

**OBSERVER FORUM REVIEW OF THE RIGHTS  
ALLOCATION PROCESS FOR SMALL-SCALE  
FISHERIES PERMITS**

**MASTER REPORT**

FINAL REPORT  
REVISION 00

**MARCH 2023**



**forestry, fisheries  
& the environment**

Department:  
Forestry, Fisheries and the Environment  
REPUBLIC OF SOUTH AFRICA



## EXECUTIVE SUMMARY

The below table indicates on a high level how each part of the process scored for this area. Detailed information for each part of the process can be found in the annexure below.

**Table 1-1: Overview of observation**

LOCATION	AREA 39
<b>MOBILISATION COMPLIANCE RATING</b>	56%
<b>DISTRIBUTION COMPLIANCE RATING</b>	100%
<b>CATCH - ALL COMPLIANCE RATING</b>	100%
<b>MOBILISATION FOR RECEIPTING COMPLIANCE RATING</b>	100%
<b>RECEIPTING COMPLIANCE RATING</b>	100%
<b>VERIFICATION COMPLIANCE RATING</b>	92%
<b>AVERAGE COMPLIANCE RATING</b>	91%

## TABLE OF CONTENTS

<b>ANNEXURE AM: AREA 39</b> .....	<b>1</b>
<b>1 INTRODUCTION</b> .....	<b>7</b>
1.1 BACKGROUND .....	7
1.2 PURPOSE OF REPORT .....	8
1.3 STRUCTURE OF REPORT .....	8
<b>2 APPROACH</b> .....	<b>9</b>
<b>3 MOBILISATION</b> .....	<b>10</b>
3.1 OVERVIEW .....	10
3.2 CRITERIA TO BE MET TO BE SUCCESSFUL .....	10
3.2.1 POSTER .....	11
3.2.2 BULK SMS'S .....	12
3.2.3 RADIO BROADCAST .....	13
3.3 DATA COLLECTED: .....	13
3.3.1 OBSERVER FORUM FEEDBACK FORMS .....	13
3.3.2 LETTERS FROM VARIOUS SERVICE PROVIDERS .....	13
<b>4 DISTRIBUTION</b> .....	<b>15</b>
4.1 OVERVIEW .....	15
4.2 CRITERIA TO BE MET FOR DISTRIBUTION TO BE SUCCESSFUL .....	15
4.3 WHATSAPP MESSAGES .....	16
<b>5 CATCH-ALL DISTRIBUTION</b> .....	<b>20</b>
5.1 OVERVIEW .....	20
5.2 CRITERIA TO BE MET FOR RECEIPTING TO BE SUCCESSFUL .....	21
5.3 WHATSAPP MESSAGES .....	22
<b>6 MOBILISATION FOR RECEIPTING</b> .....	<b>25</b>
6.1 OVERVIEW .....	25
6.2 NEW POSTER .....	25
<b>7 RECEIPTING</b> .....	<b>27</b>
7.1 OVERVIEW .....	27
7.2 CRITERIA TO BE MET FOR RECEIPTING TO BE SUCCESSFUL .....	27
7.3 WHATSAPP MESSAGES .....	32
<b>8 VERIFICATION</b> .....	<b>37</b>
8.1 OVERVIEW .....	37
8.2 OBSERVER FORUM INVOLVEMENT .....	37
8.3 ASSESSMENT TEAM .....	37
8.3.1 CRITERIA TO BE MET FOR THE VERIFICATION PHASE TO BE SUCCESSFUL .....	38
8.3.1.1 Issues .....	40
8.3.2 DATA COLLECTED: .....	41
8.3.2.1 Attendance register .....	41
8.3.2.2 Photo's .....	48
8.3.2.3 Checklist signed by all parties involved .....	48
8.4 QUALITY CONTROL TEAM .....	49
8.4.1 QUALITY CONTROL TEAM .....	49
8.4.2 CRITERIA TO BE MET FOR THE QUALITY CONTROL TO BE SUCCESSFUL .....	50
8.4.2.1 Comments/Issues .....	50
8.4.3 DATA COLLECTED: .....	51
8.4.3.1 Attendance register .....	51

8.4.3.2	Checklist signed by all parties involved.....	51
9	<b>CONCLUSION.....</b>	<b>52</b>

## LIST OF FIGURES

Figure 6-1: Mobilisation for Receipting - New Poster .....	26
Figure 6-2: Mobilisation for Receipting- Poster at venue .....	26
Figure 8-1: Verification - 26/01/2023 Attendance Register .....	41
Figure 8-2: Verification - 27/01/2023 Attendance Register .....	41
Figure 8-3: Verification - 30/01/2023 Team 1A Attendance Register .....	42
Figure 8-4: Verification - 30/01/2023 Team 1B Attendance Register.....	42
Figure 8-5: Verification - 31/01/2023 Team 1A Attendance Register .....	42
Figure 8-6: 31/01/2023 Team 1B Attendance Register .....	43
Figure 8-7: Verification - 01/02/2023 Team 1A Attendance Register .....	43
Figure 8-8: Verification - 01/02/2023 Team 1B Attendance Register.....	43
Figure 8-9: Verification - 02/02/2023 Team 1A Attendance Register .....	44
Figure 8-10: Verification - 02/02/2023 Team 1B Attendance Register.....	44
Figure 8-11: Verification - 03/02/2023 Team 1A Attendance Register .....	44
Figure 8-12: Verification - 03/02/2023 Team 1B Attendance Register.....	45
Figure 8-13: Verification - 06/02/2023 Team 1A Attendance Register .....	45
Figure 8-14: Verification - 06/02/2023 Team 1B Attendance Register.....	46
Figure 8-15: Verification - 07/02/2023 Team 1A Attendance Register.....	46
Figure 8-16: Verification - 07/02/2023 Team 1B Attendance Register.....	46
Figure 8-17: Verification - 08/02/2023 Team 1A Attendance Register.....	47
Figure 8-18: Verification - 08/02/2023 Team 1B Attendance Register.....	47
Figure 8-19: Verification - 09/02/2023 Team 1A Attendance Register.....	47
Figure 8-20: Verification - 09/02/2023 Team 1B Attendance Register.....	48
Figure 8-21: Verification - 10/02/2023 Team 1A Attendance Register.....	48
Figure 8-22: Verification - 10/02/2023 Team 1B Attendance Register.....	48
Figure 8-23: Quality Control - 10/02/2023 Attendance Register .....	51

## LIST OF TABLES

Table 1-1: Overview of observation .....	11
Table 3-1: Mobilisation - Planned start vs Actual start .....	10
Table 3-2: Mobilisation – Poster criteria to be met .....	11
Table 3-3: Mobilisation - Bulk SMS's criteria to be met.....	12
Table 3-4: Mobilisation - Radio broadcast criteria to be met .....	13
Table 3-5: Mobilisation - Data collected.....	13
Table 4-1: Distribution - Planned start vs Actual start .....	15
Table 4-2: Distribution -Criteria to be met .....	16
Table 4-3:WhatsApp conversation, evidence for Table 7 item 1,2,3,4 and 5 .....	17
Table 5-1: Catch-All Distribution - Date and Venue .....	20
Table 5-2: Receipting - Criteria to be met.....	21
Table 5-3: Catch-All Distribution- WhatsApp messages.....	22
Table 6-1: Mobilisation for Receipting- Overview of the process .....	25
Table 7-1: Receipting: - Planned start vs Actual start .....	27
Table 7-2: Receipting - Criteria to be met.....	28
Table 7-3: Receipting - WhatsApp .....	32
Table 8-1: Verification - Criteria to be met.....	38
Table 8-2: Comments and Issues.....	40
Table 8-3: Verification - Data collected .....	41
Table 8-4: Verification– Overview .....	49

**Table 8-5: Verification – Quality control criteria to be met .....50**  
**Table 8-6: Comments and Issues.....50**  
**Table 8-7: Verification - Data collected .....51**

## GLOSSARY OF TERMS AND ABBREVIATIONS

CBO	Community Bases Organisation
Comms	Communications
DFFE	Department of Forestry, Fisheries, and the Environment
RoD	Reason of Decision
SP	Service Provider
SSFM	Small-Scale Fisheries Management
SSF	Small Scale Fisheries
SE	Stakeholder Engagement

# 1 INTRODUCTION

This chapter will be presented in the following sections:

- Background
- Purpose of the report
- Structure of the report.

## 1.1 BACKGROUND

In 2016, the former Department of Agriculture, Forestry and Fisheries verified approximately eight thousand four hundred and eighty-eight individuals in fishing communities that expressed interest in small-scale fishery. Thereafter, the Department declared two thousand eight hundred and two individual's small-scale fishers. However, after the announcement of declared small-scale fishers, the Department received several complaints implying that the process followed in the Western Cape was unjust and not transparent. The Minister of Forestry, Fisheries and the Environment, Ms Barbara Creecy ("the Minister"), engaged with various fishing communities and other fisheries stakeholders in the Western Cape to note the challenges faced by fishers and to respond to the concerns raised by the fishers. The fishers showed unhappiness about the entire process in the Western Cape. Subsequently to that, the Department decided to launch an audit on the entire process of verifying and registering fishers in the Western Cape. The findings proved that the process in the Western Cape was ambiguous, unfair, and not transparent and thereby recommended that the Minister should start the process afresh.

The audit report further concluded that the verification criteria used were not in line with the Small-Scale Fisheries Policy, the verification form was ambiguous, the community panel members excluded fishers unfairly and deliberately, officials assessing verification information were not consistent, the service provider did not capture information correctly, and the process followed for the Western Cape (WC) was wholly inadequate and unfair. Furthermore, the audit report concluded that the criteria on the verification form were not clear for fishers to understand. The verification form allowed for inconsistent information and confusion to fishers who were completing the form without assistance. The Criteria (SSF Regulation 4 (1)) were not defined, hence a possibility of ambiguity. In redoing the process, the Department is determined to ensure consistency; hence, the appointment of an observer committee, which will include the recognised Community-Based Organisations (CBOs).

This project involves the observation of the mobilisation, distribution, receipting and verification processes of Small-Scale Fishers in the Western Cape. The purpose of the observer forum is to observe that all processes are adhered to in the manner outlined in the implementation plan. The implementation plan with an additional checklist can be found below.

Delta Built Environment Consultants (Delta BEC) was appointed to ensure the management of the observer committee as well as the documentation, processing and reporting on any documentation that emanates from the observer committee's duties.

## 1.2 PURPOSE OF REPORT

This report aims to give the reader feedback as to how well the Department of Forestry, Fisheries and the Environment did with following the due procedure set out to issue individuals with small-scale fishing permits fairly. The high-level process that was followed is as follows:

- Step 1: Mobilisation
- Step 2: Distribution
- Step 3: Catch-All Distribution
- Step 4: Mobilisation for Receipting
- Step 5: Receipting
- Step 6: Verification (3 Phases).

Steps 3 and 4 were not part of the original process; these processes were added after step 2 by DFFE as a necessity. The catch-all distribution phase was implemented as DFFE noticed that the number of fishers who collected forms was a lot lower than initially anticipated. The mobilisation for receipting phase was brought in by DFFE for two reasons; firstly, the DFFE wanted to give the fishers who collected during the catch-all phase additional time to get their documentation in order, and secondly, because the fisher representative organisations requested additional time for the fishers to collate their documentation.

Delta BEC is not employed to observe the appeals and final list announcement process. The appeals process will be handled by an external department. Once the appeals process has run its course, the final list will be announced.

The report will include the purpose of each stage, methodology, types of data collected and summaries of the results from the days observed, and detailed checklists and photo evidence will be included as appendices.

## 1.3 STRUCTURE OF REPORT

The report comprises the following sections:

- Section 2: Approach
- Section 3: Mobilisation
- Section 4: Distribution
- Section 5: Catch-All Distribution
- Section 6: Mobilisation for Receipting
- Section 7: Receipting
- Section 8: Verification
- Section 9: Conclusion.



## 2 APPROACH

The difficulty that the observer forum faces is that the members reside all over the Western Cape and do not have access to office space. Furthermore, the availability of the observers posed a risk as many of the observers are also fishers and, therefore, cannot commit to full-time observing. The solution implemented is one that uses WhatsApp to administer the checklist questions to the observer on the day of the observation. Delta BEC asked the observers a variety of questions throughout the day, to which the relevant observers responded and provided relevant proof for the questions asked. All these conversations and proof received are presented in this report.

## 3 MOBILISATION

The mobilisation phase of the process refers to the phase where the local fisherman interested in obtaining fishing rights is notified with that the distribution phase (further detailed in section 4) will commence. This communication is done via posters, bulk SMSs and radio broadcasts.

This chapter is detailed in the following sections:

- Overview
- Criteria to be met for distribution to be successful
- Data collected.

### 3.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date and elaborates on the observer responsible for this location with his/her comments.

