and two individual's small-scale fishers. However, after the announcement of declared small-scale fishers, the Department received several complaints implying that the process followed in the Western Cape was unjust and not transparent. The Minister of Forestry, Fisheries and the Environment, Ms Barbara Creecy ("the Minister"), engaged with various fishing communities and other fisheries stakeholders in the Western Cape to note the challenges faced by fishers and to respond to the concerns raised by the fishers. The fishers showed unhappiness about the entire process in the Western Cape. Subsequently to that, the Department decided to launch an audit on the entire process of verifying and registering fishers in the Western Cape. The findings proved that the process in the Western Cape was ambiguous, unfair, and not transparent and thereby recommended that the Minister should start the process afresh.

The audit report further concluded that the verification criteria used were not in line with the Small-Scale Fisheries Policy, the verification form was ambiguous, the community panel members excluded fishers unfairly and deliberately, officials assessing verification information were not consistent, the service provider did not capture information correctly, and the process followed for the Western Cape (WC) was wholly inadequate and unfair. Furthermore, the audit report concluded that the criteria on the verification form were not clear for fishers to understand. The verification form allowed for inconsistent information and confusion to fishers who were completing the form without assistance. The Criteria (SSF Regulation 4 (1)) were not defined, hence a possibility of ambiguity. In redoing the process, the Department is determined to ensure consistency; hence, the appointment of an observer committee, which will include the recognised Community-Based Organisations (CBOs).

This project involves the observation of the mobilisation, distribution, receipting and verification processes of Small-Scale Fishers in the Western Cape. The purpose of the observer forum is to observe that all processes are adhered to in the manner outlined in the implementation plan. The implementation plan with an additional checklist can be found below.

Delta Built Environment Consultants (Delta BEC) was appointed to ensure the management of the observer committee as well as the documentation, processing and reporting on any documentation that emanates from the observer committee's duties.

1.2 PURPOSE OF REPORT

This report aims to give the reader feedback as to how well the Department of Forestry, Fisheries and the Environment did with following the due procedure set out to issue individuals with small-scale fishing permits fairly. The high-level process that was followed is as follows:

- Step 1: Mobilisation
- Step 2: Distribution
- Step 3: Catch-All Distribution
- Step 4: Mobilisation for Receipting
- Step 5: Receipting
- Step 6: Verification (3 Phases).

Steps 3 and 4 were not part of the original process; these processes were added after step 2 by DFFE as a necessity. The catch-all distribution phase was implemented as DFFE noticed that the number of fishers who collected forms was a lot lower than initially anticipated. The mobilisation for receipting phase was brought in by DFFE for two reasons; firstly, the DFFE wanted to give the fishers who collected during the catch-all phase additional time to get their documentation in order, and secondly, because the fisher representative organisations requested additional time for the fishers to collate their documentation.

Delta BEC is not employed to observe the appeals and final list announcement process. The appeals process will be handled by an external department. Once the appeals process has run its course, the final list will be announced.

The report will include the purpose of each stage, methodology, types of data collected and summaries of the results from the days observed, and detailed checklists and photo evidence will be included as appendices.

1.3 STRUCTURE OF REPORT

The report comprises the following sections:

- Section 2: Approach
- Section 3: Mobilisation
- Section 4: Distribution
- Section 5: Catch-All Distribution
- Section 6: Mobilisation for Receipting
- Section 7: Receipting
- Section 8: Verification
- Section 9: Conclusion

2 APPROACH

The difficulty that the observer forum faces is that the members reside all over the Western Cape and do not have access to office space. Furthermore, the availability of the observers posed a risk as many of the observers are also fishers and, therefore, cannot commit to full-time observing. The solution implemented is one that uses WhatsApp to administer the checklist questions to the observer on the day of the observation. Delta BEC asked the observers a variety of questions throughout the day, to which the relevant observers responded and provided relevant proof for the questions asked. All these conversations and proof received are presented in this report.

3 MOBILISATION

The mobilisation phase of the process refers to the phase where the local fisherman interested in obtaining fishing rights is notified with that the distribution phase (further detailed in section 0) will commence. This communication is done via posters, bulk SMSs and radio broadcasts.

This chapter is detailed in the following sections:

- Overview
- Criteria to be met for distribution to be successful
- Data collected.

3.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date and elaborates on the observer responsible for this location with his/her comments.

Table 3-1: Mobilisation - Planned start vs Actual start

ITEM	DESCRIPTION
Venue	Yzerfontein Community Hall
Planned Start Date	19 September 2022
Actual Start date	19 September 2022, this date is not definite as the DFFE issue Delta BEC with information retrospectively, this date was deduced by looking at the file name of the photo provided. The photo file name is "IMG-20220920-WA0061Paternoster".
Data collector	DFFE – No specific person from DFFE observed on the day. The information was received in bulk through Sindisa Sigam.
Effect on applicants	The applicants were given one less day to prepare to be at the distribution phase.
Additional Comments	No observer forum had been formed by the time DFFE commenced with mobilisation, therefore, all mobilisation information was received from DFFE officials through pictures which they downloaded from their WhatsApp group chat.

3.2 CRITERIA TO BE MET TO BE SUCCESSFUL

This section presents the posters put up, SMSs sent, and radio broadcasts made by DFFE to communicate the initial timelines to the fishers.

3.2.1 POSTER

The posters were put up at various locations in the vicinity of the main centre where fishers could clearly see them. The posters below (Table 3-2) were also made available online through the DFFE website.