**Table 3-1: Mobilisation - Planned start vs Actual start**

ITEM	DESCRIPTION
<b>Venue</b>	Veldrift – Noordhoek Civic
<b>Planned Start Date</b>	19 September 2022
<b>Actual Start Date</b>	19 September 2022, this date is not definite as the DFFE issue Delta BEC with information retrospectively, this date was deduced by looking at the file name of the photo provided. The photo file name is "IMG-20220919-WA0034 Noordhoek Hall".
<b>Data collector</b>	DFFE – No specific person from DFFE observed on the day, the information was received in bulk through Sindisa Sigam.
<b>Effect on applicants</b>	The project is on track to be completed as committed by the department
<b>Additional Comments</b>	No observer forum had been formed by the time DFFE commence with mobilisation; therefore, all mobilisation information was received from DFFE officials through pictures which they downloaded from their WhatsApp group chat

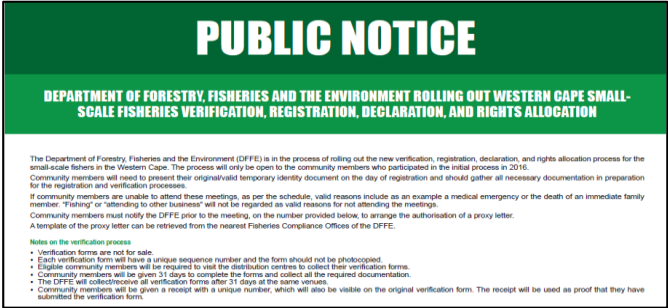
### 3.2 CRITERIA TO BE MET TO BE SUCCESSFUL


This section presents the posters put up, SMSs sent, and radio broadcasts made by DFFE to communicate the initial timelines to the fishers.

### 3.2.1 POSTER

The posters were put up at various locations in the vicinity of the main centre where fishers could clearly see them. The posters below were also made available online through the DFFE website.

**Table 3-2: Mobilisation – Poster criteria to be met**

#	CRITERIA TO BE MET	YES/NO																																																																																																																																																													
1	Have posters been designed with the following information:																																																																																																																																																														
1.1	<ul style="list-style-type: none"> <li>• Visitation schedule</li> </ul>	Yes																																																																																																																																																													
1.2	<ul style="list-style-type: none"> <li>• Location of the venues</li> </ul>	Yes																																																																																																																																																													
1.3	<ul style="list-style-type: none"> <li>• Dates and times for distribution and receipting</li> </ul>	Yes																																																																																																																																																													
1.4	<ul style="list-style-type: none"> <li>• Documents required for registration</li> </ul>	Yes																																																																																																																																																													
1.5	<ul style="list-style-type: none"> <li>• That forms are free</li> </ul>	Yes	<table border="1"> <thead> <tr> <th colspan="6">WEST COAST REGION</th> </tr> <tr> <th>COMMUNITY</th> <th>VENUE</th> <th>ESTIMATED MOBILISATION DATE</th> <th>ESTIMATED DISTRIBUTION</th> <th>DFFE COLLECTION DATE</th> <th>REGISTRATION TIME</th> </tr> </thead> <tbody> <tr> <td>Ebenhaezer</td> <td>Ebenhaezer Community Centre</td> <td>19 September 2022</td> <td>3 October 2022</td> <td>7 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Lutzville</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Papendorp</td> <td>Papendorp Church Centre</td> <td>19 September 2022</td> <td>4 October 2022</td> <td>8 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Leipoltville</td> <td>Leipoltville Church Hall</td> <td>19 September 2022</td> <td>6 October 2022</td> <td>10 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Graafwater</td> <td>Leipoltville Church Hall</td> <td>19 September 2022</td> <td>6 October 2022</td> <td>10 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Lambert's Bay</td> <td>Don Burrell Hall</td> <td>19 September 2022</td> <td>6 October 2022</td> <td>9 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Eiland Bay</td> <td>Elands Bay Community Hall</td> <td>19 September 2022</td> <td>3 October 2022</td> <td>7 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Doring Bay</td> <td>Miriam Owies Hall</td> <td>19 September 2022</td> <td>7 October 2022</td> <td>11 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Veldrift</td> <td>Noordhoek Civic Hall</td> <td>19 September 2022</td> <td>4 October 2022</td> <td>8 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Vredenberg</td> <td>Witteklip Community Hall</td> <td>19 September 2022</td> <td>7 October 2022</td> <td>11 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Sandy Point</td> <td>St Helena Community Hall</td> <td>19 September 2022</td> <td>5 October 2022</td> <td>9 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Stompneus Bay/Duyker Island/Columbine</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Steenberg's Cove</td> <td>Steenberg Community Hall</td> <td>19 September 2022</td> <td>6 October 2022</td> <td>10 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Laingville/West Point</td> <td>Sports Clubhouse</td> <td>19 September 2022</td> <td>3 October 2022</td> <td>7 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Paternoster</td> <td>Paternoster Community Hall</td> <td>19 September 2022</td> <td>4 October 2022</td> <td>8 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Saldanha (White City)</td> <td>White City Multipurpose Centre</td> <td>19 September 2022</td> <td>5 October 2022</td> <td>9 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Saldanha Diaz Ville</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Hopefield</td> <td>Hopefield Community Hall</td> <td>19 September 2022</td> <td>6 October 2022</td> <td>10 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Langebaan</td> <td>Langebaan Thusong Centre</td> <td>19 September 2022</td> <td>7 October 2022</td> <td>11 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Yzerfontein</td> <td>Yzerfontein Community Hall</td> <td>14 September 2022</td> <td>28 September 2022</td> <td>2 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Darling</td> <td>Darling Community Hall</td> <td>12 September 2022</td> <td>27 September 2022</td> <td>1 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Mamre</td> <td>Mamre Moravian Church Hall</td> <td>12 September 2022</td> <td>27 September 2022</td> <td>1 November 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Blouberg</td> <td>Melkbos Country Club</td> <td>12 September 2022</td> <td>26 September 2022</td> <td>31 October 2022</td> <td>09:00-16:00</td> </tr> <tr> <td>Atlantis</td> <td>Saxon Sea Civic Centre</td> <td>12 September 2022</td> <td>26 September 2022</td> <td>31 October 2022</td> <td>09:00-16:00</td> </tr> </tbody> </table>	WEST COAST REGION						COMMUNITY	VENUE	ESTIMATED MOBILISATION DATE	ESTIMATED DISTRIBUTION	DFFE COLLECTION DATE	REGISTRATION TIME	Ebenhaezer	Ebenhaezer Community Centre	19 September 2022	3 October 2022	7 November 2022	09:00-16:00	Lutzville						Papendorp	Papendorp Church Centre	19 September 2022	4 October 2022	8 November 2022	09:00-16:00	Leipoltville	Leipoltville Church Hall	19 September 2022	6 October 2022	10 November 2022	09:00-16:00	Graafwater	Leipoltville Church Hall	19 September 2022	6 October 2022	10 November 2022	09:00-16:00	Lambert's Bay	Don Burrell Hall	19 September 2022	6 October 2022	9 November 2022	09:00-16:00	Eiland Bay	Elands Bay Community Hall	19 September 2022	3 October 2022	7 November 2022	09:00-16:00	Doring Bay	Miriam Owies Hall	19 September 2022	7 October 2022	11 November 2022	09:00-16:00	Veldrift	Noordhoek Civic Hall	19 September 2022	4 October 2022	8 November 2022	09:00-16:00	Vredenberg	Witteklip Community Hall	19 September 2022	7 October 2022	11 November 2022	09:00-16:00	Sandy Point	St Helena Community Hall	19 September 2022	5 October 2022	9 November 2022	09:00-16:00	Stompneus Bay/Duyker Island/Columbine						Steenberg's Cove	Steenberg Community Hall	19 September 2022	6 October 2022	10 November 2022	09:00-16:00	Laingville/West Point	Sports Clubhouse	19 September 2022	3 October 2022	7 November 2022	09:00-16:00	Paternoster	Paternoster Community Hall	19 September 2022	4 October 2022	8 November 2022	09:00-16:00	Saldanha (White City)	White City Multipurpose Centre	19 September 2022	5 October 2022	9 November 2022	09:00-16:00	Saldanha Diaz Ville						Hopefield	Hopefield Community Hall	19 September 2022	6 October 2022	10 November 2022	09:00-16:00	Langebaan	Langebaan Thusong Centre	19 September 2022	7 October 2022	11 November 2022	09:00-16:00	Yzerfontein	Yzerfontein Community Hall	14 September 2022	28 September 2022	2 November 2022	09:00-16:00	Darling	Darling Community Hall	12 September 2022	27 September 2022	1 November 2022	09:00-16:00	Mamre	Mamre Moravian Church Hall	12 September 2022	27 September 2022	1 November 2022	09:00-16:00	Blouberg	Melkbos Country Club	12 September 2022	26 September 2022	31 October 2022	09:00-16:00	Atlantis	Saxon Sea Civic Centre	12 September 2022	26 September 2022	31 October 2022	09:00-16:00
WEST COAST REGION																																																																																																																																																															
COMMUNITY	VENUE	ESTIMATED MOBILISATION DATE	ESTIMATED DISTRIBUTION	DFFE COLLECTION DATE	REGISTRATION TIME																																																																																																																																																										
Ebenhaezer	Ebenhaezer Community Centre	19 September 2022	3 October 2022	7 November 2022	09:00-16:00																																																																																																																																																										
Lutzville																																																																																																																																																															
Papendorp	Papendorp Church Centre	19 September 2022	4 October 2022	8 November 2022	09:00-16:00																																																																																																																																																										
Leipoltville	Leipoltville Church Hall	19 September 2022	6 October 2022	10 November 2022	09:00-16:00																																																																																																																																																										
Graafwater	Leipoltville Church Hall	19 September 2022	6 October 2022	10 November 2022	09:00-16:00																																																																																																																																																										
Lambert's Bay	Don Burrell Hall	19 September 2022	6 October 2022	9 November 2022	09:00-16:00																																																																																																																																																										
Eiland Bay	Elands Bay Community Hall	19 September 2022	3 October 2022	7 November 2022	09:00-16:00																																																																																																																																																										
Doring Bay	Miriam Owies Hall	19 September 2022	7 October 2022	11 November 2022	09:00-16:00																																																																																																																																																										
Veldrift	Noordhoek Civic Hall	19 September 2022	4 October 2022	8 November 2022	09:00-16:00																																																																																																																																																										
Vredenberg	Witteklip Community Hall	19 September 2022	7 October 2022	11 November 2022	09:00-16:00																																																																																																																																																										
Sandy Point	St Helena Community Hall	19 September 2022	5 October 2022	9 November 2022	09:00-16:00																																																																																																																																																										
Stompneus Bay/Duyker Island/Columbine																																																																																																																																																															
Steenberg's Cove	Steenberg Community Hall	19 September 2022	6 October 2022	10 November 2022	09:00-16:00																																																																																																																																																										
Laingville/West Point	Sports Clubhouse	19 September 2022	3 October 2022	7 November 2022	09:00-16:00																																																																																																																																																										
Paternoster	Paternoster Community Hall	19 September 2022	4 October 2022	8 November 2022	09:00-16:00																																																																																																																																																										
Saldanha (White City)	White City Multipurpose Centre	19 September 2022	5 October 2022	9 November 2022	09:00-16:00																																																																																																																																																										
Saldanha Diaz Ville																																																																																																																																																															
Hopefield	Hopefield Community Hall	19 September 2022	6 October 2022	10 November 2022	09:00-16:00																																																																																																																																																										
Langebaan	Langebaan Thusong Centre	19 September 2022	7 October 2022	11 November 2022	09:00-16:00																																																																																																																																																										
Yzerfontein	Yzerfontein Community Hall	14 September 2022	28 September 2022	2 November 2022	09:00-16:00																																																																																																																																																										
Darling	Darling Community Hall	12 September 2022	27 September 2022	1 November 2022	09:00-16:00																																																																																																																																																										
Mamre	Mamre Moravian Church Hall	12 September 2022	27 September 2022	1 November 2022	09:00-16:00																																																																																																																																																										
Blouberg	Melkbos Country Club	12 September 2022	26 September 2022	31 October 2022	09:00-16:00																																																																																																																																																										
Atlantis	Saxon Sea Civic Centre	12 September 2022	26 September 2022	31 October 2022	09:00-16:00																																																																																																																																																										

2	Were the posters put up at the venue and other locations as stated?	Yes	 <p>This image was supplied retrospectively by DFFE and has been placed here under the assumption that they have supplied the correct image</p>
3	Were the posters put up 2 weeks prior to the distribution phase date?	Yes	

### 3.2.2 BULK SMS's

The SMSs were meant to be broadcast to let fishers know about the distribution and receipting process that will take place in the community. The below table indicates the criteria which the DFFE needs to meet to prove that the SMSs were sent and that the correct information was shared.