Table 3-2: Mobilisation – Poster criteria to be met

#	Crite	eria To Be Met	Yes/No						
1		•			P ENT OF FORESTRY, LE FISHERIES VERI		HE ENVIRONMENT	ROLLING OUT W	
1.1	•	Visitation schedule	Yes	The Department of Forestly, Fatheries and the Environment (DFFE) is in the process of roting pair the new verification, registration, declaration, and rights allocation process for the sails facility field in the Wickern Cayer. The princess will only be joined to the community members we new register than the Wickern Cayer. The princess will not be community members we new passing the sail process in 2018. Community members we under but present their original valid temporary identity document on the day of registration and should gather all necessary documentation in preparation for the registration and verification processors. It community members are unable to attend these meetings, as per the schedule, valid reasons include as an example a medical emergency or the death of an immediate family member. Fishing or "attending to other business" will not be registed as a valid reasons for not attending the meetings. Occurrency members must notly the DFFE prior to the meeting, on the number provided below, to arrange the authorisation of a proxy letter. A temporary of the proxy latter can be retirieved from the nearest Fisheries Compliance Offices of the DFFE. Notes on the verification forms are not for sale. **Early verification forms are not for sale. **Carrenct or provided to the provided and provided as a control of the provided		documentation in preparation			
1.2	•	Location of the venues	Yes						
				WEST COAST REGION					
	•	Dates and							
	•	Dates and		COMMUNITY	VENUE	WEST COA ESTIMATED MOBILISATION DATE	ST REGION ESTIMATED DISTRIBUTION	DFFE COLLECTION DATE	REGISTRATION TIME
1 2	•	times for	Vas	COMMUNITY Ebenhaezer Lutzville	VENUE Ebenhaezer Community Centre			DFFE COLLECTION DATE 7 November 2022	REGISTRATION TIME 09:00-16:00
1.3	•		Yes	Ebenhaezer	Ebenhaezer Community	ESTIMATED MOBILISATION DATE 19 September 2022 19 September 2022	ESTIMATED DISTRIBUTION 3 October 2022 4 October 2022	7 November 2022 8 November 2022	
1.3	•	times for distribution	Yes	Ebenhaezer Lutzville Papendorp Leipoltville	Ebenhaezer Community Centre Papendorp Church Centre Leipoltville Church Hall	ESTIMATED MOBILISATION DATE 19 September 2022 19 September 2022 19 September 2022	ESTIMATED DISTRIBUTION 3 October 2022 4 October 2022 6 October 2022	7 November 2022 8 November 2022 10 November 2022	09:00-16:00 09:00-16:00 09:00-16:00
1.3	•	times for distribution and	Yes	Ebenhaezer Lutzville Papendorp Lelpoltville Graafwater	Ebenhaezer Community Centre Papendorp Church Centre Leipottville Church Hall Leipottville Church Hall	ESTIMATED MOBILISATION DATE 19 September 2022 19 September 2022 19 September 2022 19 September 2022	ESTIMATED DISTRIBUTION 3 October 2022 4 October 2022 6 October 2022 6 October 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
1.3	•	times for distribution and	Yes	Ebenhaezer Lutzville Papendorp Leipoltville	Ebenhaezer Community Centre Papendorp Church Centre Leipoltville Church Hall	ESTIMATED MOBILISATION DATE 19 September 2022 19 September 2022 19 September 2022	ESTIMATED DISTRIBUTION 3 October 2022 4 October 2022 6 October 2022	7 November 2022 8 November 2022 10 November 2022	09:00-16:00 09:00-16:00 09:00-16:00
1.3	•	times for distribution	Yes	Ebenhaezer Lutzville Papendorp Lelpoltville Graafwater	Ebenhaezer Community Centre Papendorp Church Centre Leipottville Church Hall Leipottville Church Hall	ESTIMATED MOBILISATION DATE 19 September 2022 19 September 2022 19 September 2022 19 September 2022	ESTIMATED DISTRIBUTION 3 October 2022 4 October 2022 6 October 2022 6 October 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
1.3	-	times for distribution and receipting	Yes	Ebenhaezer Lutzville Papendorp Leipotiville Graafwater Lambert's Bay	Ebenhaezer Community Centre Papendorp Church Centre Leipoltville Church Hall Leipoltville Church Hall Don Burrell Hall	ESTIMATEO MOBILISATION DATE 19 September 2022	### STIMATEO DISTRIBUTION 3 October 2022 4 October 2022 6 October 2022 6 October 2022 5 October 2022 5 October 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022 9 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
1.3	•	times for distribution and	Yes	Ebenhaezer Lutzville Papendorp Leipoliville Grashwater Lambert's Bay Elland Bay	Ebenhaezer Community Centre Papendorp Church Centre Lejopitville Church Hall Lejopitville Church Hall Don Burrell Hall Elands Bay Community Hall	ESTIMATEO MOBILISATION DATE 19 September 2022	### ESTIMATED DISTRIBUTION 3 October 2022 4 October 2022 6 October 2022 6 October 2022 5 October 2022 5 October 2022 3 October 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022 9 November 2022 7 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
	-	times for distribution and receipting Documents required		Ebenhaezer Lutzville Papendorp Leipoliville Grashwater Lambert's Bay Eiland Bay Doring Bay	Ebenhazer Community Centre Papendorp Church Centre Lejobitvilis Church Hall Lejobitvilis Church Hall Don Burrell Hall Elands Bay Community Hall Miriam Owles Hall	ESTIMATED MOBILESATION DATE 19 September 2022 19 September 2022 19 September 2022 19 September 2022 19 September 2022 19 September 2022 19 September 2022 19 September 2022 19 September 2022	ESTIMATED DISTRIBUTION 3 October 2022 4 October 2022 6 October 2022 6 October 2022 5 October 2022 3 October 2022 7 October 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022 9 November 2022 7 November 2022 11 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
1.3	-	times for distribution and receipting Documents required for	Yes	Eberhaezer Lutzville Papendorp Lejopiville Gradwater Lambert's Bay Eiland Bay Doring Bay Velddrift Vvedenberg Sandy Point Stonpneus BayDuyker Island/Courbine	Eberhaezer Community Ceitre Papendorp Church Centre Lepothvills Church Hall Lepothvills Church Hall Don Burrell Hall Elands Bay Community Hall Miriam Owies Hall Witteklip Community Hall St Helena Community Hall	ESTIMATED MOBILISATION DATE 19 September 2022	### A Colober 2022 4 October 2022 4 October 2022 6 October 2022 5 October 2022 7 October 2022 7 October 2022 7 October 2022 5 October 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022 9 November 2022 7 November 2022 11 November 2022 11 November 2022 11 November 2022 9 November 2022 9 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
	-	times for distribution and receipting Documents required		Ebenhazzer Lutzville Papendorp LeipoNville Grashwater Lambert's Bay Elland Bay Doring Bay Velddrift Vredenberg Sandy Point Stompneus Bay/Duyker Island-Columbine Steenberg's Cove	Ebanhaezer Community Centre Papendorp Church Centre Leboltville Church Hall Leboltville Church Hall Leboltville Church Hall Don Burrell Hall Elands Bay Community Hall Miriam Owies Hall Witteklip Community Hall St Helena Community Hall St Helena Community Hall	ESTIMATED MOBILISATION ONTE 19 September 2022	### A Cotober 2022 4 October 2022 4 October 2022 6 October 2022 6 October 2022 5 October 2022 3 October 2022 4 October 2022 4 October 2022 4 October 2022 4 October 2022 5 October 2022 6 October 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022 11 November 2022 7 November 2022 11 November 2022 11 November 2022 11 November 2022 11 November 2022 10 November 2022 10 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
	-	times for distribution and receipting Documents required for		Eberhaezer Lutzville Papendorp Lejopiville Gradwater Lambert's Bay Eiland Bay Doring Bay Velddrift Vvedenberg Sandy Point Stonpneus BayDuyker Island/Courbine	Eberhaezer Community Ceitre Papendorp Church Centre Lepothvills Church Hall Lepothvills Church Hall Don Burrell Hall Elands Bay Community Hall Miriam Owies Hall Witteklip Community Hall St Helena Community Hall	ESTIMATED MOBILISATION DATE 19 September 2022	### A Colober 2022 4 October 2022 4 October 2022 6 October 2022 5 October 2022 7 October 2022 7 October 2022 7 October 2022 5 October 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022 9 November 2022 7 November 2022 11 November 2022 11 November 2022 11 November 2022 9 November 2022 9 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
	-	times for distribution and receipting Documents required for		Ebenhazzer Lutzville Papendorp LeipoNville Grashwater Lambert's Bay Elland Bay Doring Bay Velddrift Vredenberg Sandy Point Stompneus Bay/Duyker Island-Columbine Steenberg's Cove	Ebanhaezer Community Centre Papendorp Church Centre Leboltville Church Hall Leboltville Church Hall Leboltville Church Hall Don Burrell Hall Elands Bay Community Hall Miriam Owies Hall Witteklip Community Hall St Helena Community Hall St Helena Community Hall	ESTIMATED MOBILISATION ONTE 19 September 2022	### A Cotober 2022 4 October 2022 4 October 2022 6 October 2022 6 October 2022 5 October 2022 3 October 2022 4 October 2022 4 October 2022 4 October 2022 4 October 2022 5 October 2022 6 October 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022 11 November 2022 7 November 2022 11 November 2022 11 November 2022 11 November 2022 11 November 2022 10 November 2022 10 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
	-	times for distribution and receipting Documents required for registration		Ebenhaezer Lutzville Papendorp Leipohville Graahwater Lambert's Bay Elland Bay Doring Bay Velddrit Vredenberg Sandy Point Stompnaus Bay/Duyker Island/Columbine Steenberg's Cove Laligyville West Point Paternoster Saldanha (White City) Saldanha Diaz Ville	Ebanhaezer Community Centre Papendorp Church Centre Lepothville Church Hall Lepothville Church Hall Lepothville Church Hall Don Burrell Hall Elands Bay Community Hall Miriam Owies Hall Witteklip Community Hall Witteklip Community Hall St Helena Community Hall Steenberg Community Hall Steenberg Community Hall	ESTIMATED MOBILISATION ONTE 19 September 2022	### Cotober 2022 4 October 2022 4 October 2022 5 October 2022 5 October 2022 5 October 2022 7 October 2022 7 October 2022 7 October 2022 5 October 2022 6 October 2022 5 October 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022 11 November 2022 7 November 2022 11 November 2022 11 November 2022 11 November 2022 12 November 2022 13 November 2022 14 November 2022 15 November 2022 16 November 2022 7 November 2022 7 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
1.4	-	times for distribution and receipting Documents required for	Yes	Ebenhazzer Lutzville Papendorp Leipohville Gradwater Lambert's Bay Elland Bay Doring Bay Velddrift Vredenberg Sandy Point Stompnaus Bay/Duyker Island/Columbine Steenberg's Cove Laingville/West Point Patemoster Saldanha (White City)	Ebanhaezer Community Centre Papendory Church Centre Lebjohtville Church Hall Oos Burrell Hall Noordhoek Civic Hall Witteklip Community Hall St Helena Community Hall Steenberg Community Hall Steenberg Community Hall Sports Clubhouse Paternoster Community Hall	### ESTIMATED MOBILISATION DATE 19 September 2022	### Cotober 2022 4 October 2022 4 October 2022 6 October 2022 6 October 2022 5 October 2022 7 October 2022 4 October 2022 5 October 2022 5 October 2022 5 October 2022 6 October 2022 6 October 2022 5 October 2022 5 October 2022 6 October 2022 4 October 2022 4 October 2022 4 October 2022 4 October 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022 11 November 2022 7 November 2022 8 November 2022 11 November 2022 11 November 2022 10 November 2022 10 November 2022 8 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
	-	times for distribution and receipting Documents required for registration That forms		Ebenhazzer Lutzville Papendorp Leipoliville Gradwater Lambert's Bay Elland Bay Doring Bay Velddrift Vredenberg Sandy Point Stompneus Bay/Duyker Island-Columbine Steenberg's Cove Laingville/West Point Paternoster Saldashia (White City) Saldashia Diaz Ville Hopefield Langsbaan	Eberhaezer Community Ceitre Papendorp Church Centre Leipolivillis Church Hall Leipolivillis Church Hall Don Burrell Hall Don Burrell Hall Blands Bay Community Hall Mirlam Owles Hall Noordhoek Ciric Hall Witteklip Community Hall St Helena Community Hall St Helena Community Hall Sports Clubbouse Paternoster Community Hall White City Multipurpose Centre	### ESTIMATED MOBILISATION ONTE 19 September 2022	### STRIBUTION 3 October 2022 4 October 2022 6 October 2022 6 October 2022 5 October 2022 3 October 2022 4 October 2022 5 October 2022 4 October 2022 4 October 2022 5 October 2022 5 October 2022 6 October 2022 5 October 2022 6 October 2022 5 October 2022 6 October 2022 6 October 2022 6 October 2022 7 October 2022 6 October 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022 9 November 2022 9 November 2022 11 November 2022 11 November 2022 11 November 2022 12 November 2022 13 November 2022 14 November 2022 15 November 2022 16 November 2022 17 November 2022 18 November 2022 19 November 2022 10 November 2022 10 November 2022 11 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
1.4	-	times for distribution and receipting Documents required for registration	Yes	Ebenhazzer Lutzville Papendorp Leipohville Graalwater Lambert's Bsy Elland Bsy Velddrift Vredenberg Sandy Point Stompnaus Bsy/Duyker Island'd Olumbine Steenberg's Cove Laingville/West Point Paternoster Saldarha (White City) Saldarha Diaz Ville Hopefield Langebaan Yzerfontein	Ebenhaezer Community Ceitre Papendorp Church Centre Lebohillie Church Hall Lebohillie Church Hall Don Burrell Hall Don Burrell Hall Binds Bay Community Hall Miriam Owies Hall Noordhoek Civic Hall Witteklip Community Hall St Helena Community Hall St Helena Community Hall Sports Clubhouse Paternoster Community Hall White City Multipurpose Centre Vzerfortein Community Hall Hopfield Community Hall Vihite City Multipurpose Centre Vzerfortein Community Hall	ESTIMATED MOBILISATION ONTE 19 September 2022 14 September 2022 14 September 2022 14 September 2022	### Cotober 2022 **Cotober 20	7 November 2022 8 November 2022 10 November 2022 11 November 2022 9 November 2022 11 November 2022 11 November 2022 11 November 2022 11 November 2022 10 November 2022 8 November 2022 8 November 2022 8 November 2022 10 November 2022 10 November 2022 11 November 2022 12 November 2022 13 November 2022 14 November 2022 15 November 2022 16 November 2022 17 November 2022 18 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
1.4	-	times for distribution and receipting Documents required for registration That forms	Yes	Ebenhazzer Lutzville Papendorp Leipohville Gradwater Lambert's Bay Eiland Bay Doring Bay Velddrift Vivodenberg Sandy Point Stompneus Bay/Duyker Island/Columbine Steenberg's Cove Laingville/West Point Peteroster Saldarsha Diaz Ville Hopefield Langebann Yzerfontein Darting	Ebanhaezer Community Centre Papendorp Church Centre Lepothville Church Hall Lepothville Church Hall Lepothville Church Hall Don Burrell Hall Elands Bay Community Hall Miriam Ovies Hall Witteklip Community Hall Witteklip Community Hall St Helena Community Hall Steenberg Community Hall Sports Clubhouse Paternoster Community Hall White City Multipurpose Centre Whopfield Community Hall Langebaan Thusong Centre	### ESTIMATED MOBILISATION ONT 19 September 2022	### Cotober 2022 4 October 2022 4 October 2022 6 October 2022 5 October 2022 7 October 2022 7 October 2022 5 October 2022 5 October 2022 5 October 2022 4 October 2022 5 October 2022 5 October 2022 5 October 2022 6 October 2022 5 October 2022 6 October 2022 7 October 2022 2 September 2022 2 September 2022 2 September 2022 2 September 2022	7 November 2022 8 November 2022 10 November 2022 110 November 2022 100 November 2022 100 November 2022 110 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
1.4	-	times for distribution and receipting Documents required for registration That forms	Yes	Ebenharzer Lutzville Papendorp Leipoliville Gradwater Lambert's Bay Elland Bay Doring Bay Velddrift Vredenberg Sandy Point Stompneus Bay/Duyker Island-Columbine Steenberg's Cove Laingville/West Point Paternoster Saidanha (White City) Saidanha Diaz Ville Hopefield Langebaan Yzerdoniein Daring Mamre	Ebarhaezer Community Centre Papendorp Church Centre Lepoliville Church Hall Lepoliville Church Hall Lepoliville Church Hall Lepoliville Church Hall Don Burrell Hall Elands Bay Community Hall Miriam Ovies Hall Witteklip Community Hall Witteklip Community Hall St Helena Community Hall Steenberg Community Hall Sports Clubhouse Paternoster Community Hall Withis City Multipurpose Centre Hopefield Community Hall Langebaan Thusong Centre Yzerfortein Community Hall Langebaan Thusong Centre Yzerfortein Community Hall Langebaan Thusong Centre Yzerfortein Community Hall Manres Moravian Church Hall Manres Moravian Church Hall	### ESTIMATED MOBILISATION OATE ### OATE	### A Cotober 2022 4 October 2022 6 October 2022 6 October 2022 5 October 2022 7 October 2022 4 October 2022 4 October 2022 5 October 2022 5 October 2022 6 October 2022 6 October 2022 6 October 2022 7 October 2022 6 October 2022 5 October 2022 5 October 2022 6 October 2022 5 October 2022 6 October 2022 7 September 2022	7 November 2022 8 November 2022 10 November 2022 10 November 2022 11 November 2022 9 November 2022 11 November 2022 11 November 2022 11 November 2022 12 November 2022 13 November 2022 14 November 2022 15 November 2022 16 November 2022 17 November 2022 18 November 2022 19 November 2022 20 November 2022 11 November 2022 11 November 2022 12 November 2022 13 November 2022 14 November 2022 15 November 2022 16 November 2022 17 November 2022 17 November 2022 18 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00
1.4	-	times for distribution and receipting Documents required for registration That forms	Yes	Ebenhazzer Lutzville Papendorp Leipohville Gradwater Lambert's Bay Eiland Bay Doring Bay Velddrift Vivodenberg Sandy Point Stompneus Bay/Duyker Island/Columbine Steenberg's Cove Laingville/West Point Peteroster Saldarsha Diaz Ville Hopefield Langebann Yzerfontein Darting	Ebanhaezer Community Centre Papendory Church Centre Lebjohtville Church Hall Don Burrell Hall Noordhoek Civic Hall Witteklip Community Hall St Helena Community Hall St Helena Community Hall Steenberg Community Hall Steenberg Community Hall Sports Clubhouse Paternoster Community Hall United City Multipurpose Centre Hopefield Community Hall Langebaan Thusong Centre Verstroitetic Community Hall Darling Community Hall	### ESTIMATED MOBILISATION ONT 19 September 2022 10 September 2022 12 September 2022 12 September 2022 12 September 2022 12 September 2022	### Cotober 2022 4 October 2022 4 October 2022 6 October 2022 5 October 2022 7 October 2022 7 October 2022 5 October 2022 5 October 2022 5 October 2022 4 October 2022 5 October 2022 5 October 2022 5 October 2022 6 October 2022 5 October 2022 6 October 2022 7 October 2022 2 September 2022 2 September 2022 2 September 2022 2 September 2022	7 November 2022 8 November 2022 10 November 2022 110 November 2022 100 November 2022 100 November 2022 110 November 2022	09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00 09:00-16:00