**Table 3-3: Mobilisation - Bulk SMS's criteria to be met**

CRITERIA TO BE MET		YES/NO
1	Have SMSs been sent with the following information:	
1.1	<ul style="list-style-type: none"> <li>• Visitation schedule</li> </ul>	No
1.2	<ul style="list-style-type: none"> <li>• Location of the venues</li> </ul>	No
1.3	<ul style="list-style-type: none"> <li>• Dates and times for distribution and receipting</li> </ul>	No
1.4	<ul style="list-style-type: none"> <li>• Documents required for registration</li> </ul>	No
1.5	<ul style="list-style-type: none"> <li>• That forms are free</li> </ul>	No
2	Was proof provided that the SMS's were sent to the applicants of the area?	No

### 3.2.3 RADIO BROADCAST

The radio message was to be broadcast to let fishers know about the distribution and receipting process that will take place in the community. The below table indicates the criteria which the DFFE needs to meet to prove that the radio broadcast was made and that the correct information was shared.

**Table 3-4: Mobilisation - Radio broadcast criteria to be met**

	CRITERIA TO BE MET	YES/NO
1	Radio broadcast communicated the following:	
1.1	• Visitation schedule	No
1.2	• Location of the venues	No
1.3	• Dates and times for distribution and receipting	No
1.4	• Documents required for registration	No
1.5	• That forms are free	No
2	Was a copy of the broadcast message provided?	No
3	Was a letter from the radio station provided stating the dates the message aired?	No
4	Is there correspondence from DFFE to the radio stations?	No

### 3.3 DATA COLLECTED:

This section presents the evidence collected in the form of photos and letters from various service providers.

**Table 3-5: Mobilisation - Data collected**

DATA COLLECTED	YES/NO
Observer forum feedback forms	No
Letters from various service providers	No

#### 3.3.1 OBSERVER FORUM FEEDBACK FORMS

The observer forum had not yet been established when DFFE commenced with the mobilisation phase. The DFFE noted that they are comfortable to commence with mobilisation without the observer forum present and opted to provide the proof themselves. Due to this no observer forum feedback forms were generated.

#### 3.3.2 LETTERS FROM VARIOUS SERVICE PROVIDERS

Delta BEC requested the DFFE to submit letters from the service providers of the radio station and the SMS broadcasting; these letters will serve as proof of services rendered in a certain area on a certain date and convey the relevant information. This would assist DFFE in providing evidence that protocol was followed, as the observer forum was not established by the time these services were to be rendered.

The DFFE has not retrospectively provided Delta BEC with letters or correspondence from various service providers as proof of sending out SMSs and broadcasting on the radio.

## 4 DISTRIBUTION

The distribution phase of the process refers to the distribution of application forms to the interested fishers who wish to obtain small-scale fishing licenses. The distribution of the licenses is limited to the applicants who applied for fishing licenses during the 2016 process. This chapter of the reports details the findings from observing the process under the following sections:

- Overview
- Criteria to be met for distribution to be successful
- WhatsApp Messages

### 4.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date of the distribution process and elaborates on the observer responsible for this location with his/her comments.

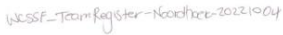



**Table 4-1: Distribution - Planned start vs Actual start**

ITEM	DESCRIPTION
<b>Venue</b>	Veldrift – Noordhoek Civic
<b>Planned Start Date</b>	04/10/2022
<b>Actual Start Date</b>	04/10/2022
<b>Data collector</b>	Patrick Booyesen
<b>Effect on applicants</b>	The project was one day delayed to be completed as committed by the department
<b>Additional Comments</b>	None

### 4.2 CRITERIA TO BE MET FOR DISTRIBUTION TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

Table 4-2: Distribution -Criteria to be met

#	CRITERIA TO BE MET	YES/NO																																									
1	Did the DFFE arrange a venue and date for the collection of verification forms?	Yes	See below item 4 and 5, venue arranged and open																																								
2	Did the venue open on time?	Yes	See below item 4 and 5, venue arranged and open																																								
3	Has an attendance register been signed by all parties including the observer forum?	Yes	  SSG RIGHTS ALLOCATIONS: BLOUGBERG Noordhoek ATTENDANCE REGISTER Date 04 OCTOBER 2022 <table border="1" data-bbox="794 810 1356 967"> <thead> <tr> <th>NAME &amp; SURNAME</th> <th>Portfolio/Role</th> <th>Organisation</th> <th>SIGNATURE</th> </tr> </thead> <tbody> <tr> <td>MARIE FINN</td> <td>DFFE CAPTAIN</td> <td>Gravite - M</td> <td>[Signature]</td> </tr> <tr> <td>MARIE COOPER</td> <td>DFFE CAPTAIN</td> <td>Gravite - M</td> <td>[Signature]</td> </tr> <tr> <td>REBECCA LOHR</td> <td>OBSERVER</td> <td>ST Helena Fishing Forum</td> <td>[Signature]</td> </tr> <tr> <td>ANDREW BOYSEN</td> <td>OBSERVER</td> <td>St Helena Fishing Forum</td> <td>[Signature]</td> </tr> <tr> <td>ANDREW NETA</td> <td>OVERSEE</td> <td>DFFE</td> <td>[Signature]</td> </tr> <tr> <td>JANISIA MAWE LA</td> <td>OVERSEE</td> <td>DFFE</td> <td>[Signature]</td> </tr> <tr> <td>WILHELMINA NIKHANA</td> <td>OVERSEE</td> <td>DFFE</td> <td>[Signature]</td> </tr> <tr> <td>LOUISE NIKHANA</td> <td>OVERSEE</td> <td>DFFE</td> <td>[Signature]</td> </tr> <tr> <td>STEFANUS DE VRIES</td> <td>PROSECUTOR (APE)</td> <td>PROSECUTOR</td> <td>[Signature]</td> </tr> </tbody> </table>	NAME & SURNAME	Portfolio/Role	Organisation	SIGNATURE	MARIE FINN	DFFE CAPTAIN	Gravite - M	[Signature]	MARIE COOPER	DFFE CAPTAIN	Gravite - M	[Signature]	REBECCA LOHR	OBSERVER	ST Helena Fishing Forum	[Signature]	ANDREW BOYSEN	OBSERVER	St Helena Fishing Forum	[Signature]	ANDREW NETA	OVERSEE	DFFE	[Signature]	JANISIA MAWE LA	OVERSEE	DFFE	[Signature]	WILHELMINA NIKHANA	OVERSEE	DFFE	[Signature]	LOUISE NIKHANA	OVERSEE	DFFE	[Signature]	STEFANUS DE VRIES	PROSECUTOR (APE)	PROSECUTOR	[Signature]
NAME & SURNAME	Portfolio/Role	Organisation	SIGNATURE																																								
MARIE FINN	DFFE CAPTAIN	Gravite - M	[Signature]																																								
MARIE COOPER	DFFE CAPTAIN	Gravite - M	[Signature]																																								
REBECCA LOHR	OBSERVER	ST Helena Fishing Forum	[Signature]																																								
ANDREW BOYSEN	OBSERVER	St Helena Fishing Forum	[Signature]																																								
ANDREW NETA	OVERSEE	DFFE	[Signature]																																								
JANISIA MAWE LA	OVERSEE	DFFE	[Signature]																																								
WILHELMINA NIKHANA	OVERSEE	DFFE	[Signature]																																								
LOUISE NIKHANA	OVERSEE	DFFE	[Signature]																																								
STEFANUS DE VRIES	PROSECUTOR (APE)	PROSECUTOR	[Signature]																																								
4	On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?	Yes																																									
5	On the date of verification form collection, did the DFFE members explain to fishers that forms can be filled in on the day of verification?	Yes																																									

### 4.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Noordhoek Civic to report on the observations made during the day of the distribution process. The conversations held on the WhatsApp group is presented below (Table 4-3:WhatsApp conversation, evidence for Table 7 item 1,2,3,4 and 5 **Error! Reference source not found.**), indicating the correspondence received from the observer for the distribution process.



**Table 4-3:WhatsApp conversation, evidence for Table 7 item 1,2,3,4 and 5**

2022/10/04, 09:43 - Patrick Booyesen: IMG-20221004-WA0033.jpg (file attached)

2022/10/04, 09:43 - Patrick Booyesen: IMG-20221004-WA0032.jpg (file attached)

2022/10/04, 09:44 - Isaac - Delta BEC: Did the DFFE arrange a venue and date for the collection of verification forms?

2022/10/04, 09:54 - Patrick Booyesen: Yes

2022/10/04, 09:55 - Patrick Booyesen: IMG-20221004-WA0040.jpg (file attached)

2022/10/04, 09:55 - Isaac - Delta BEC: Did the process commence on time?

2022/10/04, 09:55 - Patrick Booyesen: IMG-20221004-WA0041.jpg (file attached)

2022/10/04, 09:56 - Patrick Booyesen: Yes

2022/10/04, 10:08 - Isaac - Delta BEC: Has an attendance register being signed by all parties including the Observer Forum?

2022/10/04, 10:25 - Patrick Booyesen: No we stil wait for that I ask one of deff members he tell me I must wait

2022/10/04, 10:30 - Isaac - Delta BEC: The register is supposed to be at the door as you enter into the venue you must sign it. Please ensure that people sign when they come in and take a picture for me please. Thank you.

2022/10/04, 10:32 - Isaac - Delta BEC: @27843244695 ndicela ifoto ye phepha eli funeka umtu ebhale kulo xa engena emnyangweni we holo.

2022/10/04, 10:34 - Isaac - Delta BEC: @27843244695 Kan jy aseblief seker maak dat almal in die saal die register book geteken het.

2022/10/04, 10:35 - Patrick Booyesen: Hier is nie een nie

2022/10/04, 10:37 - Isaac - Delta BEC: Wie is die DFFE persoon in beheer daar. Kan jy vir my a naam gee?

2022/10/04, 10:42 - Patrick Booyesen: IMG-20221004-WA0063.jpg (file attached)

2022/10/04, 10:43 - Patrick Booyesen: IMG-20221004-WA0064.jpg (file attached)

2022/10/04, 10:43 - Fritz - Delta BEC: Laurine, Vuyiseka, Yanga, Andiswa,

2022/10/04, 10:43 - Isaac - Delta BEC: Ek kan dit skaars sien. Stuur asb nog.

2022/10/04, 10:51 - Patrick Booyesen: IMG-20221004-WA0065.jpg (file attached)

2022/10/04, 10:51 - Patrick Booyesen: IMG-20221004-WA0066.jpg (file attached)

2022/10/04, 10:51 - Patrick Booyesen: IMG-20221004-WA0068.jpg (file attached)

2022/10/04, 10:51 - Patrick Booyesen: IMG-20221004-WA0067.jpg (file attached)

2022/10/04, 10:52 - Patrick Booyesen: Jammer dat ek dit onder stebo geneem het

2022/10/04, 11:50 - Isaac - Delta BEC: On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?

2022/10/04, 12:15 - Patrick Booysen: Ek wag vir twee deff members om te teken hulle is gou winkel toe

2022/10/04, 12:21 - Patrick Booysen: IMG-20221004-WA0107.jpg (file attached)

2022/10/04, 12:44 - Isaac - Delta BEC: On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?

2022/10/04, 12:49 - Patrick Booysen: Yes

2022/10/04, 12:50 - Isaac - Delta BEC: Please provide me with a picture where this is happening.

2022/10/04, 12:52 - Patrick Booysen: IMG-20221004-WA0110.jpg (file attached)

2022/10/04, 12:53 - Patrick Booysen: VID-20221004-WA0111.mp4 (file attached)

2022/10/04, 12:53 - Isaac - Delta BEC: On the date of verification form collection, did the DFFE members explain to fishers that forms can be filled on the day of verification?

2022/10/04, 12:54 - Patrick Booysen: VID-20221004-WA0112.mp4 (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0032.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0033.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0116.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0115.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0114.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0113.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0040.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0041.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0064.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0063.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0065.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0066.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0067.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0068.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0107.jpg (file attached)

2022/10/04, 12:54 - Patrick Booysen: IMG-20221004-WA0117.jpg (file attached)

2022/10/04, 12:57 - Patrick Booysen: He tell them the fishers he have 30days to fill forms in

2022/10/04, 13:00 - Patrick Booysen: <Media omitted>

2022/10/04, 13:01 - Isaac - Delta BEC: Are there any further comments or concerns regarding the above question?

2022/10/04, 13:03 - Patrick Booysen: There was question and them his answer

2022/10/04, 13:34 - Isaac - Delta BEC: IMG-20220928-WA0033.jpg (file attached)

Hi, @27843244695, if throughout the day any of the above criteria is not met please do let us know. If there are any other concerns with the process please bring them to our attention as they happen.

2022/10/04, 13:38 - Patrick Booysen: There was nothing concerns everything was perfect and the people is happy with the deff people

## 5 CATCH-ALL DISTRIBUTION

During the distribution phase DFFE noted that the number of forms collected were low compared to the number of applicants from 2016. The DFFE noted that this was due to varying reasons but wanted to give fishers another chance to collect. As a result, DFFE ran a second distribution phase, this distribution phase did not go to each venue, but went to central venues in the larger regions where fishers from surrounding areas could collect their forms. The dates of this process were advertised via SMS's. This chapter of the reports detail the findings from observing the process under the following sections:

- Overview
- Criteria to be met for distribution to be successful
- Data collected

### 5.1 OVERVIEW

The table below presents the findings for the venue, date, and data collector of the catch-all distribution process.

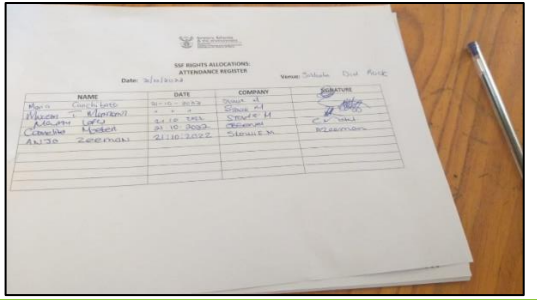


**Table 5-1: Catch-All Distribution - Date and Venue**

ITEM	DESCRIPTION
<b>Venue</b>	Saldhana, Dial Rock
<b>Date</b>	21 October 2022
<b>Data Collection</b>	Camelita – Observer Forum

## 5.2 CRITERIA TO BE MET FOR RECEIPTING TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

**Table 5-2: Receipting - Criteria to be met**

#	CRITERIA TO BE MET	YES/NO	PHOTO EVIDENCE
1	Did the DFFE arrange a venue and date for the collection of verification forms?	Yes	See below item 4 and 5, venue is open
2	Did the venue open on time?	Yes	N/A
3	Has an attendance register been signed by all parties including the observer forum?	No	
4	On the date of verification form collection, did the DFFE members explain to fishers how to fill in the forms?	Yes	
5	On the date of verification form collection, did the DFFE members explain to fishers that forms can be filled in on the day of verification?	Yes	

### 5.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Saldhana Dial Rock to report on the observations made during the day of the catch-all distribution process. The conversations held on the WhatsApp group is presented below, indicating the correspondence received from the observer for the distribution process.

**Table 5-3: Catch-All Distribution- WhatsApp messages**

2022/10/17, 12:12 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.
2022/10/17, 12:12 - Isaac - Delta BEC created group "C-A:D. Imizamo Yethu OF"
2022/10/17, 12:12 - Isaac - Delta BEC added you
2022/10/17, 12:46 - Isaac - Delta BEC changed the subject from "C-A:D. Imizamo Yethu OF" to "C-A:D. Saldanha Bay: D R"
2022/10/21, 08:45 - Isaac - Delta BEC added Camelita Mostert
2022/10/21, 08:48 - Zukiswa - Delta BEC: Good Morning *Camelita* , this group will be used for communication regarding this venue *C-A-D Saldahna, Dial Rock* , and the distribution process taking place here today. We will be asking a series of *Yes/No* questions, please answer them accordingly. In between the questions we will be asking for photos and be giving space to raise concerns, please answer these questions when prompted.
2022/10/21, 08:48 - Zukiswa - Delta BEC: Are you at the venue?
2022/10/21, 09:48 - Camelita Mostert: yes
2022/10/21, 09:50 - Zukiswa - Delta BEC: Please send a photo: venue outside & inside
2022/10/21, 09:54 - Camelita Mostert: IMG-20221021-WA0002.jpg (file attached)
2022/10/21, 09:54 - Camelita Mostert: IMG-20221021-WA0003.jpg (file attached)
2022/10/21, 09:54 - Camelita Mostert: IMG-20221021-WA0004.jpg (file attached)
2022/10/21, 09:56 - Camelita Mostert: IMG-20221021-WA0005.jpg (file attached)
2022/10/21, 09:57 - Camelita Mostert: IMG-20221021-WA0006.jpg (file attached)
2022/10/21, 10:01 - Camelita Mostert: IMG-20221021-WA0007.jpg (file attached)
2022/10/21, 10:01 - Camelita Mostert: IMG-20221021-WA0008.jpg (file attached)
2022/10/21, 10:03 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No
2022/10/21, 10:04 - Camelita Mostert: No
2022/10/21, 10:08 - Zukiswa - Delta BEC: Did the DFFE arrange a venue and date for the collection of verification forms? Yes or No
2022/10/21, 10:08 - Camelita Mostert: Yes

2022/10/21, 10:14 - Zukiswa - Delta BEC: Please send a photo : DFFE official explaining

2022/10/21, 10:14 - Camelita Mostert: Monday did do the presentation very very well

2022/10/21, 10:14 - Camelita Mostert: IMG-20221021-WA0009.jpg (file attached)

2022/10/21, 10:15 - Camelita Mostert: IMG-20221021-WA0010.jpg (file attached)

2022/10/21, 10:16 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/21, 10:20 - Camelita Mostert: No

2022/10/21, 10:35 - Camelita Mostert: IMG-20221021-WA0011.jpg (file attached)

2022/10/21, 10:47 - Zukiswa - Delta BEC: Thank you for the additional photo

2022/10/21, 10:47 - Zukiswa - Delta BEC: Did the process commence on time? Yes or No

2022/10/21, 10:48 - Camelita Mostert: Yes

2022/10/21, 10:48 - Zukiswa - Delta BEC: Please send a photo: process taking place on time

2022/10/21, 10:48 - Camelita Mostert: IMG-20221021-WA0014.jpg (file attached)

2022/10/21, 10:49 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/21, 10:50 - Camelita Mostert: No

2022/10/21, 11:04 - Zukiswa - Delta BEC: Has an attendance register been signed by all parties including the observer forum? Yes or No

2022/10/21, 11:05 - Camelita Mostert: Yes

2022/10/21, 11:07 - Zukiswa - Delta BEC: Please send a photo: of the register

2022/10/21, 11:08 - Camelita Mostert: IMG-20221021-WA0020.jpg (file attached)

2022/10/21, 11:08 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/21, 11:09 - Camelita Mostert: No my dear

2022/10/21, 11:35 - Zukiswa - Delta BEC: Does the department have a list with all the names of all the fisher's from 2016? And are verification forms being handed out to the fisher's on the list? Yes or No

2022/10/21, 11:36 - Camelita Mostert: Yes

2022/10/21, 11:37 - Zukiswa - Delta BEC: Please send a photo: list of all fisher's from 2016

2022/10/21, 11:50 - Camelita Mostert: IMG-20221021-WA0028.jpg (file attached)

2022/10/21, 11:50 - Camelita Mostert: IMG-20221021-WA0029.jpg (file attached)

2022/10/21, 11:50 - Camelita Mostert: IMG-20221021-WA0030.jpg (file attached)

2022/10/21, 11:51 - Camelita Mostert: IMG-20221021-WA0031.jpg (file attached)

2022/10/21, 11:51 - Camelita Mostert: IMG-20221021-WA0032.jpg (file attached)

2022/10/21, 11:51 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/21, 11:52 - Camelita Mostert: No

2022/10/21, 12:00 - Zukiswa - Delta BEC: On the date of verification form collection, did the DFFE member's explain to fishers how to fill in the forms? Yes or No

2022/10/21, 12:02 - Camelita Mostert: Yes

2022/10/21, 12:05 - Zukiswa - Delta BEC: Please send a photo: DFFE explaining to fishers

2022/10/21, 12:06 - Camelita Mostert: IMG-20221021-WA0039.jpg (file attached)

2022/10/21, 12:09 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/21, 12:13 - Camelita Mostert: What I can comment is that the officials did done the proses very well and the people do have understood

2022/10/21, 12:13 - Zukiswa - Delta BEC: On the date of verification form collection, did the DFFE member's explain to fishers that forms can be filled in on the day of verification? Yes or No

2022/10/21, 12:14 - Camelita Mostert: yes

2022/10/21, 12:15 - Zukiswa - Delta BEC: Please send a photo: DFFE explaining

2022/10/21, 12:20 - Camelita Mostert: IMG-20221021-WA0040.jpg (file attached)

2022/10/21, 12:21 - Camelita Mostert: IMG-20221021-WA0010.jpg (file attached)

2022/10/21, 12:21 - Camelita Mostert: IMG-20221021-WA0041.jpg (file attached)

2022/10/21, 13:26 - Zukiswa - Delta BEC: Are there any further comments or concerns regarding the above question? Yes or No

2022/10/21, 14:06 - Camelita Mostert: It was a pleasure for me to be an observer to monitor

2022/10/21, 14:08 - Zukiswa - Delta BEC: IMG-20221007-WA0115.jpg (file attached)

Hi there Camelita please let us know if there are any changes throughout the day.

2022/10/21, 14:11 - Camelita Mostert: There wasn't changes I did left half an hour cause there cause I did have to go home thanks

2022/10/21, 14:11 - Zukiswa - Delta BEC: That's the end of the session..thank you so much for taking part in the data collection process.



## 6 MOBILISATION FOR RECEIPTING

During the distribution phase, the DFFE noted that they got multiple requests from fisher Non-profit Organisation's (NPO) to extend the time between the distribution and receipting dates. The NPOs noted that the fishers required more time to get their supporting documentation together. The DFFE agreed to push the receipting dates out and, in turn, proceeded to arrange a mobilisation for receipting process. The mobilisation for the receipting process included going to the venues and putting up posters that advertised the new dates for the receipting process.

Delta BEC was put on WhatsApp groups with DFFE members who would send photos of the posters at the venues as evidence that it has been put up.

### 6.1 OVERVIEW

The table below presents the findings for the venue, the originally planned start date and the updated planned start date of the mobilisation for the receipting process.

**Table 6-1: Mobilisation for Receipting- Overview of the process**

ITEM	DESCRIPTION
Venue	Noordhoek Civic Hall
Date new poster was put up	01/12/2022
Original Planned Start Date	08/11/2022
Updated Planned Start Date	14/12/2022

### 6.2 NEW POSTER

The below poster (Figure 6-1) is the new poster that advertised the updated date that receipting will take place. Figure 6-1 shows the digital poster, whereas Figure 6-2 shows the physical poster in the areas.

WEST COAST REGION			
COMMUNITY	VENUES	RECEIPTING DATES (05 - 15 DECEMBER 2022)	TIME
Ebenhaezer	Ebenhaezer Community Centre	12 December 2022	09:00-16:00
Lutzville			
Papendorp	Papendorp Church Hall	13 December 2022	09:00-16:00
Graafwater	Leipollville Church Hall	15 December 2022	09:00-16:00
Leipollville			
Doring Bay	Miriam Owles Hall	14 December 2022	09:00-16:00
Lamberts Bay	Don Burell Hall	12 December 2022	09:00-16:00
Elands Bay	Elands Bay Community Hall	13 December 2022	09:00-16:00
Veldrift	Noordhoek Civic	14 December 2022	09:00-16:00
Vredenberg	Witteklip Community Hall	15 December 2022	09:00-16:00
Sandy Point	St Helena Bay Community Hall	13 December 2022	09:00-16:00
Stompneus Bay/Duykers Island/Columbine			
Steenberg Cove	Steenberg Cove Community Hall	13 December 2022	09:00-16:00
Laingville/West Point	Laingville Sports Club house	14 December 2022	09:00-16:00
Paternoster	Paternoster Community Hall	15 December 2022	09:00-16:00
Saldanha (white city)		08 December 2022	09:00-16:00

WEST COAST REGION			
COMMUNITY	VENUES	RECEIPTING DATES (05 - 15 DECEMBER 2022)	TIME
Saldanha Diaz Ville	White City Multi-purpose centre		
Hopefield	Hopefield Community Hall	08 December 2022	09:00-16:00
Langebaan	Langebaan Thusong Centre	07 December 2022	09:00-16:00
Yzerfontein	Yzerfontein Community Hall	07 December 2022	09:00-16:00
Darling	Darling Community Hall	09 December 2022	09:00-16:00
Mamre	Mamre Moravian Church Hall	06 December 2022	09:00-16:00
Blouberg	Melkbos Country Club	06 December 2022	09:00-16:00
Allanits	Saxon Sea Primary School Hall	06 December 2022	09:00-16:00

For more information, please contact: 021 402 3614.

Figure 6-1: Mobilisation for Receipting - New Poster



Figure 6-2: Mobilisation for Receipting- Poster at venue

## 7 RECEIPTING

### 7.1 OVERVIEW

The table below presents the findings for the planned start date and the actual start date and elaborates on the observer responsible for this location with his/her comments.