2	Were the posters put up at the venue and other locations as stated?	N/A	This image was supplied retrospectively by DFFE and has been placed here under the assumption that they have supplied the correct image
3	Were the posters put up 2 weeks prior to the distribution phase date?	N/A	

3.2.2 BULK SMS'S

The SMSs were meant to be broadcast to let fishers know about the distribution and receipting process that will take place in the community. The below table indicates the criteria which the DFFE needs to meet to prove that the SMSs were sent and that the correct information was shared.

Table 3-3: Mobilisation - Bulk SMS's criteria to be met

	Criteria To Be Met	Yes/No
1	Have SMSs been sent with the following information:	
1.1	Visitation schedule	No
1.2	Location of the venues	No
1.3	 Dates and times for distribution and receipting 	No
1.4	Documents required for registration	No
1.5	That forms are free	No
2	Was proof provided that the SMS's were sent to the applicants of the area?	No

3.2.3 RADIO BROADCAST

The radio message was to be broadcast to let fishers know about the distribution and receipting process that will take place in the community. The below table

indicates the criteria which the DFFE needs to meet to prove that the radio broadcast was made and that the correct information was shared.

Table 3-4: Mobilisation - Radio broadcast criteria to be met

	Criteria To Be Met	Yes/No	
1	Radio broadcast communicated the following:		
1.1	Visitation schedule	No	
1.2	Location of the venues	No	
1.3	 Dates and times for distribution and receipting 	No	
1.4	Documents required for registration	No	
1.5	That forms are free	No	
2	Was a copy of the broadcast message provided?	No	
3	Was a letter from the radio station provided stating the dates the message aired?		
4	Is there correspondence from DFFE to the radio stations?	No	

3.3 DATA COLLECTED:

This section presents the evidence collected in the form of photos and letters from various service providers.

Table 3-5: Mobilisation - Data collected

Data Collected	Yes/No
Observer forum feedback forms	No
Letters from various service providers	No

3.3.1 OBSERVER FORUM FEEDBACK FORMS

The observer forum had not yet been established when DFFE commenced with the mobilisation phase. The DFFE noted that they are comfortable to commence with mobilisation without the observer forum present and opted to provide the proof themselves. Due to this no observer forum feedback forms were generated.

3.3.2 LETTERS FROM VARIOUS SERVICE PROVIDERS

Delta BEC requested the DFFE to submit letters from the service providers of the radio station and the SMS broadcasting; these letters will serve as proof of services rendered in a certain area on a certain date and convey the relevant information. This would assist DFFE in providing evidence that protocol was followed, as the observer forum was not established by the time these services were to be rendered.

The DFFE has not retrospectively provided Delta BEC with letters or correspondence from various service providers as proof of sending out SMSs and broadcasting on the radio.

4 DISTRIBUTION

The distribution phase of the process refers to the distribution of application forms to the interested fishers who wish to obtain small-scale fishing licenses. The distribution of the licenses is limited to the applicants who applied for fishing licenses during the 2016 process. This chapter of the reports details the findings from observing the process under the following sections:

- Overview
- Criteria to be met for distribution to be successful
- WhatsApp Messages

4.1 **OVERVIEW**

The table below presents the findings for the planned start date and the actual start date of the distribution process and elaborates on the observer responsible for this location with his/her comments.

Table 4-1: Distribution - Planned start vs Actual start

ITEM	DESCRIPTION
Venue	Paternoster Community Hall
Planned Start Date	04/10/2022
Actual Start Date	04/10/2022
Data collector	Charles Jordaan
Effect on applicants	The project is on track to be completed as committed by the department
Additional Comments	N/A

4.2 CRITERIA TO BE MET FOR DISTRIBUTION TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

Table 4-2: Distribution -Criteria to be met

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
1	Did the DFFE arrange a venue and date for the collection of verification forms?	Yes	See below item 4 and 5, venue arranged and open
2	Did the venue open on time?	Yes	See below item 4 and 5, venue arranged and open
3	Has an attendance register been signed by all parties including the observer forum?	Yes	SSF ROTO UN SONUTED STEP STEP STEP STEP STEP STEP STEP STEP
4	On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?	Yes	

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
5	On the date of verification form collection, did the DFFE members explain to fishers that forms can be filled in on the day of verification?	Yes	

4.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Paternoster Community Hall to report on the observations made during the day of the distribution process. The conversations held on the WhatsApp group is presented below (Figure 4-1: WhatsApp conversation, evidence for Table 4-2 item 1,2,3,4 and 5, indicating the correspondence received from the observer for the distribution process.

2022/09/23, 14:56 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

2022/09/23, 14:55 - Isaac - Delta BEC created group "Paternoster Comm Hall OF"

2022/09/23, 14:56 - Isaac - Delta BEC added you

2022/10/04, 09:26 - Isaac - Delta BEC added Charles Jordaan

2022/10/04, 09:28 - Zukiswa - Delta BEC: Good Morning *Charles Jordaan*, this group will be used for communication regarding this venue *Paternoster Community Hall* and the distribution process taking place here today. We will be asking a series of *Yes/No* questions, please answer them accordingly. In between the questions we will be asking for photos and be giving space to raise concerns, please answer these questions when prompted.

2022/10/04, 09:28 - Zukiswa - Delta BEC: Are you at the venue?

2022/10/04, 09:36 - You started a call

2022/10/04, 09:46 - Charles Jordaan: Yes

2022/10/04, 09:47 - Zukiswa - Delta BEC: Please send a photo

2022/10/04, 09:51 - Charles Jordaan: IMG-20221004-WA0022.jpg (file attached)

2022/10/04, 09:52 - Charles Jordaan: IMG-20221004-WA0023.jpg (file attached)

2022/10/04, 09:57 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question?

2022/10/04, 09:57 - Charles Jordaan: Not yet

2022/10/04, 10:00 - Zukiswa - Delta BEC: Did the DFFE arrange a venue and date for the collection of verification forms?

2022/10/04, 10:01 - Charles Jordaan: I can't answer yet

2022/10/04, 10:04 - Charles Jordaan: Yes they did confirm it

2022/10/04, 10:05 - Zukiswa - Delta BEC: Please send a photo...for the above statement

2022/10/04, 10:09 - Charles Jordaan: IMG-20221004-WA0028.jpg (file attached)

2022/10/04, 10:19 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question?

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2022/10/04, 10:26 - Charles Jordaan: No
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2022/10/04, 10:30 - Zukiswa - Delta BEC: Did the process commence on time?

2022/10/04, 10:31 - Charles Jordaan: Yes

2022/10/04, 10:31 - Zukiswa - Delta BEC: Please send a photo

2022/10/04, 10:34 - Charles Jordaan: IMG-20221004-WA0033.jpg (file attached)

2022/10/04, 10:34 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question?

2022/10/04, 10:37 - Charles Jordaan: Nothing of concern

2022/10/04, 10:52 - Zukiswa - Delta BEC: Has an attendance register been signed by all parties including the observer forum?

2022/10/04, 11:15 - Charles Jordaan: Will get it now

2022/10/04, 11:16 - Charles Jordaan: They busy with it

2022/10/04, 11:18 - Zukiswa - Delta BEC: Yes or No

2022/10/04, 11:19 - Charles Jordaan: Yes

2022/10/04, 11:20 - Zukiswa - Delta BEC: Please send a photo: for the register

2022/10/04, 11:20 - Charles Jordaan: IMG-20221004-WA0046.jpg (file attached)

2022/10/04, 11:20 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question?

2022/10/04, 11:20 - Zukiswa - Delta BEC: Yes or No

2022/10/04, 11:21 - Charles Jordaan: Wrong. No

2022/10/04, 11:43 - Zukiswa - Delta BEC: On the date of verification form collection, did the DFFE member's explain to fishers how to fill in the forms?

2022/10/04, 11:44 - Charles Jordaan: Yes

2022/10/04, 11:44 - Zukiswa - Delta BEC: Please send a photo: DFFE explaining

2022/10/04, 11:50 - Charles Jordaan: DFFE explaining

2022/10/04, 11:50 - Zukiswa - Delta BEC: Yes a photo pls

2022/10/04, 11:51 - Charles Jordaan: VID-20221004-WA0049.mp4 (file attached)

2022/10/04, 11:52 - Charles Jordaan: Shifting through it

2022/10/04, 11:54 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question?

2022/10/04, 11:54 - Charles Jordaan: It is only videos from explanation

2022/10/04, 11:55 - Zukiswa - Delta BEC: So this a NO?

2022/10/04, 11:56 - Charles Jordaan: But will send a follow up now

2022/10/04, 11:57 - Charles Jordaan: No it is

2022/10/04, 12:10 - Charles Jordaan: IMG-20221004-WA0050.jpg (file attached)

2022/10/04, 12:11 - Charles Jordaan: Explain the people

2022/10/04, 12:49 - Zukiswa - Delta BEC: On the date of verification form collection, did the DFFE member's explain to fishers that forms can be filled in on the day of verification?

2022/10/04, 14:38 - Zukiswa - Delta BEC: Yes or No

2022/10/04, 14:41 - Charles Jordaan: Yes

2022/10/04, 14:41 - Zukiswa - Delta BEC: Please send a photo

2022/10/04, 14:41 - Charles Jordaan: Actually they informed that it will be too late

2022/10/04, 14:42 - Zukiswa - Delta BEC: Too late to send a photo?

2022/10/04, 14:43 - Charles Jordaan: IMG-20221004-WA0050.jpg (file attached)

2022/10/04, 14:43 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question?

2022/10/04, 14:47 - Zukiswa - Delta BEC: Yes or No

2022/10/04, 14:54 - Charles Jordaan: Yes

2022/10/04, 14:55 - Charles Jordaan: The application form only in English. But will be replaced next week

2022/10/04, 15:03 - Fritz - Delta BEC: @27715556838 Please make me an admin of this group and add Sindisa

2022/10/04, 15:04 - Isaac - Delta BEC added +27 71 414 0671

2022/10/04, 15:08 - Fritz - Delta BEC: Hi Sindisa, Mr Jordaan has indicated that the application form is only available in English.

2022/10/04, 15:08 - Fritz - Delta BEC: Hi Fritz, yes. We ran out of Afrikaans Forms and will only get more today. So we have indicated that we will communicate when we will come back to exchange the English forms for Afrikaans. We planning on going back on the week of the 17 October. But will communicate it.

2022/10/04, 15:09 - Fritz - Delta BEC: above is Sindisa's response

2022/10/04, 15:09 - Charles Jordaan: Thanks

2022/10/04, 15:28 - Zukiswa - Delta BEC: That's the end of the session..thank you so much for taking part in the data collection process.

2022/10/04, 15:33 - Charles Jordaan: Ok. There was a little difference from Community leaders and Bernacia but I think she handle it nicely

Figure 4-1: WhatsApp conversation, evidence for Table 4-2 item 1,2,3,4 and 5

5 CATCH-ALL DISTRIBUTION

During the distribution phase DFFE noted that the number of forms collected were low compared to the number of applicants from 2016. The DFFE noted that this was due to varying reasons but wanted to give fishers another chance to collect. As a result, DFFE ran a second distribution phase, this distribution phase did not go to each venue, but went to central venues in the larger regions where fishers from surrounding areas could collect their forms. The dates of this process were advertised via SMS's. This chapter of the reports detail the findings from observing the process under the following sections:

- Overview
- Criteria to be met for distribution to be successful
- Data collected

5.1 OVERVIEW

The table below presents the findings for the venue, date, and data collector of the catch-all distribution process.

Table 5-1: Catch-All Distribution - Date and Venue

ITEM	DESCRIPTION
Venue	Saldhana, Dial Rock
Date	21 October 2022
Data Collection	Camelita – Observer Forum

5.2 CRITERIA TO BE MET FOR CATCH-ALL DISTRIBUTION TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

Table 5-2: Distribution -Criteria to be met

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
1	Did the DFFE arrange a venue and date for the collection of verification forms?	Yes	See below item 4 and 5, venue is open
2	Did the venue open on time?	Yes	N/A
3	Has an attendance register been signed by all parties including the observer forum?	Yes	SS REGISTALIZATIONS STREETS ALCOHOMSE REGISTER Venues Solvalor Dark NAME PROVIDE Concels best to the Con
4	On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?	Yes	

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
5	On the date of verification form collection, did the DFFE members explain to fishers that forms can be filled in on the day of verification?	Yes	

5.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Saldhana Dial Rock to report on the observations made during the day of the catch-all distribution process. The conversations held on the WhatsApp group is presented below, indicating the correspondence received from the observer for the distribution process.

Table 5-3: Catch-All Distribution - WhatsApp messages

2022/10/17, 12:12 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

2022/10/17, 12:12 - Isaac - Delta BEC created group "C-A:D. Imizamo Yethu OF"

2022/10/17, 12:12 - Isaac - Delta BEC added you

2022/10/17, 12:46 - Isaac - Delta BEC changed the subject from "C-A:D. Imizamo Yethu OF" to "C-A:D. Saldanha Bay: D R"

2022/10/21, 08:45 - Isaac - Delta BEC added Camelita Mostert

2022/10/21, 08:48 - Zukiswa - Delta BEC: Good Morning *Camelita* , this group will be used for communication regarding this venue *C-A-D Saldahna, Dial Rock* , and the distribution process taking place here today. We will be asking a series of *Yes/No* questions, please answer them accordingly. In between the questions we will be asking for photos and be giving space to raise concerns, please answer these questions when prompted.

2022/10/21, 08:48 - Zukiswa - Delta BEC: Are you at the venue?