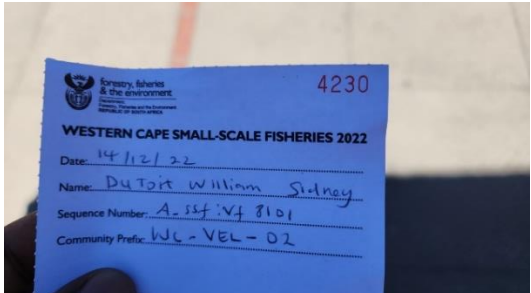
**Table 7-1: Receipting: - Planned start vs Actual start**



ITEM	DESCRIPTION
<b>Venue</b>	Noordhoek Civic
<b>Original Planned Start Date</b>	08/11/2022
<b>Updated Planned Start Date</b>	14/12/2022
<b>Actual Start Date</b>	14/12/2022
<b>Data collector</b>	Sir NGIBA Mr Mbonambi SIR – DFFE  Observers were not able to make it to the venue.
<b>Effect on applicants</b>	The project is delayed according to the original start date which means that the applicants will have to wait longer to know the outcome of the process and whether they will be receiving a permit.  The delay was caused by fisher representing organisations requesting to have more time for the fishers to fill in the forms.
<b>Additional Comments</b>	Due to the fisher organisations' requests to move the receipting dates later, DFFE implemented a mobilisation for receipting process whereby they went to the area and put-up new posters indicating the new dates. The above "Updated Start Date" refers to the new start date according to the updated dates.

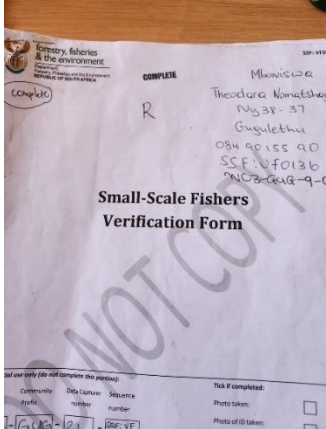

### 7.2 CRITERIA TO BE MET FOR RECEIPTING TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

Table 7-2: Receipting - Criteria to be met

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
1	Was the venue opened at 08:30?	Yes	N/A
2	Is there an attendance register for the DFFE team and observer forum?	Yes	
3	Have you signed the attendance register? (Send a Photo of the register you and the service provider signed)	Yes	See above item 2
4	Is there an attendance register for the fishers to sign?	Yes	
5	Are there electronic and paper copies of the registered fishers?	Yes	See above item 4 for the paper copy
6	Is there an electronic checklist?	Yes	N/A
7	Is there a stamp pad for complete or incomplete forms?	Yes	N/A
8	Are there receipt books?	Yes	

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
9	Are there laptops set up?	Yes	
10	Do the laptops have internet connection? (Ask the laptop operator to open google)	Yes	See above item 9 for the internet connection
11	Is there a video camera set up?	Yes	N/A
12	Are there clearly labelled boxes for storing the applications?	Yes	
13	Has the service provider explained the procedure of the day to the fishers?	Yes	N/A
14	Are fishers being guided to data capturers?	Yes	N/A
15	Are the data capturers friendly?	Yes	N/A

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
16	Are fishers' forms being marked with a big "R" if they are registered on the database?	Yes	
17	Are the data capturers going through the applications to ensure that they are complete?	Yes	See above item 16, application is stamped complete, meaning that the data capture has gone through it
18	Are the data capturers adding a thumbprint where applicants have not signed?	No	
19	Are the data capturers filling in the electronic checklist?	Yes	N/A
20	Are the data capturers stamping either "COMPLETE" or "INCOMPLETE" on fishers' forms after checking them?	Yes	See above item 16
21	Are data capturers completing the first part of the fisher's application forms?	Yes	See above item 16
22	Are fishers being issued with receipts? Sporadically check that the receipt number matches the one on their form.	Yes	N/A

#	CRITERIA TO BE MET	WHATSAPP EVIDENCE (YES/NO)	PHOTO EVIDENCE
23	Are the data capturers stapling all the fisher's documentation?	Yes	N/A
24	Are the data capturers placing the stapled documentation in the labelled box next to them?	Yes	See above item 12
25	Are there Stowie-M and DFFE team leaders assisting and explaining to the fishers how the process work and facilitating any questions?	Yes	N/A
26	Did the venue close at 16:00?	Yes	N/A

## 7.3 WHATSAPP MESSAGES

A WhatsApp group was created specifically for the Noordhoek Civic to report on the observations made during the day of the receipting process. The conversations held on the WhatsApp group are presented below (Table 7-3: Receipting - WhatsApp) indicating the correspondence received from the observer for the receipting process.

**Table 7-3: Receipting - WhatsApp**

2022/11/29, 17:05 - Messages and calls are end-to-end encrypted. No one outside of this chat, not even WhatsApp, can read or listen to them. Tap to learn more.

2022/11/29, 17:05 - You created group "Veldrift Receipting "

2022/11/30, 10:16 - You added Sindisa Sigam

2022/12/02, 11:33 - You changed the subject from "Veldrift Receipting " to "Noordhoek Receipting"

2022/12/14, 07:54 - You added Patrick Booyen

2022/12/14, 07:55 - Isaac - Delta BEC: Hi Observer Team, thank you for serving your community by agreeing to observe today. This group will be used for communication regarding the venue \*Noordhoek\* , and the receipting process taking place here today. We will be asking a series of " \*Yes"/"No\* " questions, please answer them when prompted. In between the questions we will be asking for photos and be giving opportunity to raise concerns, please answer these questions when prompted. They are important for the adequate observation of the DFFE processes.

Please remember that you as the observer are only there to observe and not to make decisions on who gets accepted or not. Please report any concerns via the WhatsApp group so that DFFE can be notified and try rectify or address the concern as soon as possible.

2022/12/14, 08:02 - Patrick Booyen: Isaac or Delta today is my last day on school at sea safety i think my wife have explain to you and Mr Jordaan I apologize to can be there

2022/12/14, 08:04 - Isaac - Delta BEC: Good morning, Patrick

Thank you for your confirmation. We were not aware. Have a pleasant season.

2022/12/14, 08:05 - Isaac - Delta BEC: Good morning, @27714140671

May I please have a DFFE member to assist me today on this venue? Thanks in advance.

2022/12/14, 08:43 - Fritz - Delta BEC: Hi Isaac, Martin Snyders will be assisting here

2022/12/14, 08:43 - You added Martin



2022/12/14, 08:44 - Isaac - Delta BEC: Hi Observer Team, thank you for serving your community by agreeing to observe today. This group will be used for communication regarding the venue \*Noordhoek\* , and the receipting process taking place here today. We will be asking a series of " \*Yes"/"No\* " questions, please answer them when prompted. In between the questions we will be asking for photos and be giving opportunity to raise concerns, please answer these questions when prompted. They are important for the adequate observation of the DFFE processes.

Please remember that you as the observer are only there to observe and not to make decisions on who gets accepted or not. Please report any concerns via the WhatsApp group so that DFFE can be notified and try rectify or address the concern as soon as possible.

2022/12/14, 08:44 - Isaac - Delta BEC: 2. 1 Was the venue opened at 08:30?

2022/12/14, 09:14 - Isaac - Delta BEC: @27791898771 are you at the venue

2022/12/14, 09:23 - Fritz - Delta BEC: I cannot get hold of Martin. Please get a DFFE team member to assist

2022/12/14, 09:23 - Fritz - Delta BEC: @27714140671 Please could you send the S=DFFE team lead who can observe

2022/12/14, 10:10 - Sindisa Sigam: Sir NGIBA Mr Mbonambi SIR.vcf (file attached)

2022/12/14, 10:11 - Sindisa Sigam: Mr Phikelele will assist us in this venue

2022/12/14, 10:35 - You added Sir NGIBA Mr Mbonambi SIR

2022/12/14, 10:35 - Isaac - Delta BEC: Hi Observer Team, thank you for serving your community by agreeing to observe today. This group will be used for communication regarding the venue \*Noordhoek\* , and the receipting process taking place here today. We will be asking a series of " \*Yes"/"No\* " questions, please answer them when prompted. In between the questions we will be asking for photos and be giving opportunity to raise concerns, please answer these questions when prompted. They are important for the adequate observation of the DFFE processes.

Please remember that you as the observer are only there to observe and not to make decisions on who gets accepted or not. Please report any concerns via the WhatsApp group so that DFFE can be notified and try rectify or address the concern as soon as possible.

2022/12/14, 10:35 - Isaac - Delta BEC: 2. 1 Was the venue opened at 08:30?

2022/12/14, 10:43 - Sir NGIBA Mr Mbonambi SIR: Yes it was opened in time

2022/12/14, 10:43 - Isaac - Delta BEC: 2.2 Is there an attendance register for the DFFE team and observer forum?

2022/12/14, 10:44 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 10:46 - Sir NGIBA Mr Mbonambi SIR: IMG-20221214-WA0049.jpg (file attached)

2022/12/14, 10:55 - Isaac - Delta BEC: 2.3 Have you signed the attendance register? (Send a Photo of the register you signed)

2022/12/14, 10:56 - Sir NGIBA Mr Mbonambi SIR: Yes, please refer to the above pic

2022/12/14, 10:57 - Isaac - Delta BEC: 2.4 Is there an attendance register for the fishers to sign?

2022/12/14, 10:58 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 10:58 - Sir NGIBA Mr Mbonambi SIR: IMG-20221214-WA0055.jpg (file attached)

2022/12/14, 11:01 - Isaac - Delta BEC: 2.5 Are there electronic and paper copies of the registered fishers?

2022/12/14, 11:01 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 11:02 - Isaac - Delta BEC: 2.6 Is there an electronic checklist?

2022/12/14, 11:03 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 11:04 - Isaac - Delta BEC: 2.7 Is there a stamp pad for complete or incomplete forms?

2022/12/14, 11:04 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 11:07 - Isaac - Delta BEC: May I see a picture please?

2022/12/14, 11:09 - Sir NGIBA Mr Mbonambi SIR: IMG-20221214-WA0062.jpg (file attached)

2022/12/14, 11:11 - Isaac - Delta BEC: 2.8 Are there receipt books?

2022/12/14, 11:13 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 11:15 - Isaac - Delta BEC: 2.10 Do the laptops have internet connection? (Ask the laptop operator to open google)

2022/12/14, 11:23 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 11:24 - Isaac - Delta BEC: May I see a picture please?

2022/12/14, 11:26 - Sir NGIBA Mr Mbonambi SIR: IMG-20221214-WA0069.jpg (file attached)

2022/12/14, 11:27 - Isaac - Delta BEC: 2.11 Is there a video camera set up?

2022/12/14, 11:29 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 11:30 - Isaac - Delta BEC: 2.12 Are there clearly labelled boxes for storing the applications?

2022/12/14, 11:34 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 11:35 - Isaac - Delta BEC: May I see a picture please?

2022/12/14, 11:38 - Sir NGIBA Mr Mbonambi SIR: IMG-20221214-WA0072.jpg (file attached)

2022/12/14, 11:38 - Isaac - Delta BEC: 2.13 Has the service service provider explained the procedure of the day to the fishers?

2022/12/14, 11:40 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 11:41 - Isaac - Delta BEC: 2.14 Are fishers being guided to data capturers?

2022/12/14, 11:41 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 11:42 - Isaac - Delta BEC: 2.15 Are the data capturrers friendly?

2022/12/14, 11:42 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 11:43 - Isaac - Delta BEC: 2.9 Are there laptops set up?

2022/12/14, 11:44 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 11:45 - Isaac - Delta BEC: 2.16 Are fishers forms being marked with a big "R" if they are registered on the database?

2022/12/14, 11:46 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 11:47 - Isaac - Delta BEC: May I see a picture please?

2022/12/14, 11:47 - Sir NGIBA Mr Mbonambi SIR: IMG-20221214-WA0074.jpg (file attached)

2022/12/14, 11:48 - Isaac - Delta BEC: 2.17 Are the data capturers going through the applications to ensure that they are complete?

2022/12/14, 11:59 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 12:00 - Isaac - Delta BEC: 2.18 Are the data capturers adding a thumbprint where applicants have not signed?

2022/12/14, 12:02 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 12:03 - Isaac - Delta BEC: 2.19 Are the data capturers filling in the electronic checklist?

2022/12/14, 12:04 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 12:05 - Isaac - Delta BEC: 2.20 Are the data capturers stamping either "COMPLETE" or "INCOMPLETE" on fishers forms after checking it?

2022/12/14, 12:07 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 12:08 - Isaac - Delta BEC: May I have a picture?

2022/12/14, 12:10 - Sir NGIBA Mr Mbonambi SIR: IMG-20221214-WA0086.jpg (file attached)

2022/12/14, 12:11 - Isaac - Delta BEC: 2.21 Are data capturers completing the first part of the fishers application forms?

2022/12/14, 12:14 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 12:15 - Isaac - Delta BEC: 2.22 Are fishers being issued with receipts? Sporadically check that the receipt number matches the one on their form.

2022/12/14, 12:15 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 12:16 - Isaac - Delta BEC: May I have a picture?

2022/12/14, 12:17 - Sir NGIBA Mr Mbonambi SIR: IMG-20221214-WA0089.jpg (file attached)

2022/12/14, 12:18 - Isaac - Delta BEC: 2.23 Are the data capturers stapling all the fishers documentation?