2022/10/21, 09:48 - Camelita Mostert: yes

2022/10/21, 09:50 - Zukiswa - Delta BEC: Please send a photo: venue outside & inside

2022/10/21, 09:54 - Camelita Mostert: IMG-20221021-WA0002.jpg (file attached)

2022/10/21, 09:54 - Camelita Mostert: IMG-20221021-WA0003.jpg (file attached)

2022/10/21, 09:54 - Camelita Mostert: IMG-20221021-WA0004.jpg (file attached)

2022/10/21, 09:56 - Camelita Mostert: IMG-20221021-WA0005.jpg (file attached)

2022/10/21, 09:57 - Camelita Mostert: IMG-20221021-WA0006.jpg (file attached)

2022/10/21, 10:01 - Camelita Mostert: IMG-20221021-WA0007.jpg (file attached)

2022/10/21, 10:01 - Camelita Mostert: IMG-20221021-WA0008.jpg (file attached)

2022/10/21, 10:03 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/21, 10:04 - Camelita Mostert: No

2022/10/21, 10:08 - Zukiswa - Delta BEC: Did the DFFE arrange a venue and date for the collection of verification forms? Yes or No

2022/10/21, 10:08 - Camelita Mostert: Yes

2022/10/21, 10:14 - Zukiswa - Delta BEC: Please send a photo : DFFE official explaining

2022/10/21, 10:14 - Camelita Mostert: Monday did do the presentation very very well

2022/10/21, 10:14 - Camelita Mostert: IMG-20221021-WA0009.jpg (file attached)

2022/10/21, 10:15 - Camelita Mostert: IMG-20221021-WA0010.jpg (file attached)

2022/10/21, 10:16 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/21, 10:20 - Camelita Mostert: No

2022/10/21, 10:35 - Camelita Mostert: IMG-20221021-WA0011.jpg (file attached)

2022/10/21, 10:47 - Zukiswa - Delta BEC: Thank you for the additional photo

2022/10/21, 10:47 - Zukiswa - Delta BEC: Did the process commence on time? Yes or No

2022/10/21, 10:48 - Camelita Mostert: Yes

2022/10/21, 10:48 - Zukiswa - Delta BEC: Please send a photo: process taking place on time

2022/10/21, 10:48 - Camelita Mostert: IMG-20221021-WA0014.jpg (file attached)

2022/10/21, 10:49 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/21, 10:50 - Camelita Mostert: No

2022/10/21, 11:04 - Zukiswa - Delta BEC: Has an attendance register been signed by all parties including the observer forum? Yes or No

2022/10/21, 11:05 - Camelita Mostert: Yes

2022/10/21, 11:07 - Zukiswa - Delta BEC: Please send a photo: of the register

2022/10/21, 11:08 - Camelita Mostert: IMG-20221021-WA0020.jpg (file attached)

2022/10/21, 11:08 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/21, 11:09 - Camelita Mostert: No my dear

2022/10/21, 11:35 - Zukiswa - Delta BEC: Does the department have a list with all the names of all the fisher's from 2016? And are verification forms being handed out to the fisher's on the list? Yes or No

2022/10/21, 11:36 - Camelita Mostert: Yes

2022/10/21, 11:37 - Zukiswa - Delta BEC: Please send a photo: list of all fisher's from 2016

2022/10/21, 11:50 - Camelita Mostert: IMG-20221021-WA0028.jpg (file attached)

- 2022/10/21, 11:50 Camelita Mostert: IMG-20221021-WA0029.jpg (file attached)
- 2022/10/21, 11:50 Camelita Mostert: IMG-20221021-WA0030.jpg (file attached)
- 2022/10/21, 11:51 Camelita Mostert: IMG-20221021-WA0031.jpg (file attached)
- 2022/10/21, 11:51 Camelita Mostert: IMG-20221021-WA0032.jpg (file attached)
- 2022/10/21, 11:51 Zukiswa Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No
- 2022/10/21, 11:52 Camelita Mostert: No
- 2022/10/21, 12:00 Zukiswa Delta BEC: On the date of verification form collection, did the DFFE member's explain to fishers how to fill in the forms? Yes or No
- 2022/10/21, 12:02 Camelita Mostert: Yes
- 2022/10/21, 12:05 Zukiswa Delta BEC: Please send a photo: DFFE explaining to fishers
- 2022/10/21, 12:06 Camelita Mostert: IMG-20221021-WA0039.jpg (file attached)
- 2022/10/21, 12:09 Zukiswa Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No
- 2022/10/21, 12:13 Camelita Mostert: What I can comment is that the officials did done the proses very well and the people do have understood
- 2022/10/21, 12:13 Zukiswa Delta BEC: On the date of verification form collection, did the DFFE member's explain to fishers that forms can be filled in on the day of verification? Yes or No
- 2022/10/21, 12:14 Camelita Mostert: yes
- 2022/10/21, 12:15 Zukiswa Delta BEC: Please send a photo: DFFE explaining
- 2022/10/21, 12:20 Camelita Mostert: IMG-20221021-WA0040.jpg (file attached)
- 2022/10/21, 12:21 Camelita Mostert: IMG-20221021-WA0010.jpg (file attached)
- 2022/10/21, 12:21 Camelita Mostert: IMG-20221021-WA0041.jpg (file attached)
- 2022/10/21, 13:26 Zukiswa Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No
- 2022/10/21, 14:06 Camelita Mostert: It was a pleasure for me to be an observer to monitor
- 2022/10/21, 14:08 Zukiswa Delta BEC: IMG-20221007-WA0115.jpg (file attached)
- Hi there Camelita please let us know if there are any changes throughout the day.
- 2022/10/21, 14:11 Camelita Mostert: There wasn't changes I did left half an hour cause there cause I did have to go home thanks
- 2022/10/21, 14:11 Zukiswa Delta BEC: That's the end of the session..thank you so much for taking part in the data collection process.

6 MOBILISATION FOR RECEIPTING

During the distribution phase, the DFFE noted that they got multiple requests from fisher Non-profit Organisation's (NPO) to extend the time between the distribution and receipting dates. The NPOs noted that the fishers required more time to get their supporting documentation together. The DFFE agreed to push the receipting dates out and, in turn, proceeded to arrange a mobilisation for receipting process. The mobilisation for the receipting process included going to the venues and putting up posters that advertised the new dates for the receipting process.

Delta BEC was put on WhatsApp groups with DFFE members who would send photos of the posters at the venues as evidence that it has been put up.

6.1 **OVERVIEW**

The table below presents the findings for the venue, the originally planned start date and the updated planned start date of the mobilisation for the receipting process.

Table 6-1: Mobilisation for Receipting - Overview of the process

ITEM	DESCRIPTION
Venue	Paternoster Community hall
Date new poster was put up	23/11/2022
Original Planned Start Date	08/11/2022
Updated Planned Start Date	15/12/2022

6.2 **NEW POSTER**

The below poster (Figure 6-1) is the new poster that advertised the updated date that receipting will take place. Figure 6-1 shows the digital poster, whereas Figure 6-2 shows the physical poster in the areas.

WEST COAST REGION					
COMMUNITY	VENUES	RECEIPTING DATES (05 - 15 DECEMBER 2022)	TIME		
Ebenhaezer	Ebenhaezer Community	12 December 2022	09:00-16:00		
Lutzville	Centre				
Papendorp	Papendorp Church Hall	13 December 2022	09:00-16:00		
Graafwater	Leipoltville Church Hall	15 December 2022	09:00-16:00		
Leipoltville					
Doring Bay	Miriam Owies Hall	14 December 2022	09:00-16:00		
Lamberts Bay Don Burrel Hall		12 December 2022	09:00-16:00		
Elands Bay	Elands Bay Community Hall	13 December 2022	09:00-16:00		
Veldriff	Noordhoek Civic	14 December 2022	09:00-16:00		
Vredenberg	Witteklip Community Hall	15 December 2022	09:00-16:00		
Sandy Point St Helena Bay Com		13 December 2022	09:00-16:00		
Stompneus Bay/Duykers Island/Columbine	Hall				
Steenberg Cove	Steenberg Cove Community Hall	13 December 2022	09:00-16:00		
Laingville/West Point	Laingville Sports Club house	14 December 2022	09:00-16:00		
Paternoster	Paternoster Community Hall	15 December 2022	09:00-16:00		
Saldanha (white city)		08 December 2022	09:00-16:00		

COMMUNITY	VENUES	RECEIPTING DATES (05 - 15 DECEMBER 2022)	TIME			
aldanha Diaz Ville	White City Multi-purpose centre					
Hopefield	Hopefield Community Hall	08 December 2022	09:00-16:00			
Langebaan	Langebaan Thusong Centre	07 December 2022	09:00-16:00			
Yzerfontein	Yzerfontein Community Hall	07 December 2022	09:00-16:00			
Darling	Darling Community Hall	09 December 2022	09:00-16:00			
Mamre	Mamre Moravian Church Hall	06 December 2022	09:00-16:00			
Blouberg	Melkbos Country Club	06 December 2022	09:00-16:00			
Atlantis	Saxon Sea Primary School Hall	06 December 2022	09:00-16:00			

Figure 6-1: Mobilisation for Receipting – New poster



Figure 6-2: Mobilisation for Receipting – Poster at venue

7 RECEIPTING

7.1 OVERVIEW

The table below presents the findings for the planned start date, the actual start date and elaborates on the observer responsible for this location with his/her comments.

Table 7-1: Receipting - Planned start vs Actual start

ITEM	DESCRIPTION
Venue	Paternoster Community Hall
Original Planned Start Date	08/11/2022
Updated Planned Start Date	15/12/2022
Actual Start Date	07/12/2022
Data collector	Petronella
Effect on applicants	The project is delayed according to the original start date which means that the applicants will have to wait longer to know the outcome of the process and whether they will be receiving a permit. The delay was caused by fisher representing organisations requesting to have more time for the fishers to fill in the forms.
Additional Comments	Due to the fisher organisations requests to move the receipting dates later, DFFE implemented a mobilisation for receipting process whereby they went to the area and put-up new posters indicating the new dates. The above "Updated Start Date" refers to the new start date according to the updated dates.

7.2 CRITERIA TO BE MET FOR RECEIPTING TO BE SUCCESSFUL

The table below presents the findings for the planned start date and the actual start date and elaborates on the observer responsible for this location with his/her comments.

Table 7-2: Receipting - Criteria to be met

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
1	Was the venue opened at 08:30?	Yes	N/A
2	Is there an attendance register for the DFFE team and observer forum?	Yes	Date: 15/2/2002 a. Milliotenania. Vianataria. Nature Carrier Carrier District Viangari Solving Community Carrier M. Solving Carrier M. Solvi
3	Have you signed the attendance register? (Send a Photo of the register you and the service provider signed)	Yes	See above item 2
4	Is there an attendance register for the fishers to sign?	Yes	
5	Are there electronic and paper copies of the registered fishers?	Yes	See above item 4 for the paper copy

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
6	Is there an electronic checklist?	Yes	N/A
7	Is there a stamp pad for complete or incomplete forms?	Yes	COMPLETE
8	Are there receipt books?	Yes	Sections, Subvines A the physicians WESTERN CAPS SHALL SCALE FEBRURES 2012 ONLY OF POIL OF A CONTROL OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE PROPERTY OF THE POIL OF THE
9	Are there laptops set up?	Yes	

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
10	Do the laptops have internet connection? (Ask the laptop operator to open google)	Yes	Google
11	Is there a video camera set up?	Yes	
12	Are there clearly labelled boxes for storing the applications?	Yes	OFF-BIT EXAMPLES STATEMENT OF S

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
13	Has the service provider explained the procedure of the day to the fishers?	Yes	N/A
14	Are fishers being guided to data capturers?	Yes	N/A
15	Are the data capturers friendly?	Yes	N/A
16	Are fishers' forms being marked with a big "R" if they are registered on the database?	Yes	Seminary designation of the seminary of the se
17	Are the data capturers going through the applications to ensure that they are complete?	Yes	Forestry, fisheries & the environment Forestry formous and the transmit Forestry formous and the forestry Forestry formous and the forestry Forestry Forestry, fisheries & the environment & the forestry Fores

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
18	Are the data capturers adding a thumbprint where applicants have not signed?	Yes	
19	Are the data capturers filling in the electronic checklist?	Yes	N/A
20	Are the data capturers stamping either "COMPLETE" or "INCOMPLETE" on fishers' forms after checking them?	Yes	See above item 17
21	Are data capturers completing the first part of the fisher's application forms?	Yes	See above item 17
22	Are fishers being issued with receipts? Sporadically check that the receipt number matches the one on their form.	Yes	See above item 8
23	Are the data capturers stapling all the fisher's documentation?	Yes	N/A

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
24	Are the data capturers placing the stapled documentation in the labelled box next to them?	Yes	Tray Tills And The Andrew Andrews Andr
25	Are there Stowie-M and DFFE team leaders assisting and explaining to the fishers how the process work and facilitating any questions?	Yes	N/A
26	Did the venue close at 16:00?	Yes	N/A

7.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Paternoster Community Hall to report on the observations made during the day of the receipting process. The conversations held on the WhatsApp group are presented below (Table 7-3: Receipting - WhatsApp), indicating the correspondence received from the observer for the receipting process.

Table 7-3: Receipting - WhatsApp

2022/11/29, 17:10 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

2022/11/29, 17:10 - You created group "Patenoster Receipting"

2022/11/30, 10:18 - You added Sindisa Sigam

2022/12/02, 11:48 - Fritz - Delta BEC changed the subject from "Patenoster Receipting" to "Paternoster Receipting"

2022/12/15, 07:47 - You added Charles Jordaan

2022/12/15, 07:47 - Isaac - Delta BEC: Hi Observer Team, thank you for serving your community by agreeing to observe today. This group will be used for communication regarding the venue *Paternoster Community Hall*, and the receipting process taking place here today. We will be asking a series of " *Yes"/"No* " questions, please answer them when prompted. In between the questions we will be asking for photos and be giving opportunity to raise concerns, please answer these questions when prompted. They are important for the adequate observation of the DFFE processes.

Please remember that you as the observer are only there to observe and not to make decisions on who gets accepted or not. Please report any concerns via the WhatsApp group so that DFFE can be notified and try rectify or address the concern as soon as possible.

2022/12/15, 08:26 - You added Petronella

2022/12/15, 08:26 - Isaac - Delta BEC: Hi Observer Team, thank you for serving your community by agreeing to observe today. This group will be used for communication regarding the venue *Paternoster Community Hall*, and the receipting process taking place here today. We will be asking a series of " *Yes"/"No* " questions, please answer them when prompted. In between the questions we will be asking for photos and be giving opportunity to raise concerns, please answer these questions when prompted. They are important for the adequate observation of the DFFE processes.

Please remember that you as the observer are only there to observe and not to make decisions on who gets accepted or not. Please report any concerns via the WhatsApp group so that DFFE can be notified and try rectify or address the concern as soon as possible.

2022/12/15, 08:32 - Fritz - Delta BEC: Hi Isaac, Charles will be at the venue, you can remove petronella

2022/12/15, 08:35 - Charles Jordaan: No. Keep Petronella. She is gone already. I confirmed with Fritz 2022/12/15, 08:38 - Isaac - Delta BEC: 2.1 Was the venue opened at 08:30? 2022/12/15, 08:41 - Petronella: Yes 2022/12/15, 08:43 - Isaac - Delta BEC: 2.2 Is there an attendance register for the DFFE team and observer forum? 2022/12/15, 08:52 - Petronella: Yes 2022/12/15, 08:52 - Isaac - Delta BEC: 2.3 Have you signed the attendance register? (Send a Photo of the register you signed) 2022/12/15, 08:59 - Petronella: They are looking for it 2022/12/15, 08:59 - Isaac - Delta BEC: Please send me a picture when you are done signing it. 2022/12/15, 09:19 - Isaac - Delta BEC: @27655979444 what is the status on the register? 2022/12/15, 09:26 - Petronella: IMG-20221215-WA0013.jpg (file attached) 2022/12/15, 09:26 - Isaac - Delta BEC: 2.4 Is there an attendance register for the fishers to sign? 2022/12/15, 09:29 - Petronella: Yes 2022/12/15, 09:29 - Petronella: IMG-20221215-WA0017.jpg (file attached) 2022/12/15, 09:30 - Isaac - Delta BEC: 2.5 Are there electronic and paper copies of the registered fishers? 2022/12/15, 09:30 - Petronella: Yes 2022/12/15, 09:32 - Isaac - Delta BEC: 2.6 Is there an electronic checklist? 2022/12/15, 09:33 - Petronella: No 2022/12/15, 09:34 - Isaac - Delta BEC: 2.7 Is there a stamp pad for complete or incomplete forms? 2022/12/15, 09:34 - Petronella: Yes 2022/12/15, 09:34 - Isaac - Delta BEC: May I have a picture? 2022/12/15, 09:35 - Petronella: IMG-20221215-WA0021.jpg (file attached) 2022/12/15, 09:38 - Isaac - Delta BEC: 2.8 Are there receipt books? 2022/12/15, 09:39 - Petronella: Yes 2022/12/15, 09:39 - Isaac - Delta BEC: May I have a picture?

2022/12/15, 09:40 - Petronella: IMG-20221215-WA0023.jpg (file attached)

2022/12/15, 09:41 - Isaac - Delta BEC: 2.9 Are there laptops set up? 2022/12/15, 09:41 - Petronella: Yes 2022/12/15, 09:42 - Petronella: IMG-20221215-WA0025.jpg (file attached) 2022/12/15, 09:43 - Petronella: IMG-20221215-WA0027.jpg (file attached) 2022/12/15, 09:44 - Isaac - Delta BEC: 2.10 Do the laptops have internet connection? (Ask thelaptop operator to open google) 2022/12/15, 09:44 - Petronella: IMG-20221215-WA0027.jpg (file attached) 2022/12/15, 09:45 - Isaac - Delta BEC: 2.11 Is there a video camera set up? 2022/12/15, 09:45 - Petronella: Yed 2022/12/15, 09:46 - Petronella: IMG-20221215-WA0028.jpg (file attached) 2022/12/15, 09:46 - Isaac - Delta BEC: 2.12 Are there clearly labelled boxes for storing the applications? 2022/12/15, 09:46 - Petronella: Yes 2022/12/15, 09:47 - Isaac - Delta BEC: May I have a picture? 2022/12/15, 09:48 - Petronella: IMG-20221215-WA0030.jpg (file attached) 2022/12/15, 09:50 - Isaac - Delta BEC: 2.13 Has the service service provider explained the procedure of the day to the fishers? 2022/12/15, 09:50 - Petronella: Yes 2022/12/15, 09:51 - Isaac - Delta BEC: 2.14 Are fishers being guided to data capturers? 2022/12/15, 09:51 - Petronella: Yes 2022/12/15, 09:54 - Isaac - Delta BEC: 2.15 Are the data capturrers friendly? 2022/12/15, 09:56 - Petronella: Yes 2022/12/15, 09:57 - Isaac - Delta BEC: 2.16 Are fishers forms being marked with a big "R" if they are registered on the database? 2022/12/15, 10:02 - Petronella: Not yet

2022/12/15, 10:02 - Isaac - Delta BEC: 2.17 Are the data capturers going through the applications to ensure that they are complete?

2022/12/15, 10:02 - Petronella: Yes

2022/12/15, 10:03 - Isaac - Delta BEC: 2.18 Are the data capturers adding a thumbprint where applicants have not signed?

2022/12/15, 10:04 - Petronella: Yes

2022/12/15, 10:04 - Isaac - Delta BEC: May I have a picture?