2022/12/14, 12:19 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 12:20 - Isaac - Delta BEC: 2.24 Are the data captureres placing the stapled documentaion in the labelled box next to them?

2022/12/14, 12:26 - Sir NGIBA Mr Mbonambi SIR: Yes

2022/12/14, 16:00 - Isaac - Delta BEC: You deleted this message

2022/12/14, 16:01 - Isaac - Delta BEC: Did the venue close at 16:00?

2022/12/14, 16:03 - Sir NGIBA Mr Mbonambi SIR: we are closing now, no more fishers

2022/12/14, 16:05 - Isaac - Delta BEC: Thank you very much for your assistance today @27838728950

2022/12/14, 16:07 - Sir NGIBA Mr Mbonambi SIR: 🙏🙏🙏🙏

2022/12/14, 17:02 - Isaac - Delta BEC: Did you find any issues during the course of the day?

2022/12/14, 17:10 - Sir NGIBA Mr Mbonambi SIR: Not really

## 8 VERIFICATION

### 8.1 OVERVIEW

The verification process is where the DFFE team goes through each application to assess whether they are successful or not. The successful applicants then get placed on a list, whereas the unsuccessful applicants will receive reason of decision (RoD) letters and get the opportunity to appeal.

The protocol that the DFFE team issued to be followed was initially changed in January 2023. The updated protocol indicates that there will no longer be a moderation team and that there will only be assessment and quality control teams.

The DFFE noted that they have set out two weeks to complete the verification process and issue the successful applicants list. It should be noted that the DFFE team was not able to complete the verification process in the timeframe they had initially set out to.

Initially, the DFFE was going to have 3 teams to assess applications. On the day the process commenced, the DFFE indicated that they would have 6 teams.

### 8.2 OBSERVER FORUM INVOLVEMENT

DFFE specifically noted that they would prefer to have Delta BEC employees as observers due to the sensitive nature of the information that is being reviewed. Due to budgetary constraints, the Delta BEC is unable to observe after 10 February 2023.

It has been noted that the DFFE team will continue to record all the sessions through Stowie-M who is providing a recording service.

### 8.3 ASSESSMENT TEAM

The table below presents the findings for the region, start date, and end date and elaborates on the observer responsible for this location with his/her comments.

**Table 8-1: Verification– Overview**

ITEM	DESCRIPTION
<b>Region</b>	WC
<b>Actual Start Date</b>	25 January 2023
<b>End Date</b>	Delta BEC's appointment ends on 10 February 2023. DFFE will continue with the verification process
<b>Observer</b>	Delta BEC

### 8.3.1 CRITERIA TO BE MET FOR THE VERIFICATION PHASE TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

**Table 8-1: Verification - Criteria to be met**

DATE	TEAM	OBSERVER	ATTENDANCE*	CHECKING COMPLETENESS*	IS THE ASSESSMENT TEAM MARKING THE VERIFICATION FORMS AS EITHER "COMPLETE" OR "INCOMPLETE"?	SUCCESSFUL OR UNSUCCESSFUL*	RESERVED APPLICATIONS*	IS THE ASSESSMENT TEAM PROVIDING DETAILED REASONS FOR THE OUTCOMES OF THE APPLICATIONS?	IS THE ASSESSMENT TEAM CAPTURING ALL INFORMATION AND OUTCOMES ON AN ELECTRONIC DATABASE FOR EVERY APPLICANT, COMMUNITY AND REGION?
25-JAN-23	TEAM: 1, 2, 3	FRITZ SWANEPOEL	YES	YES	YES	YES	YES	YES	YES
26-JAN-23	TEAM 1	ZUKISWA MNGQOLO	YES	YES	NO	YES	YES	YES	YES
27-JAN-23	TEAM 1	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
30-JAN-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
31-JAN-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
01-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
02-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
03-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	YES	YES	YES	YES	YES	YES	YES
06-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
07-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES

DATE	TEAM	OBSERVER	ATTENDANCE*	CHECKING COMPLETENESS*	IS THE ASSESSMENT TEAM MARKING THE VERIFICATION FORMS AS EITHER "COMPLETE" OR "INCOMPLETE"?	SUCCESSFUL OR UNSUCCESSFUL*	RESERVED APPLICATIONS*	IS THE ASSESSMENT TEAM PROVIDING DETAILED REASONS FOR THE OUTCOMES OF THE APPLICATIONS?	IS THE ASSESSMENT TEAM CAPTURING ALL INFORMATION AND OUTCOMES ON AN ELECTRONIC DATABASE FOR EVERY APPLICANT, COMMUNITY AND REGION?
08-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
09-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
10-FEB-23	TEAM 1A	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES
	TEAM 1B	ZUKISWA MNGQOLO	NO	YES	YES	YES	YES	YES	YES

<b>*Attendance</b>	<p>Are the following team members at the assessment day:</p> <ul style="list-style-type: none"> <li>• Team leader (SSFM Deputy Director)</li> <li>• Fisheries community development worker (FCDW)</li> <li>• Secretariat (Stowie-M)</li> <li>• Observer</li> </ul> <p>Ensure the Delta BEC attendance register is signed. There needs to be a new attendance register for every day of the verification process.</p>
<b>*Checking completeness</b>	<p>Is the DFFE checking the following criteria of the applications?:</p> <ul style="list-style-type: none"> <li>• the verification form is signed by the applicant;</li> <li>• all Required Questions (with three asterisk ***) are completed;</li> <li>• all required supporting documents in line with the criteria are attached.</li> </ul>
<b>*Successful or unsuccessful</b>	<p>Is the assessment team marking the verification forms as either "Successful" or "Unsuccessful" based on the 4 qualifying criteria as well as the success criteria decided in 1.2?</p> <p>Confirm what the 4 qualifying criteria are.</p> <ul style="list-style-type: none"> <li>• SA citizen</li> <li>• 18 years or older</li> </ul>

	<ul style="list-style-type: none"> <li>• At least 10 years accumulative experience</li> <li>• Majority of livelihood should be dependent on small scale fishing</li> </ul>
*Reserved applications	Where the assessment team is unable to make a decision whether a verification form is "complete"/"incomplete" or "successful"/"unsuccessful", are they marking those applications as "Reserved"?

### 8.3.1.1 Issues

Table 8-2: Comments and Issues

#	DATE	TEAM	COMMENTS/ISSUES
01	25 JAN 2023	TEAM 1, 2, 3	<ul style="list-style-type: none"> <li>• The team did not get through the 50 pilot applications as planned. Going through the applications took a lot longer than expected and the team only got through 4.</li> </ul> <p>The team discussed potentially difficult scenarios and agreed on how to move forward from them, this was noted on a documented by DFFE.</p>
02	26 JAN 2023	TEAM 1, 2, 3	There was no space for the teams to mark an application either "Complete" or "Incomplete". The observer forum raised this, and Abongile made the adjustment on the google forms.
03	02 FEB 2023	TEAM 1, 2, 3	The team agreed to go through all the applications that were previously marked as unsuccessful. The review of these applications came about due to the change in the "issues to consider" document. The changes came about during a plenary meeting.
04	06 FEB 2023	TEAM 1A	No FCDW present
05	06 FEB 2023	TEAM 1B	No FCDW present
06	07 FEB 2023	TEAM 1A	No FCDW present
07	07 FEB 2023	TEAM 1B	No FCDW present
08	08 FEB 2023	TEAM 1A	No FCDW present
08	08 FEB 2023	TEAM 1B	No FCDW present
09	09 FEB 2023	TEAM 1A	No FCDW present
10	09 FEB 2023	TEAM 1B	No FCDW present
11	10 FEB 2023	TEAM 1A	No FCDW present
12	10 FEB 2023	TEAM 1B	No FCDW present



### 8.3.2 DATA COLLECTED:

This section presents the evidence collected in the form of attendance registers, photos, and signed observation checklists.

**Table 8-3: Verification - Data collected**

#	DATA COLLECTED	YES/NO
1	Attendance register	Yes
2	Photos	Yes
3	Checklist signed by all parties involved	Yes

#### 8.3.2.1 Attendance register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	26.01.2023	ATTENDEE INFORMATION	
PROJECT NAME	Rights Allocation Process	TIME	10:30	Name	JUKIZWA MNGGALO
MEETING TYPE	Assessment Meeting			Company	DELTA BEC
VENUE	Offshore Building DFFE /5th Floor Foretrust Building			Designation	Observer
CONTACT INFORMATION		SIGNATURE		Name	
Name	Joseph FICUMBE	Email	ficumbe@dffe.gov.za	Company	
Company	DFFE	Mobile	078 2350091	Designation	
Designation	FCDW	Office	CPT	Name	
Name	KLARA TRUSKEY	Email	klatr@sa.gov.za	Company	
Company	STOWIE M.	Mobile	067 030 3801	Designation	
Designation	SECRETARIAT	Office	CPT	Name	
Name	RICHARD HENDRICKS	Email	richardh101@gmail.com	Company	
Company	DFFE	Mobile	071546782	Designation	
Designation	FCDW	Office	CPT	Name	
Name	Bernardus Mulu	Email	bernardusmulu@dffe.gov.za	Company	
Company	DFFE	Mobile	073 227 5827	Designation	
Designation	DD	Office	CPT	Name	
Name	UZUBENATHI DUKWEA	Email	uzubenathi@dffe.gov.za	Company	
Company	DFFE: SSFM	Mobile	083 266 7994	Designation	
Designation	SA	Office	CPT		

**Figure 8-1: Verification - 26/01/2023 Attendance Register**

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	27.01.2023	ATTENDEE INFORMATION	
PROJECT NAME	Rights Allocation Process	TIME	08:35	Name	UZUBENATHI DUKWEA
MEETING TYPE	Assessment meeting			Company	DFFE
VENUE	Foretrust Building 5th Floor Boardroom			Designation	SAC
CONTACT INFORMATION		SIGNATURE		Name	ALONGILE NGIBANE
Name	JUKIZWA MNGGALO	Email	mnmnggalo@yahoo.com	Company	DFFE
Company	DELTA BEC	Mobile	083 868 158	Designation	Director
Designation	Observer	Office	CPT	Name	
Name	Bernardus Mulu	Email	bernardusmulu@dffe.gov.za	Company	
Company	DFFE	Mobile	083 227 5827	Designation	
Designation	DD	Office	CPT	Name	
Name	KLARA TRUSKEY	Email	klatr@sa.gov.za	Company	
Company	STOWIE M.	Mobile	067 030 3801	Designation	
Designation	SECRETARIAT	Office	CPT	Name	
Name	Joseph FICUMBE	Email	ficumbe@dffe.gov.za	Company	
Company	DFFE	Mobile	078 2350091	Designation	
Designation	FCDW	Office	CPT	Name	
Name	Richard Hendricks	Email	richardh101@gmail.com	Company	
Company	DFFE	Mobile	071546782	Designation	
Designation	FCDW	Office	CPT		

**Figure 8-2: Verification - 27/01/2023 Attendance Register**

DELTA SUSTAINABLE ENVIRONMENT CONSULTANTS		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	30.01.2023		
PROJECT NAME	Rights Allocation Process	TIME	10:20		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 1				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiswa Mngqolo	Email	msmngqolo		
Company	Delta BEC	Mobile	0838688158		
Designation	Observer	Office	CPT		<i>Z. Mngqolo</i>
Name	KUAN TAUSEKAY	Email	k.tausekay@gmail.com		
Company	STONE M	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		<i>K. Tausekay</i>
Name	Bonumelo Chakani-Maxam	Email	B.Chakani@gmail.com		
Company	DTFG	Mobile	082 672 0777		
Designation	FCDW - Technical Team	Office	Mosses BAT		<i>B. Chakani</i>
Name	Bonumelo Chakani	Email	bonumelo@dtfg.gov.za		
Company	DTFG	Mobile	083 9 570 8008		
Designation	Observer	Office	CPT		
Name	Pholohle Nkhomo	Email	PholohleNkhomo@dtfg.gov.za		
Company	DTFG	Mobile	083 9 570 8008		
Designation	Administrator	Office	P. Edward		<i>P. Edward</i>

Figure 8-3: Verification - 30/01/2023 Team 1A Attendance Register

DELTA SUSTAINABLE ENVIRONMENT CONSULTANTS		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	30.01.2023		
PROJECT NAME	Rights Allocation Process	TIME	10:41		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Riaan Hendricks	Email	Riaan.h101@gmail.com		
Company	DTFG	Mobile	0715469854		
Designation	CPT FCDW	Office			<i>Riaan Hendricks</i>
Name	Luyanda Tjeko	Email	Ltjeko@dtfg.gov.za		
Company	DTFG (SSPM)	Mobile	0835183016		
Designation	ASSISTANT DIRECTOR	Office			<i>Luyanda Tjeko</i>
Name	ANOSINA NORA	Email	anosina@dtfg.gov.za		
Company	DTFG	Mobile	063460085		
Designation	DEVELOPER	Office			<i>Anosina Nora</i>
Name	Zukiswa Mngqolo	Email	msmngqolo@yahoo.com		
Company	Delta BEC	Mobile	083 8688 158		
Designation	Observer	Office	CPT		<i>Z. Mngqolo</i>
Name	KUAN TAUSEKAY	Email	k.tausekay@gmail.com		
Company	STONE M	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		<i>K. Tausekay</i>

Figure 8-4: Verification - 30/01/2023 Team 1B Attendance Register

DELTA SUSTAINABLE ENVIRONMENT CONSULTANTS		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	31.01.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:20		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	KUAN TAUSEKAY	Email	k.tausekay@gmail.com		
Company	STONE M	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		<i>K. Tausekay</i>
Name	Bonumelo Chakani	Email	bonumelo@dtfg.gov.za		
Company	DTFG	Mobile	082 672 0777		
Designation	Observer	Office	CPT		<i>B. Chakani</i>
Name	Pholohle Nkhomo	Email	PholohleNkhomo@dtfg.gov.za		
Company	DTFG	Mobile	083 9 570 8008		
Designation	Administrator	Office	P. Edward		<i>P. Edward</i>
Name	Bonumelo Chakani-Maxam	Email	B.Chakani@gmail.com		
Company	DTFG	Mobile	082 672 0777		
Designation	FCDW - Technical Support	Office	Mosses BAT		<i>B. Chakani</i>
Name	Uzobonethi Dubeza	Email	uzobonethi@dtfg.gov.za		
Company	DTFG (SSPM)	Mobile	083 6 266 7974		
Designation	SAC	Office	CPT		<i>U. Dubeza</i>

Figure 8-5: Verification - 31/01/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	31/01/2023		
PROJECT NAME	Rights Allocation Process	TIME	08:16		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Awo-Isa Nola	Email	anola@dffe.gov.za		
Company	DFPE - SSFM	Mobile	0696120985		
Designation	DRIVER	Office			
Name	Bonnie Hema	Email	Bhemad@dffe.gov.za		
Company	DFPE - SSFM	Mobile	0717521516 / 0713502233		
Designation	ADMINISTRATOR	Office			
Name	Luyanda Tuko	Email	L.Tuko@dffe.gov.za		
Company	DFPE: SSFM	Mobile	0835183016		
Designation	Asst. Team Leader	Office			
Name	Riaan Hendricks	Email	Rhendricks@dffe.gov.za		
Company	DFPE: SE	Mobile	0714548704		
Designation	Tech. Support	Office			
Name	Zuziso Mngqolo	Email	m.mngqolo@yahoo.com		
Company	Delo BCC	Mobile	082888158		
Designation	Observer	Office	CPT		

Figure 8-6: 31/01/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	01-02-2023		
PROJECT NAME	Rights Allocation Process	TIME	08:35		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Rhodes Nkomo	Email	Rnkomo@dffe.gov.za		
Company	DFPE	Mobile	0735705452		
Designation	Asst.	Office			
Name	Kuan Teuseky	Email	KTeuseky@gmail.com		
Company	Stevie M.	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	Zuziso Mngqolo	Email	m.mngqolo@yahoo.com		
Company	Delo BCC	Mobile	083888158		
Designation	Observer	Office	CPT		
Name	Bonnie Chakam-Nkomo	Email	B.Chakam@dffe.gov.za		
Company	DFPE	Mobile	082 672 0777		
Designation	DFPE - Technical member	Office	Process Body		
Name	Bonnie Hema	Email	Bhemad@dffe.gov.za		
Company	DFPE	Mobile			
Designation	Team leader	Office	CPT		

Figure 8-7: Verification - 01/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	01-02-2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5B				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Kuan Teuseky	Email	KTeuseky@gmail.com		
Company	Stevie M.	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	Rhodes Nkomo	Email	Rnkomo@dffe.gov.za		
Company	DFPE	Mobile	0735705452		
Designation	DRIVER	Office			
Name	Riaan Hendricks	Email	Rhendricks@dffe.gov.za		
Company	DFPE	Mobile	0714548704		
Designation	Tech. Support	Office			
Name	Zuziso Mngqolo	Email	m.mngqolo@yahoo.com		
Company	Delo BCC	Mobile	082888158		
Designation	Observer	Office	CPT		
Name	Luyanda Tuko	Email	L.Tuko@dffe.gov.za		
Company	DFPE	Mobile	0835183016		
Designation	Assistant Team leader	Office			
Name	Bonnie Hema	Email	Bhemad@dffe.gov.za		
Company	DFPE	Mobile	0717521516		
Designation	Administrator	Office			

Figure 8-8: Verification - 01/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	02.02.2023	forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
PROJECT NAME	Rights Allocation Process	TIME	10:30	forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
MEETING TYPE	Assessment Process - Team 1A			forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
VENUE	Forestrust Building 5th Floor Boardroom 5A			forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Juriso Mngqolo	Email	msmngqolo@yahoo.com	Name	Phiso Mthembu
Company	Delta BEC	Mobile	0832688158	Company	Delta
Designation	Observer	Office	CPT	Designation	Office
Name	Uzubenathi Dukuza	Email	udzukuza@offe.gov.za	Name	
Company	DFFE : SSFM	Mobile	083 266 7994	Company	
Designation	SAC	Office	CPT	Designation	
Name	Bonco Mkhos	Email	bonco.mkhos@offe.gov.za	Name	
Company	DFFE	Mobile		Company	
Designation	LEAD	Office	CPT	Designation	
Name	Bonisoletso Chikana-Nkwanani	Email	BChikana@offe.gov.za	Name	
Company	DFFE	Mobile	082 672 0771	Company	
Designation	TECHNICAL MEMBER	Office	Mosses Bay	Designation	
Name	Kwan Truskey	Email	kwantruskey@gmail.com	Name	
Company	STEWIE M.	Mobile	067 030 3901	Company	
Designation	SECRETARY	Office	CPT	Designation	

Figure 8-9: Verification - 02/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	02.02.2023	forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
PROJECT NAME	Rights Allocation Process	TIME	10:30	forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
MEETING TYPE	Assessment Process - Team 1B			forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
VENUE	Forestrust Building 5th Floor Boardroom 5A			forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Juriso Mngqolo	Email	msmngqolo@yahoo.com	Name	Lusanda Tuko
Company	Delta BEC	Mobile	083 868 158	Company	DFFE
Designation	Observer	Office	CPT	Designation	RES. TEAM LEADER
Name	Bonco Mkhos	Email	bonco.mkhos@offe.gov.za	Name	
Company	DFFE	Mobile	071 920 1516	Company	
Designation	ADMINISTRATOR	Office		Designation	
Name	Riaan Hendricks	Email	Rhendricks@offe.gov.za	Name	
Company	DFFE	Mobile	0417567554	Company	
Designation	TECH. SUPP	Office		Designation	
Name	Andiswa Nkomo	Email	ANkomo@offe.gov.za	Name	
Company	DFFE	Mobile	063 616 0085	Company	
Designation	DRIVER	Office		Designation	
Name	Kwan Truskey	Email	kwantruskey@gmail.com	Name	
Company	STEWIE M.	Mobile	067 030 3901	Company	
Designation	SECRETARY	Office	CPT	Designation	

Figure 8-10: Verification - 02/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	03.02.2023	forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
PROJECT NAME	Rights Allocation Process	TIME	08:15	forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
MEETING TYPE	Assessment Process - Team 1A			forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
VENUE	Forestrust Building 5th Floor Boardroom 5A			forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Juriso Mngqolo	Email	msmngqolo@yahoo.com	Name	Bonco Mkhos
Company	Delta BEC	Mobile	083 868 158	Company	DFFE
Designation	Observer	Office	CPT	Designation	LEAD
Name	Kwan Truskey	Email	kwantruskey@gmail.com	Name	
Company	STEWIE M.	Mobile	067 030 3901	Company	
Designation	SECRETARY	Office	CPT	Designation	
Name	Phiso Mthembu	Email	Pmthembu@offe.gov.za	Name	
Company	Delta	Mobile	083 870 6950	Company	
Designation	ADMIN	Office	027 211 1003	Designation	
Name	Bonisoletso Chikana-Nkwanani	Email	BChikana@offe.gov.za	Name	
Company	DFFE	Mobile	082 672 0771	Company	
Designation	DFFE - Technical Member	Office	Mosses Bay	Designation	
Name	Uzubenathi Dukuza	Email	udzukuza@offe.gov.za	Name	
Company	DFFE	Mobile	083 266 7994	Company	
Designation	SAC	Office	CPT	Designation	

Figure 8-11: Verification - 03/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	03.02.2023		
PROJECT NAME	Rights Allocation Process	TIME			
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiswa Mngqolo	Email	mzmngqolo@ycoo.com		Z. Mngqolo
Company	Delta BEC	Mobile	082888158		
Designation	Observer	Office	CPT		
Name	KIAN TRUSKEY	Email	ktruskey@gmail.com		[Signature]
Company	STEWIE M. SECRETARY	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	ANISHA NOTA	Email	anisha@dfpe.gov.za		[Signature]
Company	DFPE	Mobile	083 610085		
Designation	DEIVERA	Office	CPT		
Name	BONKOU NEMO	Email	bnemo@dfpe.gov.za		[Signature]
Company	DFPE	Mobile	091 952 1516		
Designation	Administrators	Office			
Name	Luyanda Tuko	Email	L.Tuko@dfpe.gov.za		[Signature]
Company	DFPE	Mobile	0825183016		
Designation	NEW TEAM LEADER	Office			

Figure 8-12: Verification - 03/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	06.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	05:09		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiswa Mngqolo	Email	mzmngqolo@ycoo.com		Z. Mngqolo
Company	Delta BEC	Mobile	082888158		
Designation	Observer	Office	CPT		
Name	Phulele Nkomo	Email	PhuleleNkomo@gmail.com		[Signature]
Company	DFPE	Mobile	084 772 7115		
Designation	ADMIN	Office	A. Edvard		
Name	Bontlele Chikane-Nemsi	Email	B.Chikane@dfpe.gov.za		[Signature]
Company	DFPE	Mobile	082 672 0777		
Designation	ADMIN MGR	Office	MOSSEL BAY		
Name	Udeberathi Duveta	Email	uuduveta@dfpe.gov.za		[Signature]
Company	DFPE:SSFM	Mobile	083 266 7994		
Designation	SAC	Office	CPT		
Name	Boniso Moko	Email	boniso@dfpe.gov.za		[Signature]
Company	DFPE	Mobile	091 227 5237		
Designation	ADMIN	Office	CPT		

Figure 8-13: Verification - 06/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	06. 02. 2023		
PROJECT NAME	Rights Allocation Process	TIME	08:27		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	ANOSWA NOGA	Email	anoswa@dfpe.gov.za		
Company	DFPE - 55FM	Mobile	0636160016		
Designation	DRIVER	Office			
Name	Bonhaz Nemo	Email	Bonhaz@dfpe.gov.za		
Company	DFPE - 55FM	Mobile	071921516		
Designation	Administrator	Office			
Name	Luyanda Nko	Email	Luko@dfpe.gov.za		
Company	DFPE	Mobile	0835183016		
Designation	ASS TEAM LEADER	Office			
Name	Zukiswa Mngqolo	Email	mngqolo@yahoo.com		
Company	Deiro BEC	Mobile	083668158		
Designation	Observer	Office	CPT		
Name	Kenn Thuseay	Email	thuseayk@gmail.com		
Company	STOWIE M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		

Figure 8-14: Verification - 06/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	07. 02. 2023		
PROJECT NAME	Rights Allocation Process	TIME	06:15		
MEETING TYPE	Assessment meeting process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Bono Nkomo	Email	bonono@dfpe.gov.za		
Company	DFPE	Mobile	083 223 5517		
Designation	Leader	Office	CPT		
Name	Phakiso Mkhomo	Email	phakiso@dfpe.gov.za		
Company	DFPE	Mobile	083 870 8950		
Designation	Admin	Office	889 200 1003		
Name	UJENATHI DIXUA	Email	ujenathi@dfpe.gov.za		
Company	DFPE	Mobile	083 266 7996		
Designation	SAC	Office	CPT		
Name	Zukiswa Mngqolo	Email	mngqolo@yahoo.com		
Company	Deiro BEC	Mobile	083668158		
Designation	Observer	Office	CPT		
Name	Zukisa Mngqolo	Email	wcostp6@gmail.com		
Company	STOWIE-M	Mobile	079 4660 290		
Designation	Secretary	Office			