2022/12/15, 10:05 - Petronella: IMG-20221215-WA0038.jpg (file attached)

2022/12/15, 10:08 - Isaac - Delta BEC: 2.19 Are the data capturers filling in the electronic checklist?

2022/12/15, 10:09 - Petronella: Yes

2022/12/15, 10:09 - Isaac - Delta BEC: 2.20 Are the data capturers stamping either "COMPLETE" or "INCOMPLETE" on fishers forms after checking it?

2022/12/15, 10:10 - Petronella: IMG-20221215-WA0041.jpg (file attached)

2022/12/15, 10:11 - Isaac - Delta BEC: 2.21 Are data capturers completing the first part of the fishers application forms?

2022/12/15, 10:11 - Petronella: Yes

2022/12/15, 10:12 - Isaac - Delta BEC: 2.22 Are fishers being issued with receipts? Sporadically check that the receipt number matches the one on their form.

2022/12/15, 10:12 - Petronella: Yes

2022/12/15, 10:13 - Isaac - Delta BEC: May I have a picture?

2022/12/15, 10:15 - Petronella: IMG-20221215-WA0048.jpg (file attached)

2022/12/15, 10:16 - Isaac - Delta BEC: I need a picture of an issued receipt to the fishers. Please

2022/12/15, 10:17 - Petronella: Ohk

2022/12/15, 10:25 - Petronella: IMG-20221215-WA0051.jpg (file attached)

2022/12/15, 10:27 - Isaac - Delta BEC: 2.23 Are the data capturers stapling all the fishers documentation?

2022/12/15, 10:28 - Petronella: Yes

2022/12/15, 10:28 - Isaac - Delta BEC: May I have a picture?

2022/12/15, 10:30 - Petronella: IMG-20221215-WA0055.jpg (file attached)

2022/12/15, 10:31 - Isaac - Delta BEC: 2.24 Are the data captureres placing the stapled documentaion in the labelled box next to them?

2022/12/15, 10:32 - Petronella: IMG-20221215-WA0059.jpg (file attached)

2022/12/15, 10:32 - Petronella: IMG-20221215-WA0060.jpg (file attached)

2022/12/15, 11:06 - Petronella: Yes

2022/12/15, 16:08 - Isaac - Delta BEC: Did the venue close at 16:00?

2022/12/15, 16:08 - Petronella: No

2022/12/15, 16:08 - Petronella: Still busy

2022/12/15, 16:11 - Isaac - Delta BEC: Ok, what time are you planning to close?

2022/12/15, 16:14 - Petronella: Just assits the people inside close 16 h35

2022/12/15, 16:35 - Petronella: This message was deleted

2022/12/15, 16:39 - Isaac - Delta BEC: Did the venue close at 16:35?

2022/12/15, 16:40 - Petronella: No still busy

2022/12/15, 17:09 - Isaac - Delta BEC: Are you still busy?

2022/12/15, 17:10 - Petronella: Yes 5 people

2022/12/15, 17:14 - Fritz - Delta BEC: Hi Petronella, please let us know if any of the above questions are deviated from

8 VERIFICATION

8.1 OVERVIEW

The verification process is where the DFFE team goes through each application to assess whether they are successful or not. The successful applicants then get placed on a list, whereas the unsuccessful applicants will receive reason of decision (RoD) letters and get the opportunity to appeal.

The protocol that the DFFE team issued to be followed was initially changed in January 2023. The updated protocol indicates that there will no longer be a moderation team and that there will only be assessment and quality control teams.

The DFFE noted that they have set out two weeks to complete the verification process and issue the successful applicants list. It should be noted that the DFFE team was not able to complete the verification process in the timeframe they had initially set out to.

Initially, the DFFE was going to have 3 teams to assess applications. On the day the process commenced, the DFFE indicated that they would have 6 teams.

8.2 OBSERVER FORUM INVOLVEMENT

DFFE specifically noted that they would prefer to have Delta BEC employees as observers due to the sensitive nature of the information that is being reviewed. Due to budgetary constraints, the Delta BEC is unable to observe after 10 February 2023.

It has been noted that the DFFE team will continue to record all the sessions through Stowie-M who is providing a recording service.

8.3 ASSESSMENT TEAM

The table below presents the findings for the region, start date, and end date and elaborates on the observer responsible for this location with his/her comments.

Table 8-1: Verification-Overview

ITEM	DESCRIPTION
Region	WC
Actual Start Date	25 January 2023
End Date	Delta BEC's appointment ends on 10 February 2023. DFFE will continue with the verification process
Observer	Delta BEC

8.3.1 CRITERIA TO BE MET FOR THE VERIFICATION PHASE TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

Table 8-1: Verification - Criteria to be met

		n - Criteria to be m							
DATE	TEAM	OBSERVER	ATTENDANCE*	CHECKING COMPLETENESS*	IS THE ASSESSMENT TEAM MARKING THE VERIFICATION FORMS AS EITHER "COMPLETE" OR "INCOMPLETE"?	SUCCESSFUL OR UNSUCCESSFUL*	RESERVED APPLICATIONS*	IS THE ASSESSMENT TEAM PROVIDING DETAILED REASONS FOR THE OUTCOMES OF THE APPLICATIONS?	IS THE ASSESSMENT TEAM CAPTURING ALL INFORMATION AND OUTCOMES ON AN ELECTRONIC DATABASE FOR EVERY APPLICANT, COMMUNITY AND REGION?
25-JAN-23	TEAM: 1, 2, 3	FRITZ SWANEPOEL	YES	YES	YES	YES	YES	YES	YES
26-JAN-23	TEAM 1	ZUKISWA MNGQOLO	YES	YES	NO	YES	YES	YES	YES
27-JAN-23	TEAM 1	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
30-JAN-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
31-JAN-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
01-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
02-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
03-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
06-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
07-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES

DATE	TEAM	OBSERVER	ATTENDANCE*	CHECKING COMPLETENESS*	IS THE ASSESSMENT TEAM MARKING THE VERIFICATION FORMS AS EITHER "COMPLETE" OR "INCOMPLETE"?	SUCCESSFUL OR UNSUCCESSFUL*	RESERVED APPLICATIONS*	IS THE ASSESSMENT TEAM PROVIDING DETAILED REASONS FOR THE OUTCOMES OF THE APPLICATIONS?	IS THE ASSESSMENT TEAM CAPTURING ALL INFORMATION AND OUTCOMES ON AN ELECTRONIC DATABASE FOR EVERY APPLICANT, COMMUNITY AND REGION?
08-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
09-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
10-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES

*Attendance	Are the following team members at the assessment day:
	Team leader (SSFM Deputy Director)
	Fisheries community development worker (FCDW)
	Secretariat (Stowie-M)
	• Observer
	Ensure the Delta BEC attendance register is signed. There needs to be a new attendance register for every day of the verification process.
*Checking completeness	Is the DFFE checking the following criteria of the applications?:
	the verification form is signed by the applicant;
	 all Required Questions (with three asterisk ***) are completed;
	all required supporting documents in line with the criteria are attached.
*Successful or unsuccessful	Is the assessment team marking the verification forms as either "Successful" or "Unsuccessful" based on the 4 qualifying criteria as well as the success criteria decided in 1.2?
	Confirm what the 4 qualifying criteria are.
	SA citizen
	• 18 years or older

	At least 10 years accumulative experience
	Majority of livelihood should be dependent on small scale fishing
*Reserved applications	Where the assessment team is unable to make a decision whether a verification form is "complete"/"incomplete" or "successful"/"unsuccessful", are they marking those applications as "Reserved"?

8.3.1.1 Issues

Table 8-2: Comments and Issues

#	DATE	TEAM	COMMENTS/ISSUES
01	25 JAN 2023	TEAM 1, 2, 3	• The team did not get through the 50 pilot applications as planned. Going through the applications took a lot longer than expected and the team only got through 4.
			The team discussed potentially difficult scenarios and agreed on how to move forward from them, this was noted on a documented by DFFE.
02	26 JAN 2023	TEAM 1, 2, 3	There was no space for the teams to mark an application either "Complete" or "Incomplete". The observer forum raised this, and Abongile made the adjustment on the google forms.
03	02 FEB 2023	TEAM 1, 2, 3	The team agreed to go through all the applications that were previously marked as unsuccessful. The review of these applications came about due to the change in the "issues to consider" document. The changes came about during a plenary meeting.
04	06 FEB 2023	TEAM 1A	No FCDW present
05	06 FEB 2023	TEAM 1B	No FCDW present
06	07 FEB 2023	TEAM 1A	No FCDW present
07	07 FEB 2023	TEAM 1B	No FCDW present
08	08 FEB 2023	TEAM 1A	No FCDW present
08	08 FEB 2023	TEAM 1B	No FCDW present
09	09 FEB 2023	TEAM 1A	No FCDW present
10	09 FEB 2023	TEAM 1B	No FCDW present
11	10 FEB 2023	TEAM 1A	No FCDW present
12	10 FEB 2023	TEAM 1B	No FCDW present

8.3.2 DATA COLLECTED:

This section presents the evidence collected in the form of attendance registers, photos, and signed observation checklists.

Table 8-3: Verification - Data collected

#	DATA COLLECTED	YES/NO
1	Attendance register	Yes
2	Photos	Yes
3	Checklist signed by all parties involved	Yes

8.3.2.1 Attendance register



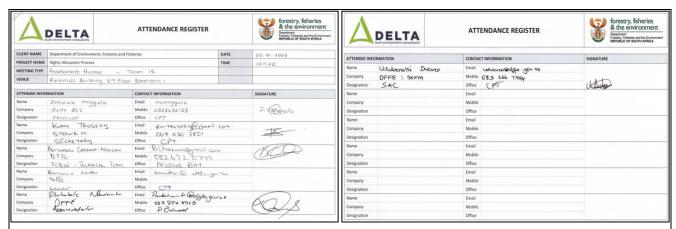


Figure 8-3: Verification - 30/01/2023 Team 1A Attendance Register

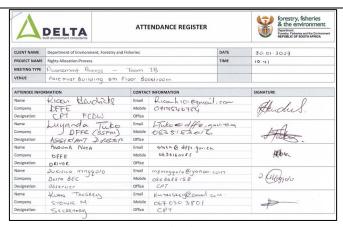


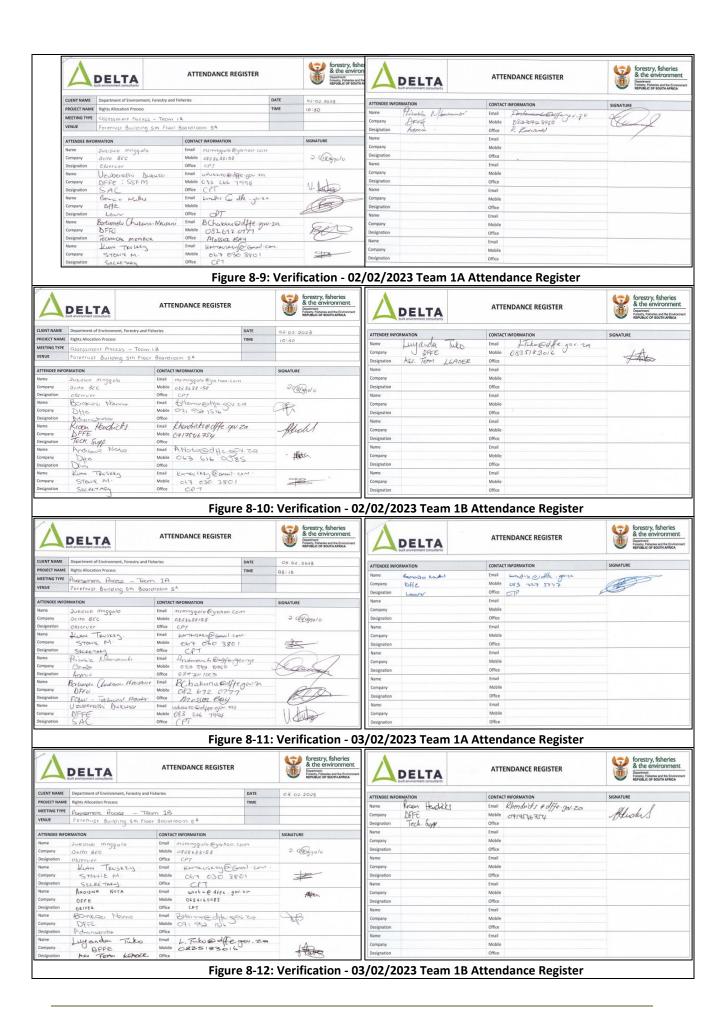
Figure 8-4: Verification - 30/01/2023 Team 1B Attendance Register



Figure 8-5: Verification - 31/01/2023 Team 1A Attendance Register



Figure 8-8: Verification - 01/02/2023 Team 1B Attendance Register





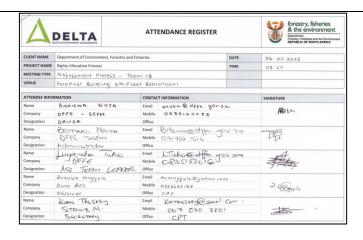


Figure 8-14: Verification - 06/02/2023 Team 1B Attendance Register



Figure 8-15: Verification - 07/02/2023 Team 1A Attendance Register



Figure 8-16: Verification - 07/02/2023 Team 1B Attendance Register

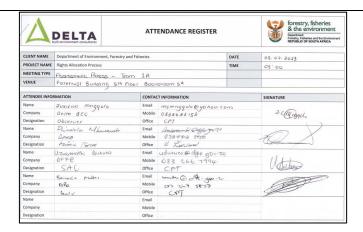


Figure 8-17: Verification - 08/02/2023 Team 1A Attendance Register

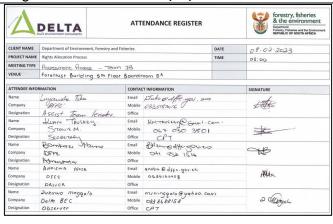


Figure 8-18: Verification - 08/02/2023 Team 1B Attendance Register



Figure 8-19: Verification - 09/02/2023 Team 1A Attendance Register

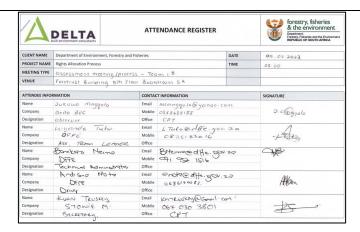


Figure 8-20: Verification - 09/02/2023 Team 1B Attendance Register



Figure 8-21: Verification - 10/02/2023 Team 1A Attendance Register

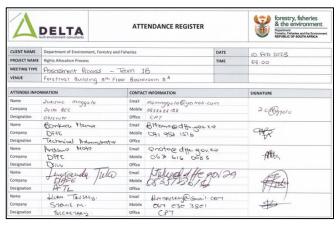


Figure 8-22: Verification - 10/02/2023 Team 1B Attendance Register

8.3.2.2 Photo's

Handed over to DFFE as part of the information pack.

8.3.2.3 Checklist signed by all parties involved

Scanned copies were handed over to DFFE as part of the information pack.

8.4 QUALITY CONTROL TEAM

The quality control process was initially meant to happen every Friday afternoon once the assessment team have finished for the day. This did not happen; on the first two Friday's the teams had not completed enough application to warrant the quality control team meeting. The team only met on the third Friday (10/02/2023)

8.4.1 QUALITY CONTROL TEAM

The table below presents the findings for the region, start date and end date and elaborates on the observer responsible for this location with his/her comments.

Table 8-4: Verification-Overview

ITEM	DESCRIPTION
Region	WC/SC/CBD/SCC
Actual Start Date	25 January 2023
End Date	Delta BEC's appointment ends on 10 February 2023. The DFFE will continue with the verification process along with Stowie-M.
Observer	Fritz Swanepoel - Delta BEC

8.4.2 CRITERIA TO BE MET FOR THE QUALITY CONTROL TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

Table 8-5: Verification – Quality control criteria to be met

DATE	TEAM	OBSERVER	*ATTENDANCE	IS THE QUALITY	HOW MANY	HOW MANY OF THE	IS THE QUALITY	WHERE THE	IS THE QUALITY	IS THE REASONING
				CONTROL TEAM	APPLICATIONS HAS	APPLICATIONS HAS	CONTROL TEAM	QUALITY CONTROL	CONTROL TEAM	FOR WHY
				CHECKING A SMALL	THE QUALITY	THE QUALITY	PROVIDING FINAL	TEAMS DECISION	COMPILING A FINAL	APPLICANTS ARE
				SAMPLE OF THE	CONTROL TEAM	CONTROL TEAM	DECISIONS ON THE	DIFFERS FROM	LIST OF	UNSUCCESSFUL
				APPLICATIONS	BEEN GIVEN TO	MADE FINAL	APPLICATIONS	THAT OF THE	"SUCCESSFUL"	BEING COMPILED
				PROVIDED BY THE	MAKE FINAL	DECISIONS ON?	THAT THEY HAVE	ASSESSMENT TEAM,	APPLICANTS?	AND STORED?
				ASSESSMENT	DECISIONS ON?		BEEN GIVEN?	HAS THE QUALITY		
				TEAM?				CONTROL TEAM		
								PROVIDED A		
								DETAILED		
								EXPLANATION?		
25-JAN-23	TEAMS: 1, 2,	FRITZ	NO	VEC	1.4		NO	NO	NO	VEC
	3	SWANEPOEL	NO	YES	14	U	NO	NO	NO	YES

*Attendance	Are the following team members present for the quality control day:
	Chairperson (SSFML Director)
	Assessment team leaders (SSFM Deputy Directors)
	Fisheries community development workers (FCDW) d. Secretariat (Stowie-M)
	Observer Ensure the Delta BEC attendance register is signed.
	There needs to be a new attendance register for every day of the verification process

8.4.2.1 Comments/Issues

Table 8-6: Comments and Issues

	#	DATE	TEAM	COMMENTS/ISSUES
()1	10 FEB 2023	TEAM 1, 2, 3	No FCDW's were present
()2	10 FEB 2023	TEAM 1, 2, 3	The quality control team went through the applications that were reserved by the assessment teams. They went thought the applications, provided their comment, and them sent it back to the assessment teams to assess again.

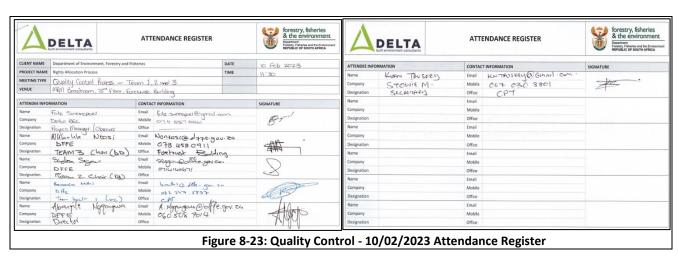
8.4.3 DATA COLLECTED:

This section presents the evidence collected in the form of attendance registers, photos, and signed observation checklists.

Table 8-7: Verification - Data collected

#	DATA COLLECTED	YES/NO
1	Attendance register	Yes
2	Checklist signed by all parties involved	Yes

8.4.3.1 Attendance register



8.4.3.2 Checklist signed by all parties involved

Scanned copies handed over to the DFFE.

9 CONCLUSION

This annexure contains the summarised findings collected from the observers during all processes. The findings in this document are not Delta BEC's assumptions, but what was received from the observation teams.