Figure 8-15: Verification - 07/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department: Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	07. 02. 2023		
PROJECT NAME	Rights Allocation Process	TIME	08:16		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiswa Mngqolo	Email	mngqolo@yahoo.com		
Company	Deiro BEC	Mobile	083 868 158		
Designation	Observer	Office	CPT		
Name	Zukisa Mngqolo	Email	wcostp6@gmail.com		
Company	STOWIE-M	Mobile	079 4660 290		
Designation	Secretary	Office			
Name	Luyanda Nko	Email	Luko@dfpe.gov.za		
Company	DFPE	Mobile	0835183016		
Designation	ASS TEAM LEADER	Office			
Name	Bonhaz Nemo	Email	Bonhaz@dfpe.gov.za		
Company	DFPE	Mobile	071921516		
Designation	Administrator	Office			
Name	ANOSWA NOGA	Email	anoswa@dfpe.gov.za		
Company	DFPE	Mobile	0636160016		
Designation	DRIVER	Office			

Figure 8-16: Verification - 07/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	08.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiso Mngqalo	Email	msmngqalo@yahoo.com		Z. Mngqalo
Company	Delta BEC	Mobile	083868158		
Designation	Observer	Office	CPT		
Name	Pheleke Mbonambi	Email	Pheleke.Mbonambi@dpfe.gov.za		Pheleke Mbonambi
Company	DPFE	Mobile	033373 3910		
Designation	Admin / Sec	Office	R. Redmond		
Name	Uzuberethu Butuci	Email	uzuberethu@dpfe.gov.za		Uzuberethu Butuci
Company	DPFE	Mobile	083 266 7994		
Designation	SAC	Office	CPT		
Name	Randa Maki	Email	randam@dpfe.gov.za		Randa Maki
Company	DPFE	Mobile	072 275 5877		
Designation	Lead	Office	CPT		
Name		Email			
Company		Mobile			
Designation		Office			

Figure 8-17: Verification - 08/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	08.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Luyemela Tiko	Email	Luyemela.tiko@dpfe.gov.za		Luyemela Tiko
Company	DPFE	Mobile	0835182616		
Designation	Asst Team Leader	Office			
Name	Kuan - Tousek	Email	kuan.tousek@gmail.com		Kuan - Tousek
Company	STANIS M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		
Name	Bombani Mthembu	Email	Bombani.Mthembu@dpfe.gov.za		Bombani Mthembu
Company	DPFE	Mobile	071 752 1514		
Designation	Administrative	Office			
Name	ANITA MOTA	Email	anita@dpfe.gov.za		ANITA MOTA
Company	DPFE	Mobile	0636160015		
Designation	DRIVER	Office			
Name	Zukiso Mngqalo	Email	msmngqalo@yahoo.com		Z. Mngqalo
Company	Delta BEC	Mobile	083868158		
Designation	Observer	Office	CPT		

Figure 8-18: Verification - 08/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department of Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	09.02.2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	ASSESSMENT VERIFICATION PROCESS - Team 1A				
VENUE	Foretrust Building 5th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Zukiso Mngqalo	Email	msmngqalo@yahoo.com		Z. Mngqalo
Company	Delta BEC	Mobile	083 868158		
Designation	Observer	Office	CPT		
Name	Pheleke Mbonambi	Email	Pheleke.Mbonambi@dpfe.gov.za		Pheleke Mbonambi
Company	DPFE	Mobile	833 373 3910		
Designation	Admin / Sec	Office	R. Redmond		
Name	Kuan - Tousek	Email	kuan.tousek@gmail.com		Kuan - Tousek
Company	STANIS M.	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name	Uzuberethu Butuci	Email	uzuberethu@dpfe.gov.za		Uzuberethu Butuci
Company	DPFE	Mobile	083 266 7994		
Designation	SAC	Office	CPT		
Name	Randa Maki	Email	randam@dpfe.gov.za		Randa Maki
Company	DPFE	Mobile	072 275 5877		
Designation	Lead	Office	CPT		

Figure 8-19: Verification - 09/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	09. 02. 2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment meeting / process - Team 1B				
VENUE	Foretrust Building 8th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	JUKUWO Mngqelo	Email	m.mngqelo@yohoo.com		[Signature]
Company	Dello BEC	Mobile	083868158		
Designation	Observer	Office	CPT		
Name	Luyanda Tulo	Email	L.tulo@dffe.gov.za		[Signature]
Company	DFEC	Mobile	0835152616		
Designation	Ass. Team Leader	Office			
Name	BANKISO Nemo	Email	B.Nemo@dffe.gov.za		[Signature]
Company	DFFE	Mobile	071 958 1516		
Designation	Technical Administrator	Office			
Name	Andiso Noto	Email	anoto@dffe.gov.za		[Signature]
Company	DFFE	Mobile	0686100081		
Designation	Driver	Office			
Name	KUAN TEUSEN	Email	kuan.teusen@gmail.com		[Signature]
Company	STOWIE M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		

Figure 8-20: Verification - 09/02/2023 Team 1B Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	10 Feb 2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1A				
VENUE	Foretrust Building 8th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	JUKUWO Mngqelo	Email	m.mngqelo@yohoo.com		[Signature]
Company	Dello BEC	Mobile	083868158		
Designation	Observer	Office	CPT		
Name	Andiso Noto	Email	anoto@dffe.gov.za		[Signature]
Company	DFFE	Mobile	062 972 5970		
Designation	Admin / Sec	Office	R. Buzwani		
Name	BANKISO Nemo	Email	B.Nemo@dffe.gov.za		[Signature]
Company	DFFE	Mobile	071 958 1516		
Designation	Admin	Office	CPT		
Name	KUAN TEUSEN	Email	kuan.teusen@gmail.com		[Signature]
Company	STOWIE M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		
Name	Uzubenathi Duzazi	Email	Uduzazi@dffe.gov.za		[Signature]
Company	DFFE	Mobile	083 266 7994		
Designation	SAC	Office	CPT		

Figure 8-21: Verification - 10/02/2023 Team 1A Attendance Register

DELTA built environment consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Department Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	10 Feb 2023		
PROJECT NAME	Rights Allocation Process	TIME	08:00		
MEETING TYPE	Assessment Process - Team 1B				
VENUE	Foretrust Building 8th Floor Boardroom 5A				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	JUKUWO Mngqelo	Email	m.mngqelo@yohoo.com		[Signature]
Company	Dello BEC	Mobile	083868158		
Designation	Observer	Office	CPT		
Name	BANKISO Nemo	Email	B.Nemo@dffe.gov.za		[Signature]
Company	DFFE	Mobile	071 958 1516		
Designation	Technical Administrator	Office			
Name	Andiso Noto	Email	anoto@dffe.gov.za		[Signature]
Company	DFFE	Mobile	062 616 0806		
Designation	Driver	Office			
Name	Luyanda Tulo	Email	L.tulo@dffe.gov.za		[Signature]
Company	DFFE	Mobile	0835152616		
Designation	Admin	Office			
Name	KUAN TEUSEN	Email	kuan.teusen@gmail.com		[Signature]
Company	STOWIE M.	Mobile	067 030 3801		
Designation	Secretary	Office	CPT		

Figure 8-22: Verification - 10/02/2023 Team 1B Attendance Register

8.3.2.2 Photo's

Handed over to DFFE as part of the information pack.

8.3.2.3 Checklist signed by all parties involved

Scanned copies were handed over to DFFE as part of the information pack.



## 8.4 QUALITY CONTROL TEAM

The quality control process was initially meant to happen every Friday afternoon once the assessment team have finished for the day. This did not happen; on the first two Friday's the teams had not completed enough application to warrant the quality control team meeting. The team only met on the third Friday (10/02/2023)

### 8.4.1 QUALITY CONTROL TEAM

The table below presents the findings for the region, start date and end date and elaborates on the observer responsible for this location with his/her comments.

**Table 8-4: Verification– Overview**

ITEM	DESCRIPTION
<b>Region</b>	WC/SC/CBD/SCC
<b>Actual Start Date</b>	25 January 2023
<b>End Date</b>	Delta BEC's appointment ends on 10 February 2023. The DFFE will continue with the verification process along with Stowie-M.
<b>Observer</b>	Fritz Swanepoel - Delta BEC

## 8.4.2 CRITERIA TO BE MET FOR THE QUALITY CONTROL TO BE SUCCESSFUL

This section presents the questions asked to the observers via WhatsApp and captures their responses in a table format.

**Table 8-5: Verification – Quality control criteria to be met**

DATE	TEAM	OBSERVER	*ATTENDANCE	IS THE QUALITY CONTROL TEAM CHECKING A SMALL SAMPLE OF THE APPLICATIONS PROVIDED BY THE ASSESSMENT TEAM?	HOW MANY APPLICATIONS HAS THE QUALITY CONTROL TEAM BEEN GIVEN TO MAKE FINAL DECISIONS ON?	HOW MANY OF THE APPLICATIONS HAS THE QUALITY CONTROL TEAM MADE FINAL DECISIONS ON?	IS THE QUALITY CONTROL TEAM PROVIDING FINAL DECISIONS ON THE APPLICATIONS THAT THEY HAVE BEEN GIVEN?	WHERE THE QUALITY CONTROL TEAMS DECISION DIFFERS FROM THAT OF THE ASSESSMENT TEAM, HAS THE QUALITY CONTROL TEAM PROVIDED A DETAILED EXPLANATION?	IS THE QUALITY CONTROL TEAM COMPILING A FINAL LIST OF "SUCCESSFUL" APPLICANTS?	IS THE REASONING FOR WHY APPLICANTS ARE UNSUCCESSFUL BEING COMPILED AND STORED?
25-JAN-23	TEAMS: 1, 2, 3	FRITZ SWANEPOEL	NO	YES	14	0	NO	NO	NO	YES

<b>*Attendance</b>	<p>Are the following team members present for the quality control day:</p> <ul style="list-style-type: none"> <li>• Chairperson (SSFML Director)</li> <li>• Assessment team leaders (SSFM Deputy Directors)</li> <li>• Fisheries community development workers (FCDW) d. Secretariat (Stowie-M)</li> <li>• Observer Ensure the Delta BEC attendance register is signed.</li> </ul> <p>There needs to be a new attendance register for every day of the verification process</p>
--------------------	---

### 8.4.2.1 Comments/Issues

**Table 8-6: Comments and Issues**

#	DATE	TEAM	COMMENTS/ISSUES
01	10 FEB 2023	TEAM 1, 2, 3	No FCDW's were present
02	10 FEB 2023	TEAM 1, 2, 3	The quality control team went through the applications that were reserved by the assessment teams. They went through the applications, provided their comment, and then sent it back to the assessment teams to assess again.

### 8.4.3 DATA COLLECTED:

This section presents the evidence collected in the form of attendance registers, photos, and signed observation checklists.

**Table 8-7: Verification - Data collected**

#	DATA COLLECTED	YES/NO
1	Attendance register	Yes
2	Checklist signed by all parties involved	Yes

#### 8.4.3.1 Attendance register

DELTA delta environmental consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
CLIENT NAME	Department of Environment, Forestry and Fisheries	DATE	10 Feb 2023		
PROJECT NAME	Rights Allocation Process	TIME	11:30		
MEETING TYPE	Quality Control Process - Team 1, 2 and 3				
VENUE	M&M Boardroom, 3 <sup>rd</sup> Floor, Foreweek Building				
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Fritz Seneappel	Email	fritz.seneappel@delta.com		
Company	Delta PEC	Mobile	074 557 0416		
Designation	Process Manager / Observer	Office			
Name	Alana Wale Nkosi	Email	NkosiA@dffe.gov.za		
Company	DFFE	Mobile	078 458 0911		
Designation	TEAM 3 Chair (bD)	Office	Foreweek Building		
Name	Stephen Sigau	Email	ssigau@dffe.gov.za		
Company	DFFE	Mobile	0714146671		
Designation	Team 2 Chair (bD)	Office			
Name	Bonneto Maki	Email	bonneto@dffe.gov.za		
Company	Dffe	Mobile	083 277 5737		
Designation	Team leader (LWC)	Office	CPT		
Name	Absente Ngqungwana	Email	A.Ngqungwana@dffe.gov.za		
Company	DFFE	Mobile	060 508 7014		
Designation	Director	Office			

DELTA delta environmental consultants		ATTENDANCE REGISTER		forestry, fisheries & the environment Forestry, Fisheries and the Environment REPUBLIC OF SOUTH AFRICA	
ATTENDEE INFORMATION		CONTACT INFORMATION		SIGNATURE	
Name	Kuan Thwafes	Email	kuanthwafes@gmail.com		
Company	Stowie M.	Mobile	067 030 3801		
Designation	SECRETARY	Office	CPT		
Name		Email			
Company		Mobile			
Designation		Office			
Name		Email			
Company		Mobile			
Designation		Office			
Name		Email			
Company		Mobile			
Designation		Office			
Name		Email			
Company		Mobile			
Designation		Office			

**Figure 8-23: Quality Control - 10/02/2023 Attendance Register**

#### 8.4.3.2 Checklist signed by all parties involved

Scanned copies handed over to the DFFE.

## 9 CONCLUSION

This annexure contains the summarised findings collected from the observers during all processes. The findings in this document are not Delta BEC's assumptions, but what was received from the observation teams